

Social Monitoring Report

Project No. 49107-009
Semi-Annual Report (January-June 2022)
November 2022

India: Integrated Urban Flood Management for the
Chennai-Kosasthalaiyar Basin Project

Package Nos: GCC/KB/1-46

Prepared by Greater Chennai Corporation, Government of Tamil Nadu for the Asian Development Bank.

ABBREVIATIONS

ADB	–	Asian Development Bank
DMS	–	Detailed Measurement Surveys
FGD	–	Focussed Group Discussions
GCC	–	Greater Chennai Corporation
GDP	–	Gross Domestic Product
GRM	–	Grievance Redressal Mechanism
GoTN	–	Government of Tamil Nadu
ISWD	–	Integrated Storm Water Drain
IUFM	–	Integrated Urban Flood Management
MAWS	–	Municipal Administration and Water Supply Department
PID	–	Project Information Disclosure
PMU	–	Project Management Unit
PSC	–	Project Support Consultants
RCC	–	Reinforced Cement Concrete
RFCTLARR	–	The Right to Fair Compensation and Transparency in Land Acquisition, Rehabilitation and Resettlement Act,2013
ROW	–	right-of-way
RWH	–	Rainwater Harvesting
SHGs	–	Self Help Groups
SPS	–	Safeguards Policy Statement
SSO	–	Social Safeguards Officer

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EXECUTIVE SUMMARY

The Integrated Urban Flood Management (IUFM) for Chennai-Kosasthalaiyar Basin Project will complement the ongoing efforts of the Greater Chennai Corporation (GCC), Government of Tamil Nadu (GOTN) in providing an integrated and comprehensive storm water management facility. It will increase the resilience to extreme weather events. The Municipal Administration and Water Supply Department (MAWS) of Government of Tamil Nadu will be the executing agency. A Project Management Unit (PMU), established in the GCC, will be responsible for planning, implementation, monitoring and supervision, and coordination of all activities under the project. The Project area is located in the northern part of the Greater Chennai corporation and covers three zones completely i.e., Zone I: Thiruvottiyur, Zone II: Manali, and Zone III: Madhavaram and partly three zones i.e., Zone VI: Thiru Vi Ka Nagar, Zone VII: Ambattur, and Zone VIII: Anna Nagar. The project is proposed to be implemented through 46 - contract packages, which are being bid out in 3-phases. Phase-1 includes 11-contract packages, Phase-2 includes 18 contract packages and Phase-3 includes 17 contract packages.

The Draft Resettlement Plan is prepared on the basis of detailed design and technical details made available by the DPR consultants for the project. The project is classified as "Category B" for Involuntary Resettlement (IR) impact as per ADB's Safeguard Policy Statement (SPS), 2009. The components of the Integrated Urban Flood Management (IUFM) include: (i) construction of an additional storm water pumping station at Kargil Nagar; (ii) construction of new storm water pumping station at Eranavoor; (iii) Construction of new storm water drains and (iv) Reconstruction of existing storm water drain for a length of 175km; and (v) improvements to 11.25km of existing surplus canal. The total network length will be 868.45 km. The storm water drains have been designed for different cross-sectional size of reinforced cement concrete (RCC) box type structures that will be cast in-situ. The components under Phase-2 of the Integrated Urban Flood Management (IUFM) for the Chennai-Kosasthalaiyar Basin Project include construction of an additional storm water pumping station at Kargil Nagar and at Eranavoor.

The purpose of the semiannual social safeguard monitoring report (SSMR) is to analyze periodically and document the process and results over the total implementation period. The current report is the second semiannual social safeguard monitoring report (SSMR) prepared for the reporting period from January to June 2022, in accordance with the ADB Safeguard Policy (SPS), 2009.

Three resettlement plans were prepared for Phase I (Packages 1 - 11) Phase II (Package 12 – 15 & 33 - 46) and Phase III (Packages 16 - 32) covering the entire project area. These resettlement plans need to be revised based on the additions and omissions of the SWD network, right now the PSC team is working for redesigning the network for the packages. The following mitigation measures are proposed to avoid and/or mitigate temporary disruption to businesses and residents during civil works: (i) provision of advance notice to residents and businesses, (ii) conducting awareness campaigns on the proposed project, its benefits, potential temporary disruption and mitigation measures, grievance redress mechanism, etc., (iii) maintaining access by providing planks and leaving spaces between trenches dug, to avoid disturbance to residents and businesses, (iv) managing traffic flows as per the traffic management plan prepared by the contractor in coordination with local authorities and communities, and (v) displaying details of telephone numbers and contact information of PMU officers in visible places. These measures are being enforced through the contract, which will have these as specific clauses. The anticipated types of losses due to the proposed project components involves temporary income loss to shop owners/kiosks abutting the road margin and impact to structures (ramps, steps and projections of buildings) due to excavation of trench for construction and / or reconstruction of storm water drains.

After distributing the public information notice, before initiating the earth work the Social Safeguard Specialist and safety engineer of the contract company conduct a transect walk to enumerate the minor structures like steps, ramps, cement flooring, or any other private structures like compound wall, projected roof, gate etc., and also the commercials, particularly the street vendors shops lying close to the alignment. This helps to list the number of structures going to be affected. After the drain work is completed, contractors reconstruct the removed structures before moving to the next node. As already indicated the SWD alignment was modified from the earlier one, deletions and additions were done based on the assessment. Keeping the information about deviation, deletion and additions the resettlement plan is implemented. The minor structures and the cases for compensation for economic loss are enumerated during execution of the work on priority.

The PSC Social safeguard team orient and train the newly recruited social specialists by the contractors when they specialist was appointed by providing details and explanations about the ADB social safeguard policy 2009, the social safeguard measures need to be adopted in the project, and the formats to need be used for different purposes and the list of registers should be maintained in the site office.

During the site visits the Social Safeguards team visits the Contractor's site offices, labour camps and work sites. The team made observations about compliance of the different aspects related to the ADB safeguard policy measures. For non-compliance, site orders were issued to the contractors for further necessary action. The Safeguards team (Social and Environment) issues the site orders and non-compliances reports for the unsatisfactory safety implementations at worksite jointly. This includes poor pedestrian safety, inadequate barricading, and absence of project information boards at worksite. During the reporting period, the team made 120 site visits and issued 44 site orders and 17 Non-Compliance Reports (NCR) to different contract companies and the Action Taken Report for the NCRs was submitted by 7 contractors. Contractors will ensure that these NCRs will be immediately addressed following the action taken report. The subsequent monitoring reports will provide updates on the compliance status.

Consultations were facilitated during the site visits; the team had meetings with resident association members, local leaders, and also with the line departments to address specific issues. Consultations were held with local inhabitants who include all section of society particularly with women and Vulnerable Groups like elders and poorest households. Covering all 46 packages, extensive consultations were carried out with different type of stakeholders such as local people, shop owners, vendors other line departments etc., to disseminate the project information, create awareness about the storm water construction and management, about the resettlement framework, and related to grievance redress.

To ensure public/Community safety and protection bbarricades are arranged in close quarters on the sides of the trenches, barricades were arranged from the beginning while starting the earth work to till the end of the construction work. Safety pedestrians with handrails are arranged in all packages for the residents and commercials for a safe and comfortable access while the construction work is going on. Site orders were issued if there is any lack in the safety arrangements.

In terms of gender and social inclusion efforts of the project, it was ensured that women residents were engaged in the consultations, 192 women through informal and 15 through formal consultations participated. Women members of the family were encouraged to approach GRM if there are problems; due to these 44 complaints from women were received and resolved.

A project-specific grievance redress mechanism (GRM) has been established, it is a trusted platform to receive, evaluate, and solve the problems of the public and local shop owners and vendors and other stakeholders. The GRM provides a time-bound and transparent mechanism to voice and resolve the concerns linked to the project. To resolve the complaints received, the GRM operates at three levels, first level is to solve the problem in the field immediately, in case if the problem cannot be resolved at first level taken to the second level, again if cannot be resolved at the second level taken to third level. Most of the complaints are addressed by the contractors within a few days or a week's time. In each package, in the site office, a Grievance Register is maintained and all complaints received are recorded in the register. Among the 190 grievances received during the reporting period, 181 were resolved at first level while 9 remained pending. These complaints are about the reconstruction of the minor structures, rectification of utility service and proper backfilling. The social specialists of the contractors and project consultants in discussion with PIU will take care of these grievances and will be resolved in the coming days and progress will be reported in the next social monitoring report.

The Municipal Administration and Water Supply Department (MAWS) is the executing agency for the project. A Steering Committee chaired by Chief Secretary, GOTN is formed to periodically monitor progress, address policy issues and ensure interagency coordination. A project management unit (PMU) is established in the GCC, it is responsible for planning, implementation, monitoring and supervision, and coordination of all activities under the project. The PIU is responsible for implementation, internal monitoring and reporting on social safeguards and grievance resolution. A Nodal Officer (safeguards and gender) in the rank of Executive Engineer is responsible for environmental and social safeguards and gender and will be reporting to the Superintending Engineer. The nodal officer safeguards and gender at PIU is supported by a social officer, who will be responsible for social safeguards and gender. The Project Support Consultant (PSC) social and resettlement expert with the support of the contractor's social safeguards specialist is supporting the field level officers and the PIU social officer and nodal officer safeguards and gender in social safeguards compliance. Well defined roles responsibilities for the social safeguard experts at different levels ensure proper implementation social safeguard measures.

The Project Implementation Unit (PIU) is undertaking concurrent monitoring of all social safeguard measures. The PSC team makes regular site visits to different packages to monitor the ongoing activities and provide inputs if required to improve the quality of the work. The monthly internal monitoring reports after being reviewed by the PIU are compiled and submitted as part of the quarterly progress to ADB for review and disclosure. Creating awareness about the project among the public and disclose the details are done through the public notice distribution, transect walks helps to enumerate the structures along the alignment, the structures removed were reconstructed, livelihoods affected were compensated. Grievances received from the public and commercials are registered and resolved. Training and capacity building programs were conducted for the GCC engineers and social specialists recruited by the contractors. Public consultations were held focusing on specific issues. Monthly two meetings were conducted for the social specialists of the project contractors to review the progress and present the details related to social safeguard measures implemented during the month.

The covenants to the loan agreement with ADB require that implementation of the Project that "projects are designed, constructed, operated and maintained in accordance with ADB's Safeguard Policy Statements (2009) and agreed between the Borrower and ADB." Covenants written into the loan agreement that are related to social safeguards have been compiled satisfactory during the reporting period. The monitoring of social safeguard activities and implementation will be continued during the project implementation.

I. BACKGROUND OF THE REPORT AND PROJECT DESCRIPTION

A. Introduction

1. The Integrated Urban Flood Management (IUFM) for Chennai-Kosasthalaiyar Basin Project will complement the ongoing efforts of the Greater Chennai Corporation (GCC), Government of Tamil Nadu (GOTN) in providing an integrated and comprehensive storm water management facility by integrating all the waterways and water bodies. The proposed Integrated Urban Flood Management for the Chennai-Kosasthalaiyar Basin Project will support GCC to increase its resilience to extreme weather events by: (i) strengthening urban flood protection infrastructure; (ii) enhancing urban flood preparedness and pandemic resilience of GCC and project communities; and (iii) establishing measures for sustaining operation and maintenance of storm water drainage system in GCC.

2. The envisaged outputs of the project include: (i) Climate-resilient urban flood protection infrastructure improved in the Chennai–Kosasthalaiyar river basin; (ii) urban flood preparedness and pandemic resilience of the GCC and project communities enhanced; and (iii) Measures for sustaining operation and maintenance of storm water drainage system established in GCC.

3. The Municipal Administration and Water Supply Department (MAWS) of Government of Tamil Nadu will be the executing agency. A Steering Committee chaired by Chief Secretary, GOTN will be formed to periodically monitor progress, address policy issues and ensure inter agency coordination, including with Public Works Department (PWD) on restoration of large water bodies. A Project Management Unit (PMU), established in the GCC, will be responsible for planning, implementation, monitoring and supervision, and coordination of all activities under the project. The Project Implementation Unit, established in Storm Water Drain Department of GCC, will be responsible for implementation, internal monitoring and reporting on social safeguards and grievance resolution.

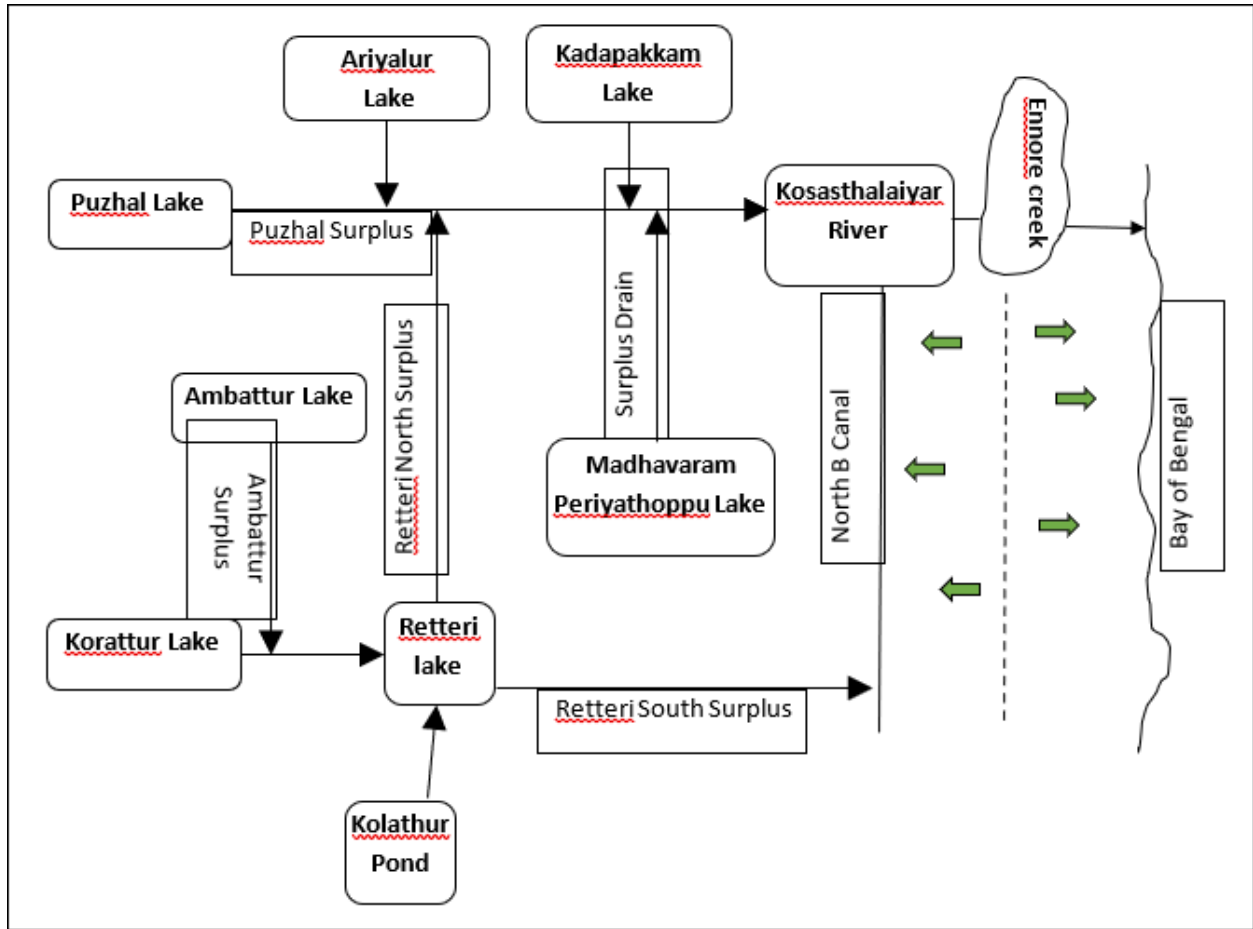
4. Chennai watershed area is divided into four major water basins namely, Kosasthalaiyar, Cooum, Adyar and Kovalam. The floods that have occurred in the past were severe along Adyar, Cooum and Kosasthalaiyar rivers, Buckingham Canal and also along the Pallikaranai marshland. Greater Chennai Corporation has completed the construction of Integrated Storm Water Drain (ISWD) in Adyar and Cooum basins with financial support from The World Bank, has taken up the construction of ISWD in M3 component of Kovalam basin with financial support from KfW Bank and is in the process of finalization for construction of ISWD in the M1 and M2 components of Kovalam basin.

5. Greater Chennai Corporation (GCC) now proposes to take up the Integrated Urban Flood Management (IUFM) project within the Kosasthalaiyar basin in GCC limits. Project area is located in northern part of the Greater Chennai corporation and covers three zones completely i.e., Zone I: Thiruvottiyur, Zone II: Manali, and Zone III: Madhavaram and partly three zones i.e. Zone VI: Thiru Vi Ka Nagar, Zone VII: Ambattur, and Zone VIII: Anna Nagar. The project is proposed to be implemented through 46-contract packages, which are being bid out in 3-phases. Phase-1 includes 11-contract packages, Phase-2 includes 18 contract packages and Phase-3 includes 17 contract packages.

6. Kosasthalaiyar river, a non-perennial river, enters into the project area at the north east side and flows in to the Bay of Bengal through the Ennore creek. Eight major lakes are located in and around project area viz. Ambattur, Korattur, Retteri, Madhavaram Periya Thoppu, Kadapakkam, Ariyalur and Puzhal and there are several small water bodies also. All major lakes

are interconnected with surplus canals and the storm water that flows from the project area into these lakes are discharged through Kosasthalaiyar river in to Bay of Bengal.

Figure 1: Existing Major Drainage Arrangement in the Project Area



7. This SSMR is prepared for 46-contract packages of the proposed project of Integrated Urban Flood Management (IUFM) for the Chennai-Kosasthalaiyar Basin. The project aims at providing integrated and comprehensive storm water management facility by integrating all the waterways and water bodies. SSMR is prepared on the basis of detailed design and technical details made available by the DPR consultants for the project. The project is classified as “Category B” for Involuntary Resettlement (IR) impact as per ADB’s Safeguard Policy Statement (SPS), 2009 as all project components are proposed in government land and storm water drains are proposed along the road margins with only temporary income loss and damages to structures like ramp, steps and cement concrete flooring is envisaged. The project does not involve any private land acquisition and there is no physical or permanent economic displacement. This resettlement plan will be updated in case of any alignment/design change during field verification prior to start of construction.

B. Proposed Project Components

8. The components of the Integrated Urban Flood Management (IUFM) include: (i) construction of an additional storm water pumping station at Kargil Nagar; (ii) construction of new storm water pumping station at Eranavoor; (iii) Construction of new storm water drain of size

ranging from 0.60 x 0.75 m to 2.00 x 2.00 m for a total length of 588.56 km; (iv) Reconstruction of existing storm water drain for a length of 175 km; and (v) improvements to 11.25 km of existing surplus canal.

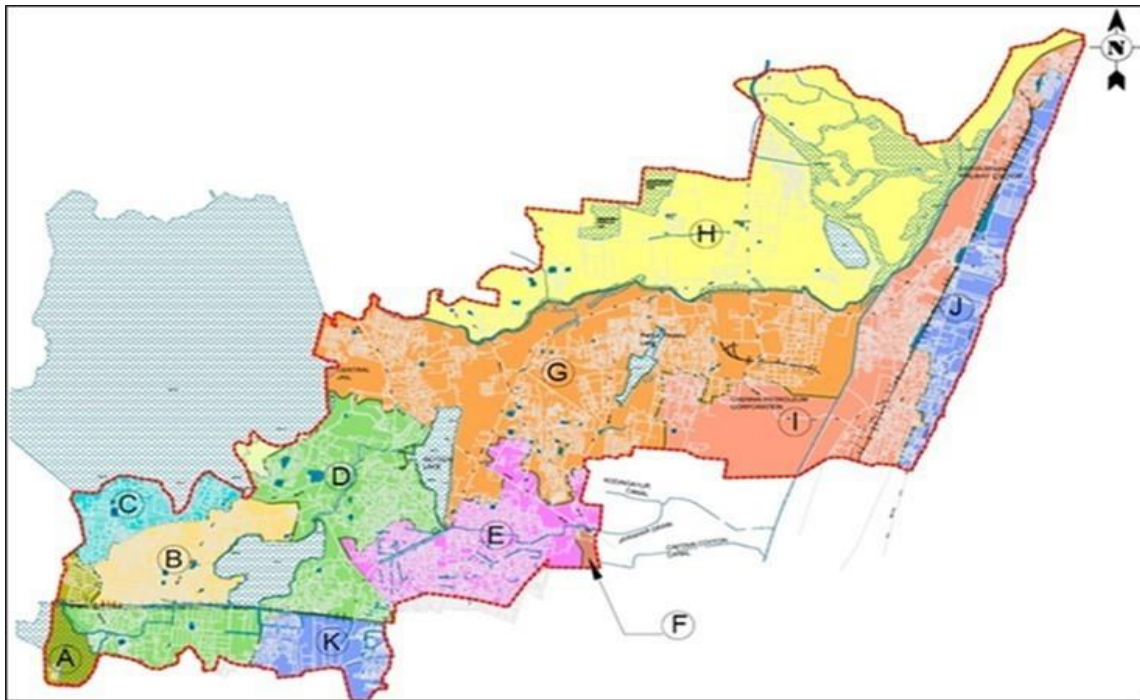


Figure 2: Proposed Drainage Arrangement in the Project

9. The project area has been divided into eleven watersheds based on the topography and natural flow patterns and the details of the watersheds are given in the following table with the legend as marked in the figure above.

Table 1: Watersheds in Kosasthalaiyar Basin

Watershed	Major Lakes	Legend
NorthAmbattur	AmbatturLake	A
KoratturLake	KoratturLake&KolathurLake	B
PuzhalSouth	PuzhalLake	C
RetteriLake	RetteriLake	D
RetteriSouthSurplus	-	E
CaptainCottonCanalWest	-	F
PuzhalSurplusSouth	MadhavaramPeriyathoppuLake	G
PuzhalSurplusNorth	Kadapakkam Lake, Ariyalur Lake,SadayankuppamLake	H
NorthBuckinghamcanal	-	I
NorthCoastWatershed	-	J
OtteriNallahWatershed	-	K

10. Out of the 280km of the existing storm water drain, 105km length of the storm water drain in good condition and those which are hydraulically adequate have been retained. The remaining 175km of existing drain will be reconstructed and it is also proposed to construct new storm water

drain for a length of 588.56 km. The total network length will be 868.56km and watershed wise drain summary is given in the following table.

Table 2: Watershed Wise Drain Summary

Watershed Name	Existing network length (km)	Retained network length (km)	Total Proposed Network			Total Network Length (km)
			Redesigned	New Drains network Length (km)	Total (km)	
	Length (km)	Length (km)	Network Length (km)	Network Length (km)		
NorthAmbattur-A	9.69	5.71	3.94	2.64	6.58	12.29
KoratturLake- B	23.15	8.56	14.59	50.71	65.30	73.86
PuzhalSouth- C	6.59	1.16	5.49	36.07	41.56	42.72
RetteriLake-D	66.59	24.39	42.20	88.59	130.79	155.18
Retteri SouthSurplus– E	39.36	14.02	25.34	98.03	123.37	137.39
Captain CottonCanalWest– F	0.3	0	0.3	1.67	1.97	1.97
Puzhal SurplusSouth- G	51.19	17.79	33.40	119.17	152.57	170.36
Puzhal SurplusNorth- H	8.39	2.3	6.09	67.03	73.12	75.42
North Buckinghamcanal- I	50.80	20.83	29.97	69.94	99.91	120.74
North CoastWatershed–J	8.69	1.97	6.72	46.29	53.01	54.98
OtteriNallah-K	15.12	8.27	6.85	8.42	15.27	23.54
Total	279.87	105.00	174.89	588.56	763.45	868.56
			TotalProposedNetwork=763.45			

Source: Final DPR of Kosasthalaiyar ISWD

11. The storm water drains have been designed for different cross-sectional size of reinforced cement concrete (RCC) box type structures that will be cast in-situ. The selection of the sectional size to be built will be based on discharge capacities. The size of the storm water drain ranges from a minimum of 600 mm x 750 mm to a maximum of 2000 mm x 2000 mm. The newly proposed drains are along the road margins. Reconstruction or augmentation of the existing drains has been proposed which were found inadequate. RCC box type closed storm water drains are proposed along roadsides for the cross-sectional sizes ranging from 600 mm x 750 mm to 2000mm x 2000 mm. Open canals with fencing on both sides are proposed for cross sectional sizes above 2500mm x 2500mm.

12. For RCC box type closed storm water drain, manholes are proposed with heavy-duty FRC inspection door for maintenance at an interval of 10m. The inspection door has been provided in close spacing for easy access for maintenance and desilting. Silt catch pits are provided for collection and free flow of rain water and for preventing of trashes entering the drain.

Silt catch pits with RWH structure are proposed at 30 m intervals for ground water recharge.

C. Purpose of the report

13. The purpose of the semi-annual social safeguard monitoring report (SSMR) is to analyze periodically and document the process and results over the total implementation period of the project to comply with the approved social safeguard measures and implementation of the involuntary resettlement (IR). PSC has the responsibility to oversee the implementation and monitoring of social safeguards issues of each package in the project area. This report covers resettlement and social safeguard monitoring results to comply with the spirit of ADB policy to 'enhance stakeholders trust' and ability to engage with ADB, and thereby increase the development impact (of projects) in which disclosure of safeguard monitoring is a prominent aspect. This report covers social monitoring, addressing all the issues related to social safeguards, with reference to the progress achieved and the current status of the reporting period (January to June 2022), in accordance with the ADB Safeguard Policy (SPS), 2009.

Table 3: Proposed Components and their Involuntary Resettlement Impacts

S. No	Component	Location	Component Description	Involuntary Resettlement Impacts
1	Pumping Station	a) Kargilnagar b) Ernavoor	a) An additional stormwater pumping station with 3 numbers of high-capacity motors with a sump in land area of 550m ² b) A new stormwater pumping station with a sump in land area of 550m ²	No IR Impact a) There is 550 m ² of land belonging to Government and is free from any encumbrance and there are no non-titled users. There are no existing structures that require to be demolished. b) There is 550 m ² of land belonging to Government and is free from any encumbrance and there are no non-titled users. There are no existing structures that require to be demolished. Letter from GCC has been submitted to District Collector requesting for enter upon permission for construction of the pumping stations.
2	Construction of new storm water drain	Zone I, II, III, VI, VII and VIII of GCC, the project area	Drains of size ranging from 0.60m x 0.75m to 7.00m x 2.50m for a total length of 234.55km	Temporary income loss to economic activity of shops/kiosks having access across the drain during civil works and impact to encroached portions of structures such as ramp, steps and cement concrete flooring. None of the structures can be classified as major or primary structures.*
3	Reconstruction of existing stormwater drain	Zone I, II, III, VI, VII and VIII of GCC, the project area	Reconstruction of existing storm water drain of size 0.60m x 0.75m to 2.50m x 2.50m for a length of 67.86km	Temporary income loss to economic activity of shops/kiosks having access across the drain during civil works and impact to encroached portions of structures such as ramp, steps and cement concrete flooring.

				None of the structures can be classified as major or primary structures.*
4	Improvements to existing surplus canal	Ambattur surplus canal (Zone VII), Korattur surplus canal (part of Zone VII and part of Zone III), Ariyalur surplus canal and Kadapakkam surplus canal (both in Zone II)	Desilting, deepening, construction of flood protection retaining wall and concretelining of 11.25 km existing surplus canal	<p>No IR impact anticipated.</p> <p>All improvements are proposed within the existing canal and there are no encroachments or non-titled users along the proposed stretches of the canal.</p>

Table 3.1: Phase wise Status of Safeguard Documents

14. Three resettlement plans were prepared for Phase I, Phase II, and Phase III covering the entire project area and was disclosed on ADB's website (<https://www.adb.org/projects/49107-009/main>) and project/EA's website (<https://chennaicorporation.gov.in/gcc/departments/storm-water/>). The following are the phase-wise status of resettlement plans. The detailed summary of involuntary resettlement impacts are summarized in Table 4.

S. No.	Resettlement Plan Phase	Draft Resettlement Plan (Date of Disclosure)	Remarks (RP updating status) Please update
1.	Resettlement Plan Phase 1 (Packages 1 – 11)	June 2021	Under Progress
2.	Resettlement Plan Phase 2 (Packages 12 - 15 and 33 - 46)	June 2021	Under Progress
3.	Resettlement Plan Phase 3 (Packages 16 - 32)	June 2021	Under Progress

Table 4: Summary of Involuntary Resettlement
Table 4.1 Resettlement Plan Phase 1 – Packages 1 - 11

S. No	Details	Number of Affected Structures	Remarks
1	Non-significant Impact to secondary ¹ structures - Impact to ramp, steps and cement concrete flooring	1246 minor or secondary structures such as ramp, steps and cement concrete flooring (comprising 825 ramp, steps and cement concrete flooring of residential buildings and 421 ramp, steps and cement concrete flooring of commercial shops) of shops and residences	The encroached portion of the ramp, steps and cement concrete flooring assessed during the census survey will be affected. As part of civil works, the affected portion will be restored and if not restored, the affected families will be compensated with replacement cost of the encroached structure and there will be no impact on livelihood.
6	Temporary income loss (storm water drain)- Due to impact to ramp, steps and cement concrete flooring as above in S.No.5, 421 shops and businesses face loss of ramp, steps and cement concrete flooring	421 ramps, steps or cement concrete flooring of commercial structures	381 shops and 40 residential cum shops will face temporary disruption to business due to excavation work and is estimated to be for a maximum of 15 days period during which the excavation work will be completed. The affected families will be paid for loss of income and if continuance of business is ensured by providing temporary access, then loss of income will not be required to be paid. The SWD construction will affect the mobility/access to the road will be affected temporarily and they will be supported by a safe pedestrian with handrails.
7	Impact to Kiosks (temporary income loss, dismantling and re-assembling costs)	5 kiosks	The 5 kiosks will face temporary disruption to business due to excavation work and income loss is estimated to be for a maximum of 15 days period during which the civil work will be completed. The affected

¹Secondary structures are structures erected to extend the business operation such as lean to roof, shelter, cc flooring platform, and constructed mostly on the right-of-way. In case of residential buildings, these secondary structures comprise of steps, ramp, etc. that are built on the right-of-way for ease of entry into the residential area.

S. No	Details	Number of Affected Structures	Remarks
			families will be paid for loss of income for the actual number of disruptions. Further, the kiosks will be compensated for dismantling and re-assembling the kiosk including fixing of base.
8	Affected IP	None	-
9	Vulnerable families ²	70 affected families (from amongst the 426 affected families facing temporary loss of income)	A total of 70 affected families are vulnerable and comprise two categories (those with a single or only one type of vulnerability and those with multiple vulnerabilities): (a) Families reporting single vulnerability criterion (64 in number), including (i) 57 Below Poverty Line (BPL) category (based on the ration card issued), (ii) 3 woman headed families (WHF), and (iii) 4 scheduled caste (SC) families, and (b) Families with multiple vulnerabilities (6 in number), including (i) 1 WHF cum BPL family, (ii) 2 BPL cum SC families and (iii) 3 BPL cum

Table 4.2: Resettlement Plan Phase 2 – Packages 12– 15

S. No	Details	Number of Affected Structures	Remarks
1.	Non-significant Impact to secondary structures - Impact to ramp, steps and cement concrete flooring	398 structures such as ramp, steps and cement concrete flooring (comprising 249 ramp, steps and cement concrete flooring of residential buildings and 149 ramp, steps and cement concrete flooring of commercial shops)	The encroached portion of the ramp, steps and cement concrete flooring assessed during the census survey will be affected. As part of civil works, the affected portion will be restored and if not restored, the affected families will be compensated with replacement cost of the encroached structure and there will be no impact on livelihood.

² Vulnerable Group comprise of Women Headed Families (WHF), families with physical/mentally disabled members, Antyodaya Anna Yojana (AAY) and Rice card holder families (i.e.) who come under BPL families in Tamil Nadu, scheduled caste families, scheduled tribe families, including elderly, women and children, landless and those without legal title to land

S. No	Details	Number of Affected Structures	Remarks
2.	Temporary income loss (storm water drain)- Due to impact to ramp, steps and cement concrete flooring as above in S.No.5, Out of 398 affected families, 249 are ramp, steps and cement concrete flooring of houses and 149 are ramp, steps and cement concrete flooring of shops (249+149 = 398)	149 structures	118 shops and 31 residential cum shops will face temporary disruption to business due to excavation work and is estimated to be for a maximum of 15 days period during which the excavation work will be completed. The affected families will be paid for loss of income and if continuance of business is ensured by providing temporary access, then loss of income will not be required to be paid.
3.	Impact to Kiosks (temporary income loss, dismantling and re-assembling costs)	3 kiosks	The 3 kiosks will face temporary disruption to business due to excavation work and income loss is estimated to be for a maximum of 15 days period during which the civil work will be completed. The affected families will be paid for loss of income for the actual number of disruptions. Further, the kiosks will be compensated for dismantling and re-assembling the kiosk including fixing of base.
4.	Affected IP	None	-
5.	Vulnerable families	34 affected families (from amongst the 152 affected families facing temporary loss of income)	The 34 vulnerable affected families comprise 25 Below Poverty Line (BPL) category (based on the ration card issued), 8 scheduled caste (SC) families and 1 WHF cum BPL family.

Table 4.3 Resettlement Plan Phase 1 – Packages 16 - 32

S. No	Details	Number of Affected Structures	Remarks
1.	Non-significant Impact to secondary structures - Impact to ramp, steps and cement concrete flooring	229 minor or secondary structures such as ramp, steps and cement concrete flooring (comprising 149 ramp, steps and	The encroached portion of the ramp, steps and cement concrete flooring assessed during the census survey will be affected. As part of civil works, the affected portion will be restored and if not restored, the affected

S. No	Details	Number of Affected Structures	Remarks
		cement concrete flooring of residential buildings and 80 ramp, steps and cement concrete flooring of commercial shops)	families will be compensated with replacement cost of the encroached structure and there will be no impact on livelihood.
2.	Temporary income loss (storm water drain) - Due to impact to ramp, steps and cement concrete flooring as above in S.No.5, Out of 229 affected families, 80 shops and business face loss of income	80 ramps, steps, or cement concrete flooring of commercial structures	77 shops and 3 residence cum shops will face temporary disruption to business due to excavation work and is estimated to be for a maximum of 15 days period during which the excavation work will be completed. The affected families will be paid for loss of income and if continuance of business is ensured by providing temporary access, then loss of income will not be required to be paid.
3.	Impact to Kiosks (temporary income loss, dismantling and re-assembling costs)	15 kiosks	The 15 kiosks will face temporary disruption to business due to excavation work and income loss is estimated to be for a maximum of 15 days period during which the civil work will be completed. The affected families will be paid for loss of income for the actual number of disruptions. Further, the kiosks will be compensated for dismantling and re-assembling the kiosk including fixing of base.
4.	Affected IP	None	-
5.	Vulnerable families	26 affected families (from amongst the 95 affected families facing temporary loss of income)	The 26 vulnerable affected families comprise 11 Below Poverty Line (BPL) category (based on the ration card issued), 1 woman-headed family (WHF), 13 scheduled caste (SC) families and 1 WHF cum BPL family.

Table 5: List of Awarded Packages, name of the Contractor along with the Physical and Financial Progress (in %)

Package	Package status		Design Progress to date	Construction progress to date in %	Financial progress to date	Total length to be completed as per design (kms)/ Component	Length of Works conducted during the reporting period (kms)
1	Date of Award	10-Feb-21	100%	76.98	29.95	7.52 / SWD	4.05
	Date of mobilization	15-Feb-21					
	Scheduled completion	24 months					
	Duration	15-Feb-23					
	Contractor	M/s Adithya Infrastructure Pvt. Ltd - Gurunanak Engineering Services (JV)					
2	Date of Award	15-Feb-2021	100%	15.38	5.09	47.84/SWD	8.76
	Date of mobilization	20-Feb-2021					
	Scheduled completion	36 months					
	Duration	05-Feb-2024					
	Contractor	M/s P & C – RPP (JV)					
3	Date of Award	03-Feb-2021	100%	21.43	4.64	17.87 / SWD	4.64
	Date of mobilization	08-Feb-2021					
	Scheduled completion	24 months					
	Duration	08-Feb-2023					
	Contractor	M/s KCP Engineers Pvt Ltd - M/s. Rock & Arch Constructions (I) Pvt Ltd (JV)					
4	Date of Award	08-Feb-2021	100%	59.04	48.03	14.02 / SWD	10.38
	Date of mobilization	13-Feb-2021					

Package	Package status		Design Progress to date	Construction progress to date in %	Financial progress to date	Total length to be completed as per design (kms)/ Component	Length of Works conducted during the reporting period (kms)
	Scheduled completion	24 months					
	Duration	13-Feb-2023					
	Contractor	M/s RKN Constructions					
5	Date of Award	16-Feb-2021	100%	43.67	24.11	21.84 / SWD	12.85
	Date of mobilization	21-Feb-2021					
	Scheduled completion	30 months					
	Duration	10-Aug-2023					
	Contractor	M/s. Gurumurthy Engineering Enterprises – M/s. Thomas Iyadurai Infrastructure Pvt Ltd (JV)					
6	Date of Award	15-Feb-2021	100%	17.47	9.07	31.36 / SWD	7.12
	Date of mobilization	20-Feb-2021					
	Scheduled completion	30 Months					
	Duration	09-Aug-2023					
	Contractor	M/s. Annai Infra Developers Ltd, Erode, Tamil Nadu					
7	Date of Award	15-Feb-2021	100%	17.61	12.38	23.35 / SWD	6.03
	Date of mobilization	20-Feb-2021					
	Scheduled completion	30 Months					
	Duration	09-Aug-2023					
	Contractor	M/s. Annai Infra Developers Ltd, Erode, Tamil Nadu					
8	Date of Award	10-Feb-2021	100%	39.81	26.35	45.09 / SWD	17.80

Package	Package status		Design Progress to date	Construction progress to date in %	Financial progress to date	Total length to be completed as per design (kms)/ Component	Length of Works conducted during the reporting period (kms)
	Date of mobilization	15-Feb-2021					
	Scheduled completion	30 Months					
	Duration	31-Jan-2024					
	Contractor	M/s. Gurumurthy Engineering Enterprises, Tamil Nadu					
9	Date of Award	12-Jan-2021	100%	58.26	44.86	5.22 / SWD	3.49
	Date of mobilization	17-Jan-2021					
	Scheduled completion	24 Months					
	Duration	17-Jan-2023					
	Contractor	Th. R. Rama Rao					
10	Date of Award	11-Feb-2021	100%	17.84	13.78	18.41 / SWD	6.07
	Date of mobilization	16-Feb-2021					
	Scheduled completion	36 Months					
	Duration	31-Jan-2024					
	Contractor	M/s. Gurumurthy Engineering Enterprises, Tamil Nadu					
11	Date of Award	04-Feb-2021	100%	65.60	35.40	4.19 / SWD	4.09
	Date of mobilization	09-Feb-2021					
	Scheduled completion	24 Months					
	Duration	09-Feb-2023					
	Contractor	Th. K. Subramani					
12	Date of Award	08-Feb-2021	100%	62.54	56.36	12.92 / SWD	10.70

Package	Package status		Design Progress to date	Construction progress to date in %	Financial progress to date	Total length to be completed as per design (kms)/ Component	Length of Works conducted during the reporting period (kms)
	Date of mobilization	13-Feb-2021					
	Scheduled completion	24 Months					
	Duration	13-Feb-2023					
	Contractor	M/sRKSD – JV					
13	Date of Award	24-Jul-2021	100%	17.57	4.35	33.27 / SWD	6.54
	Date of mobilization	29-Jul-2021					
	Scheduled completion	30 Months					
	Duration	28-Oct-2023					
	Contractor	M/s. Landmark Corporation Pvt Ltd					
14	Date of Award	01-Mar-2021	100%	13.65	6.80	37.17 / SWD	6.82
	Date of mobilization	06-Mar-2021					
	Scheduled completion	36 Months					
	Duration	05-Mar-2024					
	Contractor	M/s Sree Saravana Engineering Bhavani (P) Ltd.,					
15	Date of Award	25-Feb-2021	100%	10.94	4.15	45.74 / SWD	4.70
	Date of mobilization	02-Mar-2021					
	Scheduled completion	36 Months					
	Duration	01-Mar-2024					
	Contractor	M/s RPP - Sathyamoorthy (JV)					
16	Date of Award	25-Feb-2021	100%	81.20	45.14	12.82 / SWD	9.68

Package	Package status		Design Progress to date	Construction progress to date in %	Financial progress to date	Total length to be completed as per design (kms)/ Component	Length of Works conducted during the reporting period (kms)
	Date of mobilization	02-Mar-2021					
	Scheduled completion	24 Months					
	Duration	02-Mar-2023					
	Contractor	M/s. Mars Construction					
17	Date of Award	23-Feb-2021	100%	42.79	27.09	14.1 / SWD	6.24
	Date of mobilization	28-Feb-2021					
	Scheduled completion	24 Months					
	Duration	28-Feb-2023					
	Contractor	M/s. M. Kavitha - M/s. Velan Builders (JV)					
18	Date of Award	23-Feb-2021	100%	51.24	35.13	11.01/ SWD	7.17
	Date of mobilization	28-Feb-2021					
	Scheduled completion	24 Months					
	Duration	28-Feb-2023					
	Contractor	M/s. Thirumalagiri Infra Project Ltd – M/s. Shanmugavel Construction JV					
19	Date of Award	26-Feb-2021	100%	16.03	10.4	27.31/ SWD	5.05
	Date of mobilization	03-Mar-2021					
	Scheduled completion	30 Months					

Package	Package status		Design Progress to date	Construction progress to date in %	Financial progress to date	Total length to be completed as per design (kms)/ Component	Length of Works conducted during the reporting period (kms)
	Duration	01-Sep-2023					
	Contractor	M/s. Gurumurthy Engineering Enterprises, Tamil Nadu					
20	Date of Award	18-Feb-2021	100%	41.05	22.99	4.09 / Canal	0.26
	Date of mobilization	23-Feb-2021					
	Scheduled completion	24 Months					
	Duration	23-Feb-2023					
	Contractor	Th. V. Narayanan					
21	Date of Award	15-Feb-2021	100%	32.83	9.05	13.29 / SWD	7.13
	Date of mobilization	20-Feb-2021					
	Scheduled completion	30 Months					
	Duration	21-Aug-2023					
	Contractor	M/s. KCP Engineers Pvt Ltd					
22	Date of Award	23-Feb-2021	100%	36.71	27.88	15.71 / SWD	6.19
	Date of mobilization	28-Feb-2021					
	Scheduled completion	24 Months					
	Duration	28-Feb-2023					
	Contractor	M/s. CR Construction – M/s. Rock & Arch Construction India Pvt Ltd (JV)					
23	Date of Award	26-Feb-2021	100%	57.53	28.79	9.62 / SWD	6.84
	Date of mobilization	03-Mar-2021					

Package	Package status		Design Progress to date	Construction progress to date in %	Financial progress to date	Total length to be completed as per design (kms)/ Component	Length of Works conducted during the reporting period (kms)
	Scheduled completion	24 Months					
	Duration	03-Mar-2023					
	Contractor	Th. K. Subramani, M/s. Balaji Enterprises & M/s. Thirumalagiri Infra Projects (Pvt) Ltd (JV)					
24	Date of Award	25-Feb-2021	100%	20.23	11.52	16.18/ SWD	6.65
	Date of mobilization	02-Mar-2021					
	Scheduled completion	36 Months					
	Duration	01-Mar-2024					
	Contractor	M/s. Kumar Builders - Annai Infra Developers Limited (JV)					
25	Date of Award	26-Feb-2021	100%	15.68	7.61	15.15 / SWD	5.27
	Date of mobilization	03-Mar-2021					
	Scheduled completion	30 Months					
	Duration	01-Sep-2023					
	Contractor	M/s. Annai Infra Developers Ltd, Erode, Tamil Nadu					
		II.					
26	Date of Award	11-Jan-2022					

Package	Package status		Design Progress to date	Construction progress to date in %	Financial progress to date	Total length to be completed as per design (kms)/ Component	Length of Works conducted during the reporting period (kms)
	Date of mobilization	16-Jan-2022	100%	26.30	21.52	10.45 / SWD	4.06
	Scheduled completion	24 Months					
	Duration	11-Jan-2023					
	Contractor	M/s.CMK Projects Private Ltd					
27	Date of Award	25-Feb-2021	100%	32.60%	7.15%	10.45 / SWD	2.24
	Date of mobilization	01-Mar-2021					
	Scheduled completion	01-Mar-2023					
	Duration	24 Months					
	Contractor	M/s RPP Infra Projects Ltd					
28	Date of Award	26-Feb-2021	100%	22.63	6.52	15.10 / SWD	5.42
	Date of mobilization	03-Feb-2023					
	Scheduled completion	36 Months					
	Duration	03-Mar-2023					
	Contractor	M/s P&C Projects (P) Ltd					
29	Date of Award	23-Feb-2021	100%	16.57	5.00	13.10 / SWD	3.55
	Date of mobilization	28-Feb-2021					
	Scheduled completion	36 Months					
	Duration	29-Aug-2023					
	Contractor	M/s. KCP Engineers Pvt Ltd					
30	Date of Award	24-Feb-2021	100%	31.01	16.00	16.81/ SWD	7.77
	Date of mobilization	01-Mar-2021					

Package	Package status		Design Progress to date	Construction progress to date in %	Financial progress to date	Total length to be completed as per design (kms)/ Component	Length of Works conducted during the reporting period (kms)
	Scheduled completion	30 Months					
	Duration	30-Aug-2023					
	Contractor	M/s. Sri Sivaram & Co					
31	Date of Award	01-Mar-2021	100%	41.13	23.60	10.52 / SWD	3.06
	Date of mobilization	06-Mar-2021					
	Scheduled completion	30 Months					
	Duration	31-Jan-2024					
	Contractor	M/s. Sakthi Engineers - Vijay Gowtham (JV)					
32	Date of Award	23-Feb-2021	100%	27.03	25.10	8.53 / SWD	3.12
	Date of mobilization	28-Feb-2021					
	Scheduled completion	24 Months					
	Duration	28-Feb-2023					
	Contractor	M/s. Deivanai Construction JV Rock & Arch Construction					
33	Date of Award	12-Feb-2021	100%	4.44	0.00	16.04 / SWD	1.00
	Date of mobilization	17-Feb-2021					
	Scheduled completion	30 Months					
	Duration	16-Aug-2023					
	Contractor	M/s KCP Engineers Pvt. Ltd					
34	Date of Award	12-Jan-2021	100%	40.00	14.58	7.83 / SWD	2.42
	Date of mobilization	17-Jan-2021					

Package	Package status		Design Progress to date	Construction progress to date in %	Financial progress to date	Total length to be completed as per design (kms)/ Component	Length of Works conducted during the reporting period (kms)
	Scheduled completion	24 Months					
	Duration	17-Jan-2023					
	Contractor	M/s. Sree Venkateswara Road Constructions (P) Ltd					
35	Date of Award	15-Feb-2021	100%	53.73	18.71	11.22 / SWD	3.66
	Date of mobilization	20-Feb-2021					
	Scheduled completion	24 Months					
	Duration	20-Feb-2023					
	Contractor	M/s. Sree Venkateswara Constructions –Sree Venkateswara Road Construction Pvt. Ltd (JV)					
36	Date of Award	16-Feb-2021	100%	25.79	2.23	15.95 / SWD	2.69
	Date of mobilization	21-Feb-2021					
	Scheduled completion	36 Months					
	Duration	20-Aug-2023					
	Contractor	M/s. Sowmya Construction - Rock and Arch Constructions (I) Pvt. Ltd (JV)					
37	Date of Award	26-Feb-2021	100%	46.59	32.64	32.45 / SWD	24.15
	Date of mobilization	03-Mar-2021					

Package	Package status		Design Progress to date	Construction progress to date in %	Financial progress to date	Total length to be completed as per design (kms)/ Component	Length of Works conducted during the reporting period (kms)
	Scheduled completion	36 Months					
	Duration	02-Mar-2024					
	Contractor	M/s.CMK Projects Private Ltd (JV)					
38	Date of Award	26-Feb-2021	100%	10.68	2.05	14.7 / SWD	3.98
	Date of mobilization	03-Mar-2021					
	Scheduled completion	24 Months					
	Duration	15-Mar-2023					
	Contractor	M/s Sakthi Constructions					
39	Date of Award	10-Mar-2021	100%	41.91	19.79	9.09 / SWD	1.65
	Date of mobilization	15-Mar-2021					
	Scheduled completion	24 Months					
	Duration	15-Mar-2023					
	Contractor	M/s. Gurumurthy Engineering Enterprises – Thomas Iyadurai Infrastructure Pvt. Ltd (JV)					
40	Date of Award	26-Feb-2021	100%	34.03	10.15	13.35 / SWD	2.47
	Date of mobilization	03-Mar-2021					

Package	Package status		Design Progress to date	Construction progress to date in %	Financial progress to date	Total length to be completed as per design (kms)/ Component	Length of Works conducted during the reporting period (kms)
	Scheduled completion	24 Months					
	Duration	03-Mar-2023					
	Contractor	M/s Vijay Gowtham Engineering works					
41	Date of Award	05-Feb-2021	100%	38.02	25.46	16.91 / SWD	4.32
	Date of mobilization	10-Feb-2021					
	Scheduled completion	24 Months					
	Duration	10-Feb-2023					
	Contractor	M/s. R K & Sons					
42	Date of Award	10-Mar-2021	100%	19.30	14.26	14.21 / SWD	3.07
	Date of mobilization	15-mar-2021					
	Scheduled completion	36 Months					
	Duration	15-Mar-2023					
	Contractor	M/s. Gurumurthy Engineering Enterprises – Thomas Iyadurai Infrastructure Pvt. Ltd (JV)					
43	Date of Award	24-Feb-2021	100%	33.55	21.11	13.1 / SWD	8.34
	Date of mobilization	01-Mar-2021					
	Scheduled completion	30- Months					
	Duration	28-Aug-2023					
	Contractor	M/s Sri Sivaram & Co.					
44	Date of Award	15-Feb-2021	100%	3.36	3.42	7.56 / Canal	0.27

Package	Package status		Design Progress to date	Construction progress to date in %	Financial progress to date	Total length to be completed as per design (kms)/ Component	Length of Works conducted during the reporting period (kms)
	Date of mobilization	20-Feb-2021					
	Scheduled completion	36 Months					
	Duration	20-Jan-2024					
	Contractor	M/s Annai Infra Developers Limited					
45	Date of Award	23-Feb-2021	100%	20.25	6.62	3.33 / Canal	0.69
	Date of mobilization	28-Feb-2021					
	Scheduled completion	30 Months					
	Duration	27-Aug-2024					
	Contractor	M/s. C.R. Construction - M/s Rock & Arch Constructions (India) Pvt. Ltd (JV)					
46	Date of Award	26-Feb-2021	100%	12.5	13.67	10900 Nos of Silt Catch pits	2682 Nos
	Date of mobilization	03-Feb-2021					
	Scheduled completion	24 Months					
	Duration	03-Mar-2023					
	Contractor	M/s. Aditya Infrastructure Pvt Ltd - D. Shanmugavel JV					

II. SOCIAL CATEGORIZATION OF THE PROJECT

A. Minimizing Involuntary Resettlement

15. Measures to avoid and minimize private land acquisition and involuntary resettlement impacts include identification of government land for construction of storm water drain pumping stations and proposing all storm water drains along the road margins in land belonging to Corporation, State and National Highways.

16. During excavation of trenches for construction of storm water drains and reconstruction of existing drains, access to shops and businesses will be ensured by providing pedestrian access through metal/wooden planks with rails. This has been the practice of GCC in all its ongoing storm water drain projects. Where the excavation is close to properties / residences and impact to steps, ramps and projection of buildings on the right-of-way cannot be avoided, simple mitigation measures such as provision of planks during civil works and rebuilding the ramps and steps as part of the contract and compensation for projection of buildings are proposed as per available guidelines in EMP and best practice. Timely information will be provided to the public about potential negative impacts and mitigation measures, including grievance redress procedures and time taken for the same, prior to start of project implementation in each section.

17. Mobile vendors as well as those with moveable structures will be assisted to relocate to the opposite side of the road, where there is no civil works or to the adjacent street until civil works are completed in a particular road and they will be allowed to shift back to their previous locations as soon as the construction work is completed.

18. **Involuntary resettlement.** The project is classified as category B for involuntary resettlement as per ADB's SPS. No private land acquisition is envisaged and all works are proposed in government land and road margins. The project involves construction of two pumping stations proposed on government land free from encumbrance, and construction and reconstruction of storm water drains in road margins, with only temporary income loss and damage to structures like ramps, steps and cement concrete floorings and improvements to existing canals that are free from encroachment. No physical or permanent economic displacement is anticipated. The temporary impacts arising out of excavation of trenches for construction of storm water drain and reconstruction of existing drains will be avoided by constructing the drains along the road margin within the right-of-way of city corporation/ highways department roads, by working at night time and by providing temporary access to businesses and residences for undisturbed movement of people.

B. Land Acquisition and Involuntary Resettlement

19. The project does not involve acquisition of any private land and all project components are proposed in government land and within the right-of-way (ROW) of the roads under Corporation, State and National Highways.

20. The scope of land acquisition and resettlement has been established based on field visits to the locations of the project components viz. pumping stations and storm water drain alignments. Proposed interventions and their potential involuntary resettlement impacts are presented project component-wise, in the table below. Identification of temporary income loss to economic activity along the storm water drain alignment and impact to encroached ramp, steps,

and cement concrete flooring is based on census surveys undertaken between February and March 2020, prior to COVID-19 lockdown and completed between October and November 2020 after relaxation of COVID-19 restrictions, based on detailed design carried out jointly by the DPR Consultants and GCC.

21. The total land requirement for the pumping stations proposed near Kargil Nagar and Ernavoor is about 1,100 m². The lands belong to government and are classified as revenue porambocku and are vacant, free from encumbrance and without any non-titled users. GCC has written to the District Collector, Chennai seeking enter upon permission to undertake civil works for these two pumping stations.

Table 6: Component-wise Land Requirement

Activity	Location	Land Ownership	Extent (in sq.m.)
Pumping Station	Near Kargil Nagar and Ernavoor	Government land	1,100
Construction of new storm water drain	Zone I, II, III, VI, VII and VIII of GCC, the project area	Right-of-way of roads (Corporation/State and National Highways)	-
Reconstruction of existing storm water drain	Zone I, II, III, VI, VII and VIII of GCC, the project area	Right-of-way of roads (Corporation/State and National Highways)	-
Total land			1,100

Source: Storm Water Rain Department, GCC

22. There is no physical relocation or permanent economic displacement in this project, further, the temporary impacts arising out of excavation of trenches for construction of storm water drain and reconstruction of existing drains will be avoided by constructing the drains along the road margin within the right-of-way of Corporation / highways roads, by working at night-time and by providing temporary access to businesses and residences for undisturbed movement of people. The kiosks affected under the project will face temporary impact as dismantling and re-assembling is entailed and the project will provide compensation for the same in addition to compensation for income loss for the actual number of days of disruption.

III. SOCIAL IMPACTS

A. Resettlement plan for reconstruction of minor structures and temporary economic loss

23. Three resettlement plans were prepared for Phase I, Phase II, and Phase III covering the entire project area. The Resettlement plan will be updated based on redesigning the network for the packages by PSC team. The same will be reflected in next SSMR.

24. Through implementation of the Resettlement Plan (RP), contractors are required to maintain access to shops to avoid and limit the disturbance to the extent possible, and implement mitigation measures specified in their contracts, which will be monitored by the Project Supervision Consultants (PSC) and PMU. Temporary income loss to businesses along the storm water drain alignment will be avoided and/or mitigated through careful planning of the timing of implementation of works in the commercial and mixed use (residence and commercial) areas and

maintaining access to shops during the construction period as outlined in the EMP.

25. The following mitigation measures are proposed to avoid and/or mitigate temporary disruption to businesses and residents during civil works: (i) provision of advance notice to residents and businesses, (ii) conducting awareness campaigns on the proposed project, its benefits, potential temporary disruption and mitigation measures, grievance redress mechanism, etc., (iii) maintaining access by providing planks and leaving spaces between trenches dug, to avoid disturbance to residents and businesses, (iv) managing traffic flows as per the traffic management plan prepared by the contractor in coordination with local authorities and communities, and (v) displaying details of telephone numbers and contact information of PMU officers in visible places. These measures will be enforced through the contract, which will have these as specific clauses.

B. Entitlements, Assistance and Benefits

26. The anticipated types of losses due to the proposed project components under Integrated Urban Flood Management for the Chennai-Kosasthalaiyar Basin involves temporary income loss to shop owners/kiosks abutting the road margin and impact to structures (ramps, steps and projections of buildings) due to excavation of trench for construction and / or reconstruction of storm water drains.

27. The involuntary resettlement requirements apply to full or partial, permanent or temporary physical displacement (relocation, loss of residential land, or loss of shelter) and economic displacement (loss of land, assets, access to assets, income sources, or means of livelihoods) resulting from (i) involuntary acquisition of land, or (ii) involuntary restrictions on land use or on access to legally designated parks and protected areas.

28. Detailed Measurement Surveys (DMS) and Inventory of Loss Survey were conducted based on the detailed design. Through these surveys, the PMU identified shops and residences that will face temporary disruption and make necessary provision for continuance of access without disruption to their activity. Wherever, avoidance and mitigation measures are not possible, the PMU will provide compensation and assistances to the affected persons in line with the agreed provisions contained in the entitlement matrix for temporary impacts and impacts during civil works.

29. The entitlement matrix summarizes the types of possible losses and corresponding entitlements in accordance with ADB and government policies, for temporary income loss and impact to structures during civil works. No relocation impact is anticipated in this project.

C. Livelihood protection and Income Restoration

30. The entitlement matrix provides compensation and assistances for project affected persons. Measures to avoid impacts will be ensured by the contractors. Temporary disruption to shops and residences to be mitigated by provided with planks for temporary access to residences with adequate safety measures. Commercial establishments, shops and kiosks will be provided with planks to ensure pedestrian access and vendors will be provided alternative temporary space, for continuance of business without disruption. If continuance of business is not possible, then assistance for loss of income calculated for actual number of days of livelihood disruption will be paid in line with the provisions of entitlement matrix.

D. Procedures for assistance

31. Temporary impact to business and residences: Temporary impact arising out of excavation of trench for construction of storm water drains will be mitigated as detailed below:

- (i) To conduct public awareness and information dissemination prior to construction works by Social Safeguards Officer (SSO), PMU with the support of the contractor.
- (ii) SSO, PMU and the contractor to identify alignments/sites which will involve temporary livelihood impacts.
- (iii) SSO, PMU to determine the extent / nature of impacts on identified roads where economic impacts are likely.
- (iv) SSO, PMU in consultation with the shops and residences facing potential impact, develop mechanism to ensure continuance of access to persons.
- (v) SSO, PMU closely monitor the contractor in ensuring civil works are carried out while ensuring access to persons.
- (vi) Wherever, continuance of business is not possible, SSO, PMU to assess the period of disruption to business, estimate the assistance to paid and ensure payment after necessary approvals.

32. Vendor Assistance: Vendors requiring to temporarily shift during construction period will be notified in advance and assisted to shift nearby for continuance of the trade with limited disruption. They will be allowed to return to the original location after construction is complete. Vendor assistance will involve the following:

- (i) Identification of impacted vendors based on detailed design, by SSO, PMU with the support of the contractor.
- (ii) Notify vendors at least 30 days in advance, followed by a reminder 7 days and again, 24 hours in advance. Consult with local vendor/shop associations, if they exist.
- (iii) Identify alternative locations nearby for affected vendors to continue business.
- (iv) Assistance by contractor (provision of labour) to shift to new location. In consultation with the vendors, the businesses are relocated to the nearby locations such as opposite to the existing location or a few meters away from the actual location. In case of any income disruption during this time, compensation for lost income to be paid by the project through PMU.
- (v) Assistance by contractor to return to original location after construction works are completed.

IV. COMPENSATION AND REHABILITATION

33. The Construction of new Storm Water Drains are being carried out for every 30 meters. In cases any difficulties such as potential economic and livelihood loss, executions will be carried out for every 12 meters or less if required as a mitigation measure. Before initiating the construction activities the Social Safeguard Specialist and EHS Officer of the contractors conduct a transect walk to observe the situation and enumerate the possible minor structures like steps, ramps, cement flooring, or any other private structures like compound wall, projecting roof, gate, etc. that would get affected during the construction and also the commercials, particularly the street vendors who may need to shift while the work is going on and shops lying close to the alignment are notified about the potential disruption and mitigation measures while issuing the Public information notice. The team also collects the details about the utility services – the invisible structures which provides water, sewage and electricity facilities.

34. Standard formats were utilized for enumeration of the details collected through the

transect walk, estimating the cost of reconstruction of the affected structures and reimbursement. A rough sketch is prepared by the Safeguard Specialists marking the minor structures and shops in the alignment are enumerated. This helps to know the number of structures going to be affected. Before dismantling the structure each structure is measured and the cost for reconstruction of the structure is estimated with the support of the civil engineer. After the drain work is completed contractors reconstruct the affected structures before moving to the next node (Annexure - 2). Registers are maintained in the site office. In few cases, where relocation of shops are not possible and unavoidable disruption of access occurs to the shops, the economic loss and support to their livelihood is provided. 7 street vendors (fisher women vendors) were enumerated and paid compensation at Package 42(Annexure - 13).

35. In-depth consultations were made with the shopkeepers and vendors to know their working hours and peak hours of their shops. Based on these consultations, care was taken to: (a) by avoiding construction during festival season, when the shops have maximum sales; and (b) by undertaking night-timework to the extent possible. The identified street vendors/mobile hawkers are shifted to the alternative locations to avoid temporary economic loss. A standard format for payment was utilized to compensate the affected vendors (see Annexure 3).

36. Details of the resettlement plan executed are provided in the table given below. The detailed package wise status of Resettlement Plan for the Project is given in Annexure9.

Table 7: Details of Resettlement Plan Implementation

Resettlement Plans	IR Impacts as per draft RPs				Status of Compensation/Restoration of Affected Structures/Updates
	Temporary Income Loss	Non-significant Impact to secondary structures	Impacts to Kiosks ³	Vulnerable Families	
Phase 1 (Package Nos: GCC/KB/01-11)	381 shops and 40 residential cum shops	1,246 ⁴	5	70	Temporary Income Loss: 0 Impact to secondary structures: 63 were restored Impact to Kiosks: 0
Phase 2 Package Nos: GCC/KB/12-15 and 33-46	118 shops and 31 residential cum shops	398 ⁵	3	34	Temporary Income Loss: 0 Impact to secondary structures: 15 were restored Impact to Kiosks: 0
Phase 3 Package Nos: GCC/KB/16-32	77 shops and 3 residential cum shops	229 ⁶	15	28	Temporary Income Loss: 0 Impact to secondary structures: 39 were restored Impact to Kiosks: 0

The details of the impact to secondary structures and impacts avoided are being documented and it will be included in the next SSMR.

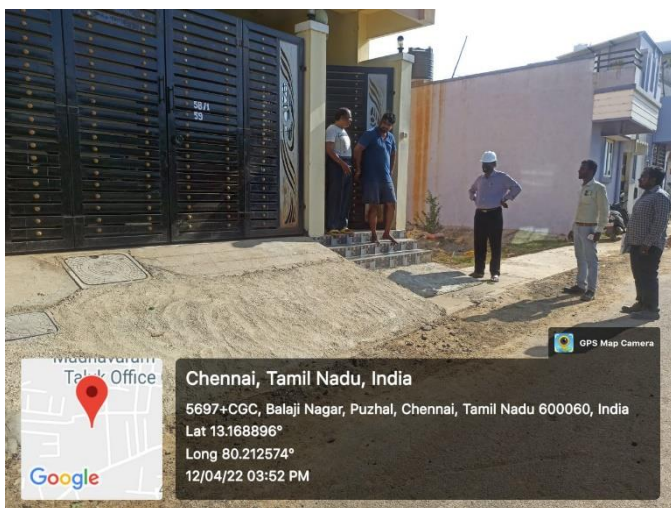
³Kiosks will face temporary disruption to business due to excavation work and income loss is estimated to be for a maximum of 15 days period during which the civil work will be completed. The affected families will be paid for loss of income for the actual number of disruptions.

⁴Comprising 825 ramp, steps and cement concrete flooring of residential buildings and 421 ramp, steps and cement concrete flooring of commercial shops) of shops and residences

⁵ Comprising 249 ramp, steps and cement concrete flooring of residential buildings and 149 ramp, steps and cement concrete flooring of commercial shops.

⁶ Comprising 149 ramp, steps and cement concrete flooring of residential buildings and 80 ramp, steps and cement concrete flooring of commercial shops.

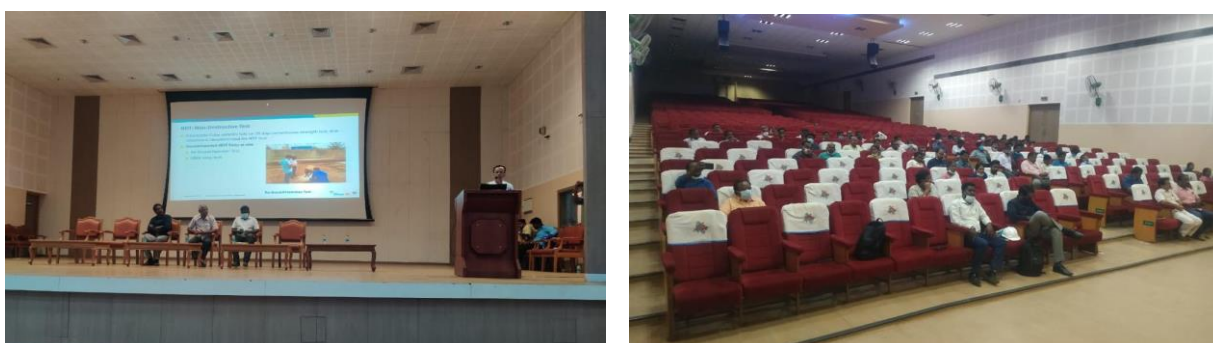
37. As already indicated, the SWD alignment is being modified at some places considering the northeast monsoon of 2021. The safeguard documents are being updated in line with the revised design. The works progress till date has been followed as per the ADB approved design.



V. TRAINING AND CAPACITY BUILDING

38. Two orientation Programs were conducted for the GCC engineers involved in the Integrated Urban Flood Management for Chennai-Kosasthalaiyar Basin Project on 23rd March and 28th March 2022. The Orientation programs had exclusive session on the ADB's Social safeguard policies and IUFM project, Social and Resettlement Expert and Social Expert from PSC highlighted the significance of ADB's Social Safeguard measures, Social Impacts, health & safety of labourers and public. The Experts stressed the essential standards of social safety measures to be followed at construction sites and labour camps. Besides, discussed the empathy and sympathy of humanity namely, viz., public consultation & participation, incorporation of vulnerable groups, Grievance Redressal Mechanism (GRM) and practical conditions of the SWD Construction sites. In each program around 50 GCC engineers participated.

Figure 3: Orientation Program for the Officials of RDC North and Central Zones



39. The PSC Social safeguard team orient and train the newly recruited Social Safeguard Specialists of the contractors by providing details and explanations about the ADB social safeguard policy 2009, the social safeguard measures need to be adopted in the project, and the formats to need be used for different purposes and the list of registers should be maintained in the site office.

VI. PUBLIC PARTICIPATION AND CONSULTATION

A. Public Consultations

40. The PSC social safeguard team has been regularly visiting all packages, making observations and have detailed discussion with the contractor staff social specialist and other field engineers and in many cases with the project managers about the implementation of the social safeguard measures. The social specialist and field engineers of the contract companies are informed about the importance of providing signage boards with details about the project, contact numbers of PMU, PSC and the contract company in the worksite. They were informed that they need to identify the vulnerable families and individuals and plan to provide extra support to make their daily life smooth till the construction over in the area. Identification of vulnerable families is done while conducting the transect walk.

41. The social specialists appointed by the contract companies and the field engineers were oriented about how to interact with the public, distribute the public notice and explain about the project work. They were told particularly to listen to women and vulnerable residents and address their concerns. The Social specialist collect the details of the office bearers of the resident associations in the area and conducting meetings to share the project details and take their support for smooth execution of the construction work. This approach helped to create awareness for all families in the flat system or in the locality. This effort has helped the residents to know more about the SWD work, its importance and to develop ownership among the local residents for the long-term management of the SWD. In-depth consultations were made with the shopkeepers and vendors to know their working hours and peak hours of their shops. Based on these criteria's the excavation and construction activities are carried out during non-working hours and at night by the contractors to avoid economic loss, which would ensure regular business similar to previous time.

42. During the site visits of the PSC social safeguard team members visit the worksites, site offices and labour camps. During these visits, the team members made observations about compliance of the different aspects related to the ADB safeguard policy measures such as safety and protection of the public, use of PPE by the workers, support provided for the public, are there grievances from the public and whether they are addressed by the contract company etc. For non-compliance, site orders and NCR were issued to the contractors for necessary action and to rectify the situation. Mostly, the NCRs are given for poor pedestrians, inadequate barricading and absence of project information boards at worksite. The contractors will quickly close these NCRs by adhering to safeguard compliance, including displaying project information boards, ensuring adequate barricading and equipping pedestrians with handrails at the worksite. They will also relay this information to PSC in writing as an Action Taken Report (ATR). The team had discussions with the Project managers of different contract companies about staff deployment, maintenance of all required registers and issues related to labour camps etc. During the reporting period, the team made 120 site visits and issued 44 site orders and 17 Non-Compliance Reports to different contract companies and the Action Taken Report for the NCRs was submitted by 7 contractors (Annexure – 11and12).

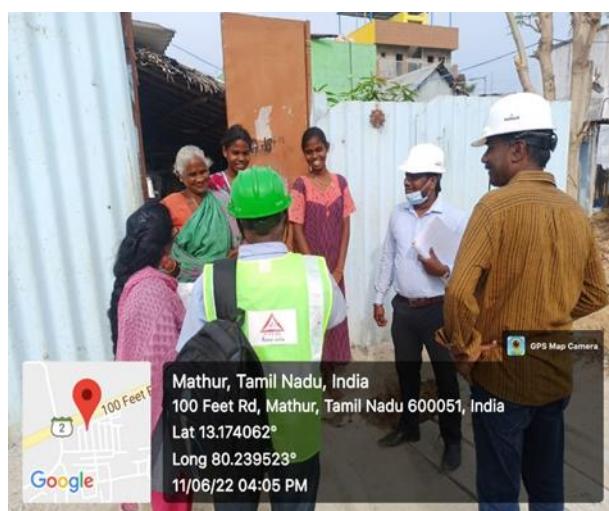
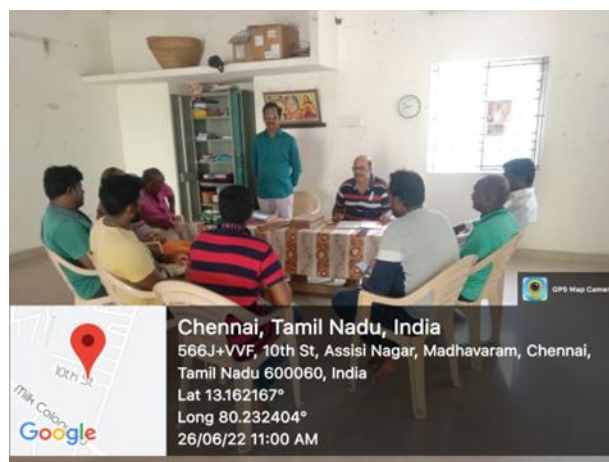
43. The PSC Social Safeguard Team, while visiting the work sites enters into discussion with the public and receives their opinions and feedback about the SWD construction work. The team conducts a community level consultation with the involvement of local leaders, key people in the area to discuss and sort out the issues. The public were informed that they should be actively involved in the management of the drains in their localities. Consultations were facilitated with the local inhabitants including all sections of society particularly with women and Vulnerable

Groups like elders and poorest households and the shop owners and street vendors.

44. The following table provides the number of people consulted since January 2022 during the team's site visits.

Table 8: Public Consultation during Site visits

Method	People participated	
	Men	Women
Informal (during site visits)	245	192
Formal	30	15
Total	275	207





45. The staff of the contract companies' social specialist, field engineer and environmental engineer as a team distributes the public notice printed in the local language to all residents a week to ten days in advance about the construction of SWD in the area. The common format designed by PSC is used for distributing the public notice in all packages (Annexure - 1). This has become a common practice now by all contract companies. While distributing the public information notice to create awareness the team provides the details about the SWD construction project, the uses of the SWD for flood management and cooperation the implementing team needs for the successful completion of the construction etc.

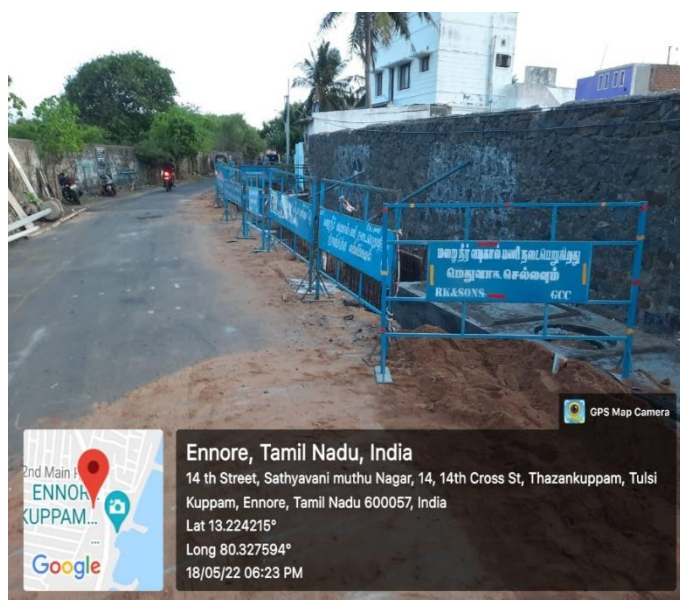
46. As advised by the Social Safeguard Team of PSC, now the Social Safeguard Specialists of the contract companies keep registers and get the signatures of the residents as acknowledgement while distributing the public information notice. In the register, the name, address, date of notice distribution, mobile number and the residents' signatures are recorded. The register is available at the site office of the contractor.

47. The contractors have kept emergency information board, project information board with details about the project and COVID 19 protocol board at a visible place in the worksites, but still some of the packages are not adopting the practice and whenever the Social Safeguard Team visits the worksites reminds the contractors that it is mandatory to keep these boards.



B. Public/Community Safety and Protection

48. Barricades are properly arranged on the sides of the trenches, barricades were arranged from the beginning while starting the earth work to till the end of the construction work. It is the responsibility of the social specialists and the safety engineers to provide proper barricading. When they close the work for the day the staff and the workers keep the barricades in close quarters to ensure the safety of the people. Many contractors use barricades with reflectors but still some of them are using barricades without reflectors. The PSC team is insisting that all barricades should have reflectors to make the barricades visible during the night time.



49. Safety pedestrians with handrails are arranged in all packages for the residents and commercials for a safe and comfortable access while the construction work is going on. The contractors have made pedestrians with handrails and ensured safe access to the streets and shops. Still in a few packages, only planks are used for pedestrian access. The planks are unsafe particularly for the aged and the children to cross over. Site orders were issued to rectify the problem. PIU will monitor and ensure immediate action and compliance from the contractors.

C. Social Inclusion and SWD

50. The PSC social safeguard team visited the Bajanai Kovil street worksite of Package 8 and observed the lack of sewage connections for many households; therefore it caused the sewage water discharge of dwellings into the recently constructed Storm Water Drain. The team organized a public consultation and discussed the illegal sewage discharge in storm water drain with the locals and representatives of Podhunala Sevai Sangam (Public Service Association) – a local organization supporting the welfare of the local people. They were provided with the relevant information and made them aware of the existing government schemes for the marginal communities to obtain a UGD (Under Ground Drainage) connection from Chennai Metropolitan Water Supply and Sewerage Board (CMSSB) in order to rectify the problem, and Mr. Raja and Mr. Durai, the Association's office bearers agreed to provide to mobilize the

residents and take the necessary action. The PSC team accepted their request to provide any support required when they meet the officials of the CMWSSB to get the connection under particular scheme.



VII. GRIEVANCE REDRESS MECHANISM

51. A project-specific multi-tier grievance redress mechanism (GRM) has been established, it is a trusted platform to receive, evaluate, and solve the problems of the public and local shop owners and vendors and other stakeholders related to the social and environmental performance at the level of the project. The GRM provides a time-bound and transparent mechanism to voice and resolve the concerns linked to the project. Affected persons will have the flexibility of conveying grievances/suggestions by submitting the grievance/suggestion in writing, through telephone call to Executive Engineer, PMU safeguard officer, or by writing in the complaints register at the Division Office or by submitting grievance/suggestion by email to GCC.

A. Grievance Redressal Process

52. To resolve the complaints received, the GRM operates at three levels, first level is to solve the problem in the field immediately, in case if the problem cannot be resolved first level taken to the second level, again if cannot be resolved at the second level taken to third level.

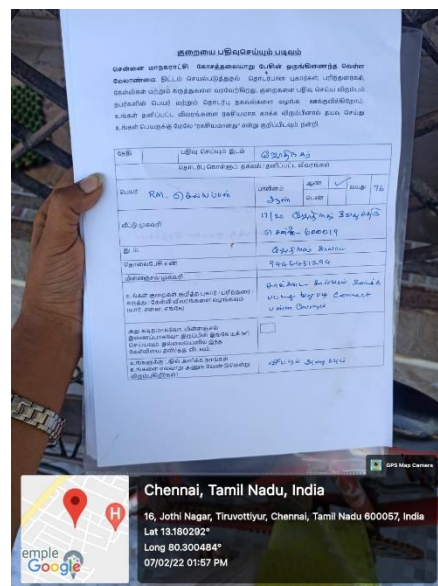
- i. **1st Level Grievance.** The phone number of the site in charge Executive Engineer should be made available at the construction site signboards. The contractors and field unit staff can immediately resolve grievances onsite and seek the advice of the Executive Engineer as required, and resolve grievances within seven days of receipt of a complaint/grievance.
- ii. **2nd Level Grievance.** All grievances that cannot be redressed within seven days at field level will be reviewed by the GRC at PMU level comprising of 3-members, with preferably one member being a woman. The committee will have any one elected councillor, a person of repute and standing in locality, nominated by the Commissioner, GCC and the Superintending Engineer (SWD) acting as its convenor.
- iii. **3rd Level Grievance.** All grievances that cannot be redressed within 15 days at PMU level will be placed before the Chief Engineer (General), who will be appellate authority.

53. Grievance Redress Mechanism (GRM) is effectively working in the project. To receive the complaint from the public a standard format is circulated to all contractors with details like nature of the complaint, date of the complaint, resolved and pending, remarks etc. (Annexure - 10). When public notice is given apart from informing about the SWD project the staff discusses in detail about the GRM in place and how the arrangement can help the public to solve the problems due to SWD construction.

54. The Social Specialist of the Contractor Company provides the standard format prepared to receive complaints from the public is also shown and discussed the details. In each street there are a few people who are not only vocal but they are interested in actively participating to address the public's concern, these people are identified and informed about the GRM, he/she also helps the local people to approach the contractor team and get the support from GRM.

55. The PSC Social Safeguard Team, during their visits also uses the format to receive the complaints. Most of the complaints are addressed by the contractors once they are received within a few days or a week's time. In each package, in the site office a Grievance Register is maintained and all complaints received are recorded in the register. In some cases the residents directly approach the PSC Social Safeguard Team or Utility Expert for intervention; these complaints were directed to the concerned contractors and get addressed.

56. The contractors staff, social specialist, civil, safety and environmental engineers are oriented about the GRM and also whenever the social safeguard team visits the site office and the work site, the team discusses about GRM, number of complaints received, addressed, pending and reasons etc. Also, the team checked the GRM register maintained in the site office. The social, environment and safety specialists joined in the contractor company were oriented by the PSC social safeguard team individually about the GRM arrangement, the purpose of the GRM and the process of receiving and addressing the complaints etc. These staffs are involved for selecting the local representative for forming the GRM committee to packages. The person who is familiar in the area and willing to work for the welfare of the community was selected. These specialists are constantly in touch with the PSC social safeguards team on day to day basis to clear if they face any difficulty executing the GRM.



57. Table 9 given below provides the consolidated details of the grievances received from the local residents and shop owners and resolved.

Table 9: Consolidated details of the Grievances Received

S. No.	Type/Details of Grievances	Grievances Resolution Status	
		No. of Grievances resolved	No. of Grievances pending
1	Complete the SWD works as soon as possible to avoid unsafe access/parking	18	
2	To postpone the work for a short time due to some genuine reason	1	
3	Remove the stagnant water/sewage collected in the trench	7	
4	Provide Temporary approach	33	
5	Inadequately barricaded excavation trench	8	
6	Excavate without damaging minor structures/Utility services/others	9	
7	Rectify the minor structures damaged	10	5
8	Rectification of disrupted utility services	25	1
9	To support the mobile shop owners to relocate /find a suitable place and to shift	2	
10	Livelihood Compensation for street vendors/ mobile hawkers/ shop owners	3	2
11	Poor Backfilling	17	1
12	Close the Pre-cast slab gaps and Manholes of SWD	15	

S. No.	Type/Details of Grievances	Grievances Resolution Status	
		No. of Grievances resolved	No. of Grievances pending
13	Remove excess soil/construction debris/Spoil Management	5	
14	Cut protruding excess rods	1	
15	Small house tree/plant transplantation	3	
16	Request for a new SWD alignment	1	
17	Unrelated to SWD Construction	1	
18	Use the same excavated soil for backfilling	1	
19	No awareness and intimation provided before starting SWD works	1	
20	Save the trees in the SWD alignment	20	
Total		181	9

58. Among the 190 grievances received, 181 were resolved at first level while 9 remained as pending. These complaints are the SWD alignment and management; according to PMU these will be resolved in the coming days. As far as the damages done to the utility services, the problems are rectified within the stipulated time, but still the list shows that the maximum complaints are related to disruption of utility disruption services and in cases the problems were rectified.

Table 10: Details of Complaints Pending / Unresolved Complaints

Package No.	Date of complaint	Description of grievance	Resolution pending with	Reasons for non-resolution	Proposed Actions
06	16/04/2022	Rectify the minor structures damaged	Contractor	The resident has rebuilt the affected minor structure on their own due to emergency	Reimbursement is under process
25	24/05/2022	Rectify the minor structures damaged	Contractor	The resident has rebuilt the affected minor structure on their own due to emergency	Reimbursement is under process
32	06/06/2022	Rectification of utility services	Contractor	Due to pending TNEB department permission	Requested the concerned department to process the permission at earliest and until then the EB cable is secured.

Package No.	Date of complaint	Description of grievance	Resolution pending with	Reasons for non-resolution	Proposed Actions
21	12/04/2022	Poor Backfilling	Contractor	Due to the new metro water pipeline laying proposal the backfilling is pending in few areas	Until the metro water pipe laying works safe access is ensured at worksite by covering the potholes.
06	16/04/2022	Rectify the minor structures damaged	Contractor	The resident has rebuilt the affected minor structure on their own due to emergency	Reimbursement is under process
25	24/05/2022	Rectify the minor structures damaged	Contractor	The resident has rebuilt the affected minor structure on their own due to emergency	Reimbursement is under process
13	01/06/2022	Livelihood Compensation for street vendors/ mobile hawkers/ shop owners	Contractor	The SWD construction is still under process	After completion of SWD construction works the livelihood compensation will be calculated and paid
25	12/05/2022	Rectify the minor structures damaged	Contractor	The resident has rebuilt the affected minor structure on their own due to emergency	Reimbursement is under process
13	13/06/2022	Livelihood Compensation for street vendors/ mobile hawkers/ shop owners	Contractor	The SWD construction is still under process	After completion of SWD construction works the livelihood compensation will be calculated and paid

VIII. IMPLEMENTATION ARRANGEMENTS

A. Project Management Unit

59. The State of Tamil Nadu through Municipal Administration and Water Supply Department (MAWS) is the executing agency for the project. A Steering Committee chaired by Chief Secretary, GOTN is formed to periodically monitor progress, address policy issues and ensure interagency coordination. A project management unit (PMU), is established in the GCC, it is responsible for planning, implementation, monitoring and supervision, and coordination of all activities under the project.

B. Project Implementation Unit

60. The PIU is responsible for implementation, internal monitoring and reporting on social safeguards and grievance resolution. A Nodal Officer (safeguards and gender) in the rank of Executive Engineer is responsible for environmental and social safeguards and gender and will be reporting to the Superintending Engineer. The nodal officer safeguards and gender at PIU is supported by a social officer, who will be responsible for social safeguards and gender. The Project Support Consultant (PSC) social and resettlement expert with the support of the contractor's social safeguards specialist is supporting the field level officers and the PIU social officer and nodal officer safeguards and gender in social safeguards compliance.

61. The nodal officer safeguards and gender in the PIU with assistance from PIU social officer, PSC social and resettlement expert, ISRC gender expert and ISC will:

- (i) update phase wise resettlement plan in accordance with these projects involuntary resettlement principles and ADB's Safeguards Policy Statement (SPS, 2009), based on final detailed designs and submit to ADB for review, final approval, and disclosure prior to award of contract;
- (ii) ensure disclosure of the project entitlement matrix and the structure and process of GRM to all affected persons;
- (iii) ensure payment of compensation and R&R assistances prior to commencement of civil works, if avoidance is not feasible;
- (iv) monitor resettlement plan implementation during construction;
- (v) ensure that escalated grievances are resolved through the GRM in a timely manner, and take quick corrective actions where necessary to facilitate the redressal of grievances;
- (vi) engage in ongoing meaningful consultations with stakeholders and affected persons; and responsible for the effective functioning of the project GRM and maintain the records.

62. At field level, the respective contract package site in charge Executive Engineers and their Assistant Executive Engineers are responsible for social safeguards compliance with the assistance from PSC social and resettlement expert and the contractor's social safeguards specialist:

- (i) disclose the construction schedule to the affected persons and beneficiaries along the sections where drain work is proposed along with details of traffic arrangement and contact details of the GCC engineer and contractor's site engineer;
- (ii) disclose the resettlement plans including project entitlement matrix and the structure and the process of GRM to all affected persons;
- (iii) identify, document and mitigate temporary impacts arising out of construction of storm water drain;
- (iv) identify, document and compensate and / or restore impact to encroached structures, as a result of construction of storm water drain;
- (v) confirm with affected persons, receipt of payment of compensation and R&R assistances prior to commencement of civil works, if impact avoidance is not feasible;
- (vi) submit periodically, details of temporary impacts, impact to encroached structures, measures adopted for avoidance, payment for and/or restoration of affected encroached structures;
- (vii) assist affected persons in resolving their grievances through the GRM in a timely manner, and take quick corrective actions where necessary to facilitate the redressal of grievances;

- (viii) engage in ongoing meaningful consultations with stakeholders, affected persons; and
- (ix) responsible for implementation of the Resettlement Plans, any impact avoidance and mitigation measures specified and provision data and information to the nodal officer (safeguards and gender) at PIU for monitoring and reporting purpose.

63. The social and resettlement expert of the PSC is coordinating and assisting PIU social officer, contract package site in charge Executive Engineer, and the Assistant Executive Engineer and the contractor's social safeguards specialist in all the safeguard related activities of the project and the implementation of the resettlement plan. S/he will carry out all necessary tasks.

- (i) assist in the updating of the resettlement plans, if there is any design change;
- (ii) assist field level officers in ensuring social safeguards compliance;
- (iii) provide guidance to PIU, field level GCC officers and contractor's social safeguards specialist and oversee the resettlement plan implementation;
- (iv) assist field level GCC officers and contractor's social safeguards specialist in carrying out assessment of temporary impacts and / or impact to encroached structure, mitigating impacts, and submitting periodic reports;
- (v) assist in conduct public consultation and information disclosure;
- (vi) monitor the implementation of the resettlement plan, identify deviations or laxity, if any, and prepare corrective action plan and report to PIU social officer;
- (vii) assist in preparing of monthly quarterly resettlement plan implementation progress reports for submission to SE, PIU;
- (viii) assist in preparing semi-annual social safeguards monitoring reports;
- (ix) assist in grievance redress; and provide regular on-site training programs to GCC field staff and contractors site engineers and supervisors

64. The contractor's social safeguards specialist with the guidance of the PSC social and resettlement expert will:

- (i) assist field level officers in ensuring social safeguards compliance;
- (ii) ensure no storm water drain civil works are undertaken in sections where compensation and assistances are not paid and / or temporary access is not provided;
- (iii) in consultation with the field level GCC officers, inform all persons along the sections where excavation and construction of storm water drain is proposed about the time line and the measures taken to minimize and avoid impacts;
- (iv) undertake assessment of temporary impacts and / or impact to encroached structure along sections where storm water drain civil works are proposed, mitigate impacts in consultation with PIU social officer and PSC social and resettlement expert;
- (v) provide data and information as required by PIU;
- (vi) undertake public consultation and information disclosure with the support of the field level GCC officers, PSC social and resettlement expert and PIU social officer; and
- (vii) assist and if required represent the affected persons in resolution of grievances

IX. MONITORING AND REPORTING

65. This report covers social monitoring, addressing all the issues related to social safeguards, with reference to the progress achieved and the current status of the reporting period. The PSC team submits monthly Progress and quarterly reports. The PMU with the support of the PIU consolidates the report and submit the semi-annual social monitoring report to ADB for review and disclosure.

66. Both the staff of the company and PSC social safeguard team are monitoring the

implementation for the safeguard measures, the social specialists appointed for each package make daily visits to the worksites to take care of the implementation of the activities.

67. The PSC team makes regular site visits to different packages to monitor the ongoing activities and provide inputs if required to improve the quality of the work. The team interacts and discusses with residents/public and commercials during the field visits about the safety aspects, resettlement of the affected persons, about the grievances related to several aspects etc. Presence of women social experts in the team helps to facilitate the discussion with more number of women residents.

68. Creating awareness about the IUMP among the public and disclose the details of the project the process is done through the public notice distribution to all residents and commercials. The details of distribution of public notice are entered in a register and maintained in the site office. Transect walks helps to make comprehensive enumeration about the structures (encroached and private), utility services and commercials lying along the alignment and record in the standard formats. This also helps to identify the affected structures and commercials, based on the details gathered the team plan for mitigation and rehabilitation measures.

69. The affected minor structures are mitigated by either paying compensation or reconstructing the structures as it was before. Similarly, in majority of the cases the street vendors were supported to find another suitable location on the opposite side to continue their business, in cases where it is not possible they are paid compensation based on the number of days they lost the business as indicated in the resettlement plan. Each case is documented with all proper supporting documents.

70. All grievances from the public and commercials are registered and compiled; a grievance register is maintained in the site office. The social specialists and the PSC team encourage the public to report if there are any grievance left unaddressed which can be recorded and resolved.

71. The PSC team visits the labour camps regularly and also observe the situation related to the camp conditions and provide feedback to address the issues related safety and sanitation.

72. As part of training and capacity building, the GCC engineers involved in the Integrated Urban Flood Management for Chennai-Kosasthalaiyar Basin Project were oriented on social safeguard measures. Similarly, all newly recruited social specialists of the contractors were trained on social safeguard measures need to be adopted in the project including the aspects about social inclusion and gender. These orientation and training programs were documented and reported in the MPR and QPR.

73. Public consultations were held focusing on specific issues with the local leaders and residents, like diversion of the alignment, releasing of sewage in the newly constructed SWD etc to find acceptable solutions.

74. The PSC team every month organizes two meetings for the social specialists of the contract companies, one in the middle to review the progress and another at the end to review the progress, to present the details related to safeguard measures implemented during the entire month. This helps to compile the data for the monthly progress report apart from the data the PSC team collects from the field during the site visits. This also provides an opportunity to provide any feedback if required to the staff.

X. COMPLIANCE STATUS OF LOAN COVENANTS

75. The covenants to the loan agreement with ADB require that implementation of the Project that “projects are designed, constructed, operated and maintained in accordance with ADB’s Safeguard Policy Statements (2009) and agreed between the Borrower and ADB.” Covenants written into the loan agreement that are related to social safeguards are laid in Table 10 these refer to actions that have been compiled satisfactory during the reporting period.

Table 11: Compliance of safeguard loan covenants

Item	Loan covenants	Status
Implementation arrangement	The borrower shall ensure, or cause the EA and IA to ensure towards smooth implementation of the project that grievances, if any from stakeholders, relating to the project implementation or use of funds are addressed effectively and efficiently	Complied with. Public notice is given in advance to all in the project area to create awareness about the project, sign boards with phone numbers of the PMU and Contractors are placed in the sites. Public consultations were also conducted to receive the complaints and redressed through a well-functioning three tiered GRM.
Land Acquisition and Involuntary resettlement	The borrower shall ensure, or cause the EA and IA to ensure that all land and all rights of way required for the project are made available to works contractor in accordance with the schedule agreed under the related works contract and all land acquisition and resettlement activities are implemented in compliance with (a) all applicable laws and regulations of the borrower and state relating to land acquisition and involuntary resettlement; (b) the involuntary resettlement safe guards; and (c) all measures and requirements set forth in the RP, and any corrective and preventive actions set forth in the safeguards monitoring report	Complied with. Resettlement Plan for Phase I, Phase II and Phase III were submitted and approved. No private land is required for the construction of the SWD. The SWD area constructed along the road and all measures and compliance requirements as mentioned in resettlement plan (RP) / involuntary resettlement) are considered while constructing the SWD in all packages. The resettlement activities are carried out as per the addition and omission of the SWD alignment by GCC.
	Without the limiting the applications of the involuntary resettlement safeguard or the RP, the borrower shall ensure, or cause the EA and IA to ensure, that no physical or economic displacement takes place in connection with the project until: (a) Compensation and other entitlements have been provided to affected people	Complied with. Involuntary resettlement impacts are confined only to removal of minor structures and temporary loss of livelihood. The minor structures removed during the SWD construction are reconstructed.

Item	Loan covenants	Status
	<p>in accordance with the RP; and (b) a comprehensive income and livelihood restoration program has been established in accordance with the RP</p>	<p>Regarding the temporary economic loss for the shoppers as mitigation measures safe pedestrians with hand rails are provided to continue the business, similarly for street vendors space is identified on the opposite site to continue the sales, if there is no suitable space then the vendors will be supported with compensation.</p>
Human and Financial resources to implement safeguard requirements	<p>The borrower shall ensure, or cause the EA and IA to ensure, that all necessary budgets and human resources to fully implement the EMP and RP as required, are made available on a timely basis</p>	<p>Complied with. Budgetary provisions have been included in RPs. Social and Gender expert, Social and Resettlement expert, social officers at PMU level, PSC level are appointed. At package level in 34 packages social specials are appointed by the contractors and for the remaining packages recruitment is in the process</p>
Safeguards Monitoring and Reporting	<p>The borrower shall ensure, or cause the EA and IA to ensure, the following: (a) Submit semiannual safeguard reports to ADB during constructions of the works, and annual safeguard monitoring reports to ADB during operation of the works, and disclose relevant information from such reports to affected persons promptly up on submission (b) If any unanticipated environmental and/ social risks and impacts arise during construction, implementation or operations of the project that were not considered in the IEE, the EMP and the RP, promptly inform ADB of the occurrence of such risks or impacts, with detailed description of the event and proposed corrective action plan; and</p>	<p>Complied with. This is the 2nd semi-annual social monitoring report. During the implementation of project activities, in case of any unexpected additional impacts/risks due to change in scope/area, will reflect in the resettlement plan implementation and accordingly the Executing Agency (EA) will inform the ADB along with corrective action plan which will be reflected in Safeguard Monitoring Report</p>

Item	Loan covenants	Status
	(c) Report any breach of compliance with the measures and requirements set forth in the EMP or the RP promptly after becoming aware of such breach	
Gender and Development	The borrower shall ensure, or cause the EA and IA to ensure, that (a) the GESI – AP is implemented in accordance with its terms; (b) the bidding documents and contracts include relevant provisions for contractors to comply with the measures set forth in the GESI –AP; (c) adequate resources are allocated for the GESI –AP; and (d) progress on the implementation of the GESI – AP, including towards progress achieving key gender outcome and output targets, are regularly monitored and reported to ADB	Complied with. Creating awareness among women and vulnerable sections about the SWD construction. The project team facilitates active participation of women and vulnerable sections through participating in the public consultations and taking support to address their problems through GRM, in the implementation of resettlement plan etc.

XI. FOLLOW UP ACTION, RECOMMENDATIONS AND DISCLOSURE

76. The monitoring of social safeguard activities and implementation will be continued during the project implementation. The project will involve in following action for the implementation of social safeguard measures.

77. Grievance redress mechanisms have been established in all packages in the project and are operational. Awareness creation about GRM will be continuously done by the project staff.

78. Facilitate the implementation of Resettlement plan: The project is systematically collecting the information about the loss for the residents and shop owners and vendors, and mitigating through suitable measures or compensating the temporary economic loss. The resettlement plan will be updated and implemented based on redesigning the network for the packages by PSC team.

79. Monitoring of Safeguard Compliance: The regular follow up and monitoring of safeguard compliance is continuing. The PMU and PSC safeguard teams are involved in monitoring and provide appropriate instructions to Contractor for the compliance of safeguard issues.

80. Consultation and dissemination: To disclose the information about the project, the standard leaflet is distributed all houses and commercials along the alignment minimum one week before the works started. Consultative meetings are conducted regularly with the local residents, men and women, project affected families and persons, leaders of resident associations, other local leaders to overcome the possible social problems and right information dissemination.

Annexure 1: Public Information Notice



Public Announcement

Greater Chennai Corporation is implementing "Integrated Urban Flood Management for Chennai Kosasthalaiyar Basin Project". This project involves the construction of storm water drains in Chennai City.

Under this project, the works are being executed by xxxxxxxx Contractor for the Construction of storm water drains in Integrated Urban Flood Management for Chennai Kosasthalaiyar Basin Project – Package No. 7... in Chennai city. As part of this, works for Construction of storm water drain will be taken up in North Jaganathan Th Street road-~~street~~ lane In Division No..... From 01/7/22 to 31/7/22 (provide dates).

During the execution period, minimal disturbances and interruptions of normalcy are being expected and the necessary Social Safeguards protection measures are being ensured.

We request you to kindly co-operate for smooth implementation of the works. We also request you to drive vehicles/pedestrians to walk carefully.

The following Field officials may be contacted for Redress, if any Grievances arise. Inconvenience caused is regretted.

Superintending Engineer / Storm Water Drains

Greater Chennai Corporation

Contractor – Contact Nos. Mr. KOVALAN - 9677473099

PSC-Contact Nos. Mr. K. BHASKER - 9384631705

PIU - Contact No. 9445190383



பொது அறிவிப்பு

பெருநகர சென்னை மாநகராட்சி

மழை நீர் வடிகால் துறை

பெருநகர சென்னை மாநகராட்சியின் மழை நீர் வடிகால் துறை "கோசத்தலை ஆறு வடிகால் மேம்பாட்டுக்கு ஒருங்கிணைந்த நகர்புர வெள்ள மேலாண்மை" திட்டத்தினை செயல்படுத்தி வருகிறது. இந்த திட்டத்தில் சென்னை பெருநகரில் மழை நீர் வடிகால் அமைக்கப்படுகிறது.

இந்த ஒருங்கிணைந்த நகர்ப்புற வெள்ள மேலாண்மை திட்டத்தின் கீழ், மழை நீர் வடிகால் அமைக்கப்படும் பணிகள் - தொகுப்பு எண்... xxxxxxxx ஒப்பந்தக்காரரால் செயல்படுத்தப்படுகின்றன. இதன் ஒரு பகுதியாக, மழை நீர் வடிகால் அமைப்பதற்கான பணிகள் ----- சாலை --- / தெரு / சந்து பிரிவு எண்... .. முதல் வரை .செயல்படுத்தப்பட உள்ளது.

பணிக்காலங்களில் பொதுமக்களுக்கு குறைந்தபட்ச இடையூறுகள் மற்றும் இயல்புநிலையின் குறுக்கீடுகள் எதிர்பார்க்கப்படுகின்றன, இவைகளுக்கு தேவையான தக்க சமூக பாதுகாப்பு நடவடிக்கைகள் உறுதி செய்யப்படும் .

பணிகள் சீராக செயல்படுத்த பொதுமக்கள் ஒத்துழைக்குமாறு வேண்டுகிறோம். மேலும் பாதசாரிகள் கவனமாக நடக்கவும், வாகனங்களை கவனத்துடன் ஓட்டவும் கோரப்படுகிறது

பணிகளில் ஏதேனும் குறைகள் எழுந்தால் பின்வரும் கள அதிகாரிகளை நிவர்த்தி செய்ய தொடர்பு கொள்ளலாம்.

பணிக்கால குறைந்தபட்ச இடையூறுகளுக்கு வருந்துகிறோம்

மேற்பார்வை பெரியாளர்,/ மழை நீர் வடிகால் துறை

பெருநகர சென்னை மாநகராட்சி

ஒப்பந்தக்காரர் - தொடர்பு எண்:

திட்ட மேற்பார்வை ஆலோசகர் தொடர்பு எண்

திட்ட செயல் அலுவலர் தொடர்பு எண்

Annexure 2: Template Form to record the Reconstruction of Affected Structures

சென்னை பெருநகர கொசுத்தலையாறு மழைநீர் வடிகால்
கட்டுமானப்பணி திட்டம்

தேதி:

திரு/திருமதி _____ என்பவர் கதவு எண். _____ _____ எனும் முகவரியில் வசித்து வருகிறார். அவரது ஆதார் அடையாள எண். _____. அவருடைய வீட்டின்/கடைகளின் படிகள்/சாய்வுப்பாதைகள்/சிமெண்ட் தரை, சென்னை பெருநகராட்சி, கொசுத்தலையாறு மழைநீர் வடிகால் வாய்க்கால் கட்டுமானப் பணியின் போது தவிர்க்கவியலாமல் அகற்றப்பட்டு பின்பு பெருநகராட்சி நிர்ணயித்தபடி கட்டுமானப் பணி முடிந்தவுடன் மீண்டும் கட்டித்தரப்பட்டது, அதற்கான மொத்த செலவு ரூ. _____ என ஒப்பந்ததாரர் ஏற்றுக்கொண்டு அப்பணியினை முடித்தார்.	
கையொப்பம் வீட்டின் தலைவர்/தலைவி	பொறியாளர்/ திட்ட மேலாளர் ஒப்பந்ததாரர் நிறுவனம்
உதவி செயற்பொறியாளர் பெருநகர சென்னை மாநகராட்சி	சமூக மற்றும் மீள்கூடியேற்ற வல்லுநர் திட்ட ஆதரவு ஆலோசகர்
ஒப்புதல் அளிக்கப்பட்டது மேற்பார்வை பொறியாளர் மழைநீர் வடிகால் துறை பெருநகர சென்னை மாநகராட்சி	

English Translation

Date:

Mr/Mrs _____ residing at Door
 No. _____
 _____ and his/her Aadhar Identification number is _____. During the
 Greater Chennai Corporation's Storm Water Drain construction in Kosasthalaiyar Basin, the
 steps/ramps/cement floor of his/her's house/shops were unavoidably affected. The Contractor accepted
 and rebuilt the affected structures at a total cost of Rs. _____ after the completion of the
 construction works as per the Corporation norms.

Signature
Head of the Residence

Engineer/ Project Manager
Contractor Company

Assistant Executive Engineer
Greater Chennai Corporation

Social and Resettlement Expert
Project Support Consultant

Approved by

Superintending Engineer
Storm Water Drain Department
Greater Chennai Corporation

Annexure 3: Acknowledgement Receipt of Compensation Payment from Affected Shopkeepers, Street Vendors and Mobile Hawkers(Template)

சென்னை பெருநகர கொசுத்தலையாறு மழைநீர் வடிகால்
கட்டுமானப்பணி திட்டம்

தேதி:

திரு/திருமதி _____ என்பவர் கதவு
எண். _____

_____ எனும் முகவரியில் சிறு தொழில் வியாபாரம்
செய்து வருகிறார். அவரது ஆதார் அடையாள எண். _____. அவருடைய
சிறு வியாபாரத் தொழில், சென்னை பெருநகராட்சி, கொசுத்தலையாறு மழைநீர் வடிகால்
வாய்க்கால் கட்டுமானப் பணியின் போது தவிர்க்கவியலாமல் தற்காலிகமாக பாதிக்கப்பட்டு
வருமான இழப்பு ஏற்பட்டதற்கு பெருநகராட்சி நிர்ணயித்தபடி, அதற்கான மொத்த
இழப்பீட்டுத் தொகை ரூ. _____ ஐ ஒப்பந்ததாரரிடமிருந்து பெற்றுக் கொள்ளப்பட்டது.

கையொப்பம் சிறு தொழில் வியாபாரி	பொறியாளர்/ திட்ட மேலாளர் ஒப்பந்ததாரர் நிறுவனம்
உதவி செயற்பொறியாளர் பெருநகர சென்னை மாநகராட்சி	சமூக மற்றும் மீள்கூடியேற்ற வல்லுநர் திட்ட ஆதரவு ஆலோசகர்

ஒப்புதல் அளிக்கப்பட்டது

மேற்பார்வை பொறியாளர்
மழைநீர் வடிகால் துறை
பெருநகர சென்னை மாநகராட்சி

English Translation**Date:**

Mr./Mrs. _____ is doing small business at Door
No. _____

_____ and His/her Aadhar Identification Number is _____.

During the Greater Chennai Corporation's Storm Water Drain construction in Kosasthalaiyar Basin, the small business of his/her suffered a temporary setback and faced economic loss. A total compensation payment of Rs. _____ Compensation payment for the temporary loss of income in accordance with agreed entitlements is hereby provided.

Signature
Small business trader

Engineer/ Project Manager
Contractor Company

Assistant Executive Engineer
Greater Chennai Corporation

Social and Resettlement Expert
Project Support Consultant

Approved by

Superintending Engineer
Storm Water Drain Department
Greater Chennai Corporation

Annexure 4: Template form to enumerate the Encroached Structures

Pro forma			
Project Support Consultants			
Integrated Urban Flood Management for the Chennai – Kosathalaiyar Basin Project			
Resettlement Plan Assessment (RPA) Form			
Reconstruction of Ramps/Steps/Cement flooring/Kiosk			
Package No:		Nodes from to	
Street Name:			
Activity	Description		Remarks
Date:			
1	Transect Walk and Preliminary Survey		
2	Enumeration of Secondary Structures & Kiosk		
	Nos		
		RHS	LHS
	Steps		
	Ramps		
	Cement flooring		
	Kiosk		
	Any other		
4	Cost Estimate a) Steps - nos b) Ramp - nos c) Cement flooring - nos d) Kiosk (dismantiling & reassembling) - nos (Details of brake wise enclosed in reverse side + additional sheets)		
Signature Social Safeguard Specialist/Contractor			
	Project Manager of Contractor	Project Support Consultant	GCC- Employer
Signature			
Name			
Date			

Annexure 5: Template form to enumerate the Street Vendors/Mobile Hawkers

Pro forma				
Project Support Consultants				
Integrated Urban Flood Management for the Chennai – Kosathalaiyar Basin Project				
Resettlement Plan Assessment (RPA) Form				
Cost for Compensation to Street Vendors /Mobile hawkers				
Package No:			Nodes from to	
Street Name:				
Activity	Description			Remarks
Date:				
1	Transect Walk and Preliminary Survey			
2	Enumeration of Street Vendors /Mobile hawkers			
	Nos			
		RHS	LHS	
	Street Vendors			
	Mobile hawkers			
4	Cost for Compensation to 1) Street Vendors - Nos 2) Mobile hawkers - Nos (Details of brake wise enclosed in reverse side)			
Signature Social Safeguard Specialist/Contractor				
	Project Manager of Contractor	Project Support Consultant	GCC- Employer	
Signature				
Name				
Date				

Annexure 6: Template form to draw a Sketch for Listing Structures in a Road

Signature Social Safeguard Specialist/Contractor		Signature Social Safeguard Officer/PSC	
	Project Manager of Contractor	Project Support Consultant	GCC- AEE/EE
Signature			
Name			
Date			

Annexure 8: Sample of filled resettlement form for the reconstruction of affected structures

Pro forma			
Project Support Consultants			
Integrated Urban Flood Management for the Chennai – Kosathalaiyar Basin Project			
Resettlement Plan Assessment (RPA) Form			
Reconstruction of Ramps/Steps/Cement flooring/Kiosk			
Package No: 99		Nodes from 3180 to 1564	
Street Name: BALAJI NAGAR PART-III EXTENSION			
Activity	Description	Remarks	
Date: 15-12-2021			
1	Transect Walk and Preliminary Survey		
2	Enumeration of Secondary Structures & Kiosk		
	Nos		
		RHS	LHS
	Steps		
	Ramps		02
	Cement flooring		01
	Kiosk		01
	Any other		
4	Cost Estimate		
	a) Steps - 02 nos	SHUTTERING = $1.74 \times 990 = 1722.00$	
	b) Ramp - 01 nos	CONCRETE = $1.33 \times 10,000 = 13300.00$	
	c) Cement flooring - 01 nos		
	d) Kiosk (dismantling & reassembling) - nos		
	(Details of brake wise enclosed in reverse side + additional sheets)	15,022.00	
Signature Social Safeguard Specialist/Contractor		NT Chaitanya	
	Project Manager of Contractor	Project Support Consultant	GCC- Employer
Signature	[Signature]	[Signature]	[Signature]
Name	SARGUNAM M	E. HARIKRISHNAN	PALANI M
Date	15/12/21	15/12/21	

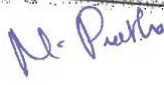

ASSISTANT ENGINEER
DIVISION-22, UNIT-6, ZONAL
ENGINEERING OFFICE
GREATER CHENNAI CORPORATION

The Affected person's details and signatures are collected using the form shown below.

Annexure - 1

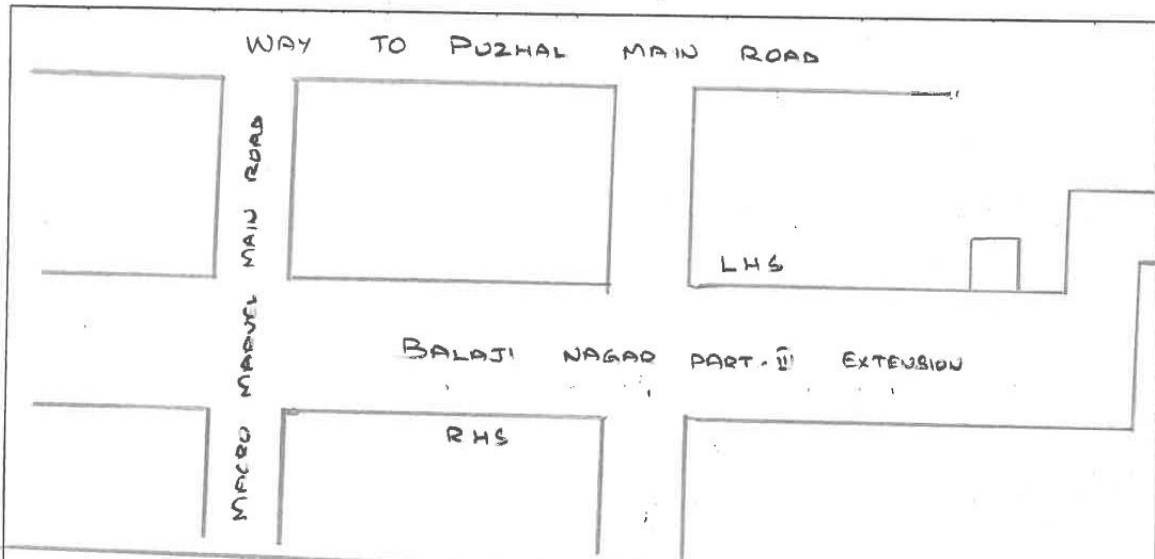
**சென்னை பெருநகர கொசுத்தலையாறு மழைநீர் வடிகால்
கட்டுமானப்பணி திட்டம்**

தேதி:

திரு/திருமதி	<u>MT. PREETHA</u>	என்பவர்	கதவு
எண்	<u>Plot No. 85 KRISH KUDIL, BELATI NAGAR PART-III EXTENSION, Puzhal</u>		
அடையாள எண்	<u>CHEVAL-66</u>		
<p>எனும் முகவரியில் வசித்து வருகிறார். அவரது ஆதார் <u>3477 6145 2776</u> அவருடைய வீட்டின்/கடைகளின் படிகள்/சாய்வுப்பாதைகள்/சிமெண்ட் தரை, சென்னை பெருநகராட்சி, கொசுத்தலையாறு மழைநீர் வடிகால் வாய்க்கால் கட்டுமானப் பணியின் போது தவிர்க்கவியலாமல் அகற்றப்பட்டு பின்பு பெருநகராட்சி நிர்ணயித்தபடி கட்டுமானப் பணி முடிந்தவுடன் மீண்டும் கட்டித்தரப்பட்டது, அதற்கான மொத்த செலவு ரூ. _____ என ஒப்பந்ததாரர் ஏற்றுக்கொண்டு அப்பணியினை முடித்தார்.</p>			
 கையொப்பம் வீட்டின் தலைவர்/தலைவி		 பொறியாளர்/திட்ட மேலாளர் ஒப்பந்ததாரர் நிறுவனம்	
உதவி செயற்பொறியாளர் பெருநகர சென்னை மாநகராட்சி		சமூக மற்றும் மீள்கூடியேற்ற வல்துறர் திட்ட அதரவு ஆலோசகர்	
ஒப்புதல் அளிக்கப்பட்டது			
மேற்பார்வை பொறியாளர் மழைநீர் வடிகால் துறை பெருநகர சென்னை மாநகராட்சி			

Sketch Prepared for Listing Structures in a Road

Annexure - 5



ADDRESS:-
MURALI DHARAN
Plot No: 85
BALAJI NAGAR PART-II
EXTENSION
PUZHAI,
CHENNAI - 66

$$\begin{aligned} \text{SHUTTERING} &= 2 \times 0.9 \times 0.15 = 0.27 \\ &2 \times 0.6 \times 0.15 = 0.18 \\ &2 \times 0.3 \times 0.15 = 0.09 \\ &\quad \quad \quad 0.54 \text{ m}^2 \\ &\frac{1}{2} \times 2 \times 0.60 \times 2 = 1.2 \text{ m}^2 \\ \text{TOTAL} &= 1.74 \text{ m}^2 \\ \text{CONCRETE} &= 0.15 \times 0.90 \times 0.30 = 0.04 \\ &0.60 \times 0.90 \times 0.15 = 0.08 \\ &1.5 \times 0.90 \times 0.05 = 0.07 \\ &\frac{1}{2} \times 2 \times 1.90 \times 0.60 = 1.14 \\ &\quad \quad \quad 1.33 \text{ m}^3 \end{aligned}$$

$$\begin{aligned} \text{SHUTTERING} &= 1.74 \times 990 = 1722.00 \\ \text{CONCRETE} &= 1.33 \times 10000 = 13300.00 \\ &\quad \quad \quad \underline{15,022.00} \end{aligned}$$

Signature
Social Safeguard Specialist/Contractor

V. S. S. S.

Signature
Social Safeguard Officer/PSC

	Project Manager of Contractor	Project Support Consultant	GCC- AEE/EE
Signature	<i>P. J. J.</i>	<i>E. P.</i>	<i>P. J. J.</i>
Name	SARGUNAM.M	E - HARIKRISHNAN	PALANI.M
Date	15/12/21	15/12/2021	

ASSISTANT ENGINEER
DIVISION-22 UNIT-6 ZONE-3
GREATER CHENNAI CORPORATION



Reconstructed Ramp & Steps



Beneficiary's Aadhar Identification Card

Annexure 9: Package wise status of Resettlement Plan for the Project

Annexure C: Package wise status of Resettlement Plan for the Project															
Sr. No.	Subproject	Requirements	Status												
1	Construction of integrated storm water drain in North Ambattur Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 1 - Outfalls 1 to 5) GCC/KB/01	<ul style="list-style-type: none">• Reconstruction/reimbursement for the affected minor structures• Support to the Street vendors/ mobile hawkers/ shop owners.• Deployment of Social Safeguard Specialist	<ul style="list-style-type: none">• Minor structures that were damaged during SWD works are currently being rebuilt. Consequently, the documentation process is indeed getting started.• During the construction, the identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. And for the shopkeepers, a safe pedestrian is made available in the alignment to guarantee that customers can visit them safely.• The Social Safeguard Specialist was assigned recently.												
2	Construction of integrated storm water drain in North Korattur Lake watershed Of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 2 - Outfall 1) GCC/KB/02	<ul style="list-style-type: none">• Reconstruction/reimbursement for the affected minor structures• Support to the Street vendors/ mobile hawkers/ shop owners.• Deployment of Social Safeguard Specialist	<ul style="list-style-type: none">• Minor structures that were damaged during SWD works are currently being rebuilt. Consequently, the documentation process is indeed getting started.• The identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. Additionally, a safe pedestrian is made available for the shops in the alignment to guarantee that customers can visit them safely.• The Social Safeguard Specialist was assigned recently. <table><tr><th>Resettlement Item</th><th>Provided Alternative Location/ Temporary Approach</th><th>Compensated</th></tr><tr><td>Street Vendors</td><td></td><td></td></tr><tr><td>Mobile Hawkers</td><td></td><td></td></tr><tr><td>Shopkeepers</td><td>1 hardware shop, 1 Internet café, 1 beauty parlour, 1 Photo studio and 1 idly batter shop were provided</td><td></td></tr></table>	Resettlement Item	Provided Alternative Location/ Temporary Approach	Compensated	Street Vendors			Mobile Hawkers			Shopkeepers	1 hardware shop, 1 Internet café, 1 beauty parlour, 1 Photo studio and 1 idly batter shop were provided	
Resettlement Item	Provided Alternative Location/ Temporary Approach	Compensated													
Street Vendors															
Mobile Hawkers															
Shopkeepers	1 hardware shop, 1 Internet café, 1 beauty parlour, 1 Photo studio and 1 idly batter shop were provided														

Sr. No.	Subproject	Requirements	Status																																				
					pedestrians for their access																																		
3	Construction of integrated storm water drain in Korattur Lake Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 3 - Outfall 2 to 12) GCC/KB/03	<ul style="list-style-type: none">• Reconstruction/reimbursement for the affected minor structures• Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners.• Deployment of Social Safeguard Specialist	<ul style="list-style-type: none">• Minor structures that were damaged during SWD works are currently being rebuilt. Consequently, the documentation process is indeed getting started.• The identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. Additionally, a safe pedestrian is made available for the shops in the alignment to guarantee that customers can visit them safely. <table><tr><th>Resettlement Item</th><th>Provided Alternative Location/ Temporary Approach</th><th>Pending</th><th>Compensated</th></tr><tr><td>Street Vendors</td><td>1 – vegetable vendor was relocated</td><td></td><td></td></tr><tr><td>Mobile Hawkers</td><td>1 – iron shop was relocated</td><td></td><td></td></tr><tr><td>Shop Owners</td><td></td><td></td><td></td></tr></table> <table><tr><th>Resettlement Item</th><th>Structure not affected during SWD Construction works</th><th>Reconstructed by the Contractor</th><th>Pending</th></tr><tr><td>Steps</td><td></td><td>4</td><td></td></tr><tr><td>Ramp</td><td></td><td>16</td><td></td></tr><tr><td>Cement Flooring</td><td></td><td></td><td></td></tr></table>					Resettlement Item	Provided Alternative Location/ Temporary Approach	Pending	Compensated	Street Vendors	1 – vegetable vendor was relocated			Mobile Hawkers	1 – iron shop was relocated			Shop Owners				Resettlement Item	Structure not affected during SWD Construction works	Reconstructed by the Contractor	Pending	Steps		4		Ramp		16		Cement Flooring			
Resettlement Item	Provided Alternative Location/ Temporary Approach	Pending	Compensated																																				
Street Vendors	1 – vegetable vendor was relocated																																						
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Sr. No.	Subproject	Requirements	Status																											
			<table><tr><td>Kiosk</td><td></td><td></td><td></td></tr><tr><td>Others</td><td></td><td></td><td></td></tr></table>				Kiosk				Others																			
Kiosk																														
Others																														
4	Construction of integrated storm water drain in Puzhal South Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 4 - Outfall 1) GCC/KB/04	<ul style="list-style-type: none">• Reconstruction/reimbursement for the affected minor structures• Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners.• Deployment of Social Safeguard Specialist	<ul style="list-style-type: none">• Minor structures that were damaged during SWD works are currently being rebuilt. Consequently, the documentation process is indeed getting started.• The identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. Additionally, a safe pedestrian is made available for the shops in the alignment to guarantee that customers can visit them safely. <table><tr><th>Resettlement Item</th><th>Structure not affected during SWD Construction works</th><th>Affected Structure reconstructed by the Contractor</th><th>Pending</th></tr><tr><td>Steps</td><td>5</td><td>1</td><td>15</td></tr><tr><td>Ramp</td><td>5</td><td>1</td><td>16</td></tr><tr><td>Cement Flooring</td><td></td><td></td><td></td></tr><tr><td>Kiosk</td><td></td><td></td><td></td></tr><tr><td>Others</td><td>1</td><td>2</td><td></td></tr></table>				Resettlement Item	Structure not affected during SWD Construction works	Affected Structure reconstructed by the Contractor	Pending	Steps	5	1	15	Ramp	5	1	16	Cement Flooring				Kiosk				Others	1	2	
Resettlement Item	Structure not affected during SWD Construction works	Affected Structure reconstructed by the Contractor	Pending																											
Steps	5	1	15																											
Ramp	5	1	16																											
Cement Flooring																														
Kiosk																														
Others	1	2																												
5	Construction of integrated storm water drain in Puzhal South Watershed of Kosasthalaiyar basin in the extended areas of	<ul style="list-style-type: none">• Reconstruction/reimbursement for the affected minor structures• Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners.	<ul style="list-style-type: none">• Minor structures that were damaged during SWD works are currently being rebuilt. Consequently, the documentation process is indeed getting started.• The identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. Additionally, a safe pedestrian is made available for the shops in the alignment to guarantee that customers can visit them safely.																											

Sr. No.	Subproject	Requirements	Status																																				
	Greater Chennai Corporation (Package 5 – Outfall2 and3) GCC/KB/05	<ul style="list-style-type: none">Deployment of Social Safeguard Specialist	<ul style="list-style-type: none">The Social Safeguard Specialist was assigned recently. <table><tr><th>Resettlement Item</th><th>Structure not affected during SWD Construction works</th><th>Reconstructed by the Contractor</th><th>Pending</th></tr><tr><td>Steps</td><td></td><td></td><td>7</td></tr><tr><td>Ramp</td><td></td><td>5</td><td>14</td></tr><tr><td>Cement Flooring</td><td></td><td></td><td></td></tr><tr><td>Kiosk</td><td></td><td></td><td></td></tr><tr><td>Others</td><td></td><td>1</td><td></td></tr></table> <table><tr><th>Resettlement Item</th><th>Provided Alternative Location/ Temporary Approach</th><th>Compensated</th></tr><tr><td>Street Vendors</td><td></td><td></td></tr><tr><td>Mobile Hawkers</td><td></td><td></td></tr><tr><td>Shop Owners</td><td>1 –Tea Stall 2 – Grocery shops 1 – vegetable shop 1 – Idly shop</td><td></td></tr></table>	Resettlement Item	Structure not affected during SWD Construction works	Reconstructed by the Contractor	Pending	Steps			7	Ramp		5	14	Cement Flooring				Kiosk				Others		1		Resettlement Item	Provided Alternative Location/ Temporary Approach	Compensated	Street Vendors			Mobile Hawkers			Shop Owners	1 –Tea Stall 2 – Grocery shops 1 – vegetable shop 1 – Idly shop	
Resettlement Item	Structure not affected during SWD Construction works	Reconstructed by the Contractor	Pending																																				
Steps			7																																				
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Others		1																																					
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Street Vendors																																							
Mobile Hawkers																																							
Shop Owners	1 –Tea Stall 2 – Grocery shops 1 – vegetable shop 1 – Idly shop																																						

Sr. No.	Subproject	Requirements	Status																																											
6	Construction of water rain in Retteri Lake Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 6 - Outfall 1 Part1) GCC/KB/06	<ul style="list-style-type: none">• Reconstruction/reimbursement for the affected minor structures• Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners.• Deployment of Social Safeguard Specialist	<ul style="list-style-type: none">• Minor structures that were damaged during SWD works are currently being rebuilt. Consequently, the documentation process is indeed getting started.• The identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. Additionally, a safe pedestrian is made available for the shops in the alignment to guarantee that customers can visit them safely. <table><tr><th></th><th>Structure not affected during SWD Construction works</th><th>Reconstructed by the Contractor</th><th>Pending</th></tr><tr><td>Resettlement Item</td><td></td><td></td><td></td></tr><tr><td>Steps</td><td></td><td>2</td><td>13</td></tr><tr><td>Ramp</td><td></td><td>19</td><td>5</td></tr><tr><td>Cement Flooring</td><td></td><td></td><td></td></tr><tr><td>Kiosk</td><td></td><td></td><td></td></tr><tr><td>Others</td><td></td><td></td><td></td></tr></table> <table><tr><th></th><th>Provided Alternative Location/ Temporary Approach</th><th>Compensated</th></tr><tr><td>Resettlement Item</td><td></td><td></td></tr><tr><td>Street Vendors</td><td></td><td></td></tr><tr><td>Mobile Hawkers</td><td>1</td><td></td></tr><tr><td>Shop Owners</td><td>3</td><td></td></tr></table>		Structure not affected during SWD Construction works	Reconstructed by the Contractor	Pending	Resettlement Item				Steps		2	13	Ramp		19	5	Cement Flooring				Kiosk				Others					Provided Alternative Location/ Temporary Approach	Compensated	Resettlement Item			Street Vendors			Mobile Hawkers	1		Shop Owners	3	
	Structure not affected during SWD Construction works	Reconstructed by the Contractor	Pending																																											
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Street Vendors																																														
Mobile Hawkers	1																																													
Shop Owners	3																																													

Sr. No.	Subproject	Requirements	Status																																				
7	Construction of integrated storm water drain in Retteri Lake Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 7 - Outfall 1 Part2) GCC/KB/07	<ul style="list-style-type: none">• Reconstruction/reimbursement for the affected minor structures• Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners.• Deployment of Social Safeguard Specialist	<ul style="list-style-type: none">• Minor structures that were damaged during SWD works are currently being rebuilt. Consequently, the documentation process is indeed getting started.• The identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. Additionally, a safe pedestrian is made available for the shops in the alignment to guarantee that customers can visit them safely.• The Social Safeguard Specialist was assigned recently. <table><tr><th>Resettlement Item</th><th>Structure not affected during SWD Construction works</th><th>Reconstructed by the Contractor</th><th>Pending</th></tr><tr><td>Steps</td><td></td><td>1</td><td>2</td></tr><tr><td>Ramp</td><td></td><td>4</td><td>21</td></tr><tr><td>Cement Flooring</td><td></td><td></td><td></td></tr><tr><td>Kiosk</td><td></td><td></td><td></td></tr><tr><td>Others</td><td></td><td></td><td></td></tr></table> <table><tr><th>Resettlement Item</th><th>Provided Alternative Location/ Temporary Approach</th><th>Compensated</th></tr><tr><td>Street Vendors</td><td></td><td></td></tr><tr><td>Mobile Hawkers</td><td></td><td></td></tr><tr><td>Shop Owners</td><td>1 Petty shop, 1 flower shop,</td><td></td></tr></table>	Resettlement Item	Structure not affected during SWD Construction works	Reconstructed by the Contractor	Pending	Steps		1	2	Ramp		4	21	Cement Flooring				Kiosk				Others				Resettlement Item	Provided Alternative Location/ Temporary Approach	Compensated	Street Vendors			Mobile Hawkers			Shop Owners	1 Petty shop, 1 flower shop,	
Resettlement Item	Structure not affected during SWD Construction works	Reconstructed by the Contractor	Pending																																				
Steps		1	2																																				
Ramp		4	21																																				
Cement Flooring																																							
Kiosk																																							
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Street Vendors																																							
Mobile Hawkers																																							
Shop Owners	1 Petty shop, 1 flower shop,																																						

Sr. No.	Subproject	Requirements	Status															
					1 fruit juice shop, were provided pedestrians for their access													
8	Construction of integrated storm water drain in Retteri Lake Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 8 - Outfall 1 Part3) GCC/KB/08	<ul style="list-style-type: none">• Reconstruction/reimbursement for the affected minor structures• Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners.• Deployment of Social Safeguard Specialist	<ul style="list-style-type: none">• Minor structures that were damaged during SWD works are currently being rebuilt. Consequently, the documentation process is indeed getting started.• The identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. Additionally, a safe pedestrian is made available for the shops in the alignment to guarantee that customers can visit them safely.• The Social Safeguard Specialist was assigned recently. <table><tr><th>Resettlement Item</th><th>Provided Alternative Location/ Temporary Approach</th><th>Compensated</th></tr><tr><td>Street Vendors</td><td>1– flower vendor was relocated</td><td></td></tr><tr><td>Mobile Hawkers</td><td>4 – Mobile tiffin shops were relocated</td><td></td></tr><tr><td>Shop Owners</td><td>1 – tailor shop 1 – shoe shop 1- Bakery 2- Beauty parlors</td><td></td></tr></table>				Resettlement Item	Provided Alternative Location/ Temporary Approach	Compensated	Street Vendors	1– flower vendor was relocated		Mobile Hawkers	4 – Mobile tiffin shops were relocated		Shop Owners	1 – tailor shop 1 – shoe shop 1- Bakery 2- Beauty parlors	
Resettlement Item	Provided Alternative Location/ Temporary Approach	Compensated																
Street Vendors	1– flower vendor was relocated																	
Mobile Hawkers	4 – Mobile tiffin shops were relocated																	
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Sr. No.	Subproject	Requirements	Status																											
				<table><tr><th>Resettlement Item</th><th>Structure not affected during SWD Construction works</th><th>Reconstructed by the Contractor</th><th>Pending</th></tr><tr><td>Steps</td><td>8</td><td></td><td></td></tr><tr><td>Ramp</td><td>7</td><td>1</td><td>2</td></tr><tr><td>Cement Flooring</td><td>20</td><td></td><td></td></tr><tr><td>Kiosk</td><td></td><td></td><td></td></tr><tr><td>Others</td><td></td><td></td><td>2</td></tr></table>	Resettlement Item	Structure not affected during SWD Construction works	Reconstructed by the Contractor	Pending	Steps	8			Ramp	7	1	2	Cement Flooring	20			Kiosk				Others			2		
Resettlement Item	Structure not affected during SWD Construction works	Reconstructed by the Contractor	Pending																											
Steps	8																													
Ramp	7	1	2																											
Cement Flooring	20																													
Kiosk																														
Others			2																											
9	Construction of integrated storm water drain in Retteri Lake Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 9 - Outfall 2) GCC/KB/09	<ul style="list-style-type: none">• Reconstruction/reimbursement for the affected minor structures• Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners.• Deployment of Social Safeguard Specialist	<ul style="list-style-type: none">• The Social Safeguard Specialist was assigned recently.• Minor structures that were damaged during SWD works are currently being rebuilt. Consequently, the documentation process is indeed getting started.• The identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. Additionally, a safe pedestrian is made available for the shops in the alignment to guarantee that customers can visit them safely.• The Social Safeguard Specialist was assigned recently.	<table><tr><th>Resettlement Item</th><th>Structure not affected during SWD Construction works</th><th>Reconstructed by the Contractor</th><th>Pending</th></tr><tr><td>Steps</td><td></td><td>1</td><td></td></tr><tr><td>Ramp</td><td></td><td></td><td></td></tr><tr><td>Cement Flooring</td><td></td><td>1</td><td></td></tr></table>	Resettlement Item	Structure not affected during SWD Construction works	Reconstructed by the Contractor	Pending	Steps		1		Ramp				Cement Flooring		1											
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Sr. No.	Subproject	Requirements	Status																											
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Kiosk																														
Others																														
10	Construction of integrated storm water drain in Retteri Lake Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 10-Outfall 3) GCC/KB/10	<ul style="list-style-type: none">• Reconstruction/reimbursement for the affected minor structures• Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners.• Deployment of Social Safeguard Specialist	<ul style="list-style-type: none">• Minor structures that were damaged during SWD works are currently being rebuilt. Consequently, the documentation process is indeed getting started.• The identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. Additionally, a safe pedestrian is made available for the shops in the alignment to guarantee that customers can visit them safely.• The Social Safeguard Specialist was assigned recently. <table><tr><th>Resettlement Item</th><th>Structure not affected during SWD Construction works</th><th>Reconstructed by the Contractor</th><th>Pending</th></tr><tr><td>Steps</td><td>17</td><td>4</td><td>19</td></tr><tr><td>Ramp</td><td>20</td><td></td><td>8</td></tr><tr><td>Cement Flooring</td><td>1</td><td></td><td></td></tr><tr><td>Kiosk</td><td></td><td></td><td></td></tr><tr><td>Others</td><td></td><td></td><td></td></tr></table>				Resettlement Item	Structure not affected during SWD Construction works	Reconstructed by the Contractor	Pending	Steps	17	4	19	Ramp	20		8	Cement Flooring	1			Kiosk				Others			
Resettlement Item	Structure not affected during SWD Construction works	Reconstructed by the Contractor	Pending																											
Steps	17	4	19																											
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Resettlement Item	Provided Alternative Location/ Temporary Approach	Compensated													
Street Vendors															
Mobile Hawkers															
Shop Owners	3														
11	Construction of integrated storm water drain in Retteri Lake Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation GCC/KB/11	<ul style="list-style-type: none">• Reconstruction/reimbursement for the affected minor structures• Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners.• Deployment of Social Safeguard Specialist	<ul style="list-style-type: none">• The Social Safeguard Specialist was assigned recently.												
12	Construction of integrated storm water drain in Retteri South Surplus Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai	<ul style="list-style-type: none">• Reconstruction/reimbursement for the affected minor structures• Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners.• Deployment of Social Safeguard Specialist	Due to non-deployment of Social Safeguard Specialist in the reporting period, the resettlement implementation is carried out by EHS Officer.												

Sr. No.	Subproject	Requirements	Status																								
	Corporation (Package 12- Outfall 1) GCC/KB/12																										
13	Construction of integrated storm water drain in Retteri South Surplus Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 13- Outfall 2 and 4) GCC/KB/13	<ul style="list-style-type: none"> • Reconstruction/reimbursement for the affected minor structures • Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners. • Deployment of Social Safeguard Specialist 	<ul style="list-style-type: none"> • Minor structures that were damaged during SWD works are currently being rebuilt. Consequently, the documentation process is indeed getting started. • The identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. Additionally, a safe pedestrian is made available for the shops in the alignment to guarantee that customers can visit them safely. <table border="1"> <thead> <tr> <th>Resettlement Item</th><th>Structure not affected during SWD Construction works</th><th>Reconstructed by the Contractor</th><th>Pending</th></tr> </thead> <tbody> <tr> <td>Steps</td><td></td><td>1</td><td>12</td></tr> <tr> <td>Ramp</td><td></td><td>11</td><td>8</td></tr> <tr> <td>Cement Flooring</td><td></td><td></td><td></td></tr> <tr> <td>Kiosk</td><td></td><td></td><td></td></tr> <tr> <td>Others</td><td></td><td></td><td></td></tr> </tbody> </table>	Resettlement Item	Structure not affected during SWD Construction works	Reconstructed by the Contractor	Pending	Steps		1	12	Ramp		11	8	Cement Flooring				Kiosk				Others			
Resettlement Item	Structure not affected during SWD Construction works	Reconstructed by the Contractor	Pending																								
Steps		1	12																								
Ramp		11	8																								
Cement Flooring																											
Kiosk																											
Others																											
14	Construction of integrated storm water drain in Retteri South Surplus Watershed of	<ul style="list-style-type: none"> • Reconstruction/reimbursement for the affected minor structures • Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners. 	<ul style="list-style-type: none"> • Minor structures that were damaged during SWD works are currently being rebuilt. Consequently, the documentation process is indeed getting started. • The identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. Additionally, a safe pedestrian is made available for the shops in the alignment to guarantee that customers can visit them safely. 																								

Sr. No.	Subproject	Requirements	Status																								
	Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 14- Outfall 3 Part1) GCC/KB/14	<ul style="list-style-type: none"> • Deployment of Social Safeguard Specialist 	<ul style="list-style-type: none"> • The Social Safeguard Specialist was assigned recently. <table border="1"> <thead> <tr> <th>Resettlement Item</th><th>Structure not affected during SWD Construction works</th><th>Reconstructed by the Contractor</th><th>Pending</th></tr> </thead> <tbody> <tr> <td>Steps</td><td></td><td></td><td>3</td></tr> <tr> <td>Ramp</td><td></td><td></td><td>3</td></tr> <tr> <td>Cement Flooring</td><td></td><td></td><td></td></tr> <tr> <td>Kiosk</td><td></td><td></td><td></td></tr> <tr> <td>Others</td><td></td><td>1</td><td></td></tr> </tbody> </table>	Resettlement Item	Structure not affected during SWD Construction works	Reconstructed by the Contractor	Pending	Steps			3	Ramp			3	Cement Flooring				Kiosk				Others		1	
Resettlement Item	Structure not affected during SWD Construction works	Reconstructed by the Contractor	Pending																								
Steps			3																								
Ramp			3																								
Cement Flooring																											
Kiosk																											
Others		1																									
15	Construction of integrated storm water drain in Retteri South Surplus Watershed and Captain Cotton Canal Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 15- Outfall 3 Part2 of Retterisouth& Outfall 1 of Captain Cotton Canal) GCC/KB/15	<ul style="list-style-type: none"> • Reconstruction/reimbursement for the affected minor structures • Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners. • Deployment of Social Safeguard Specialist 	<ul style="list-style-type: none"> • Minor structures that were damaged during SWD works are currently being rebuilt. Consequently, the documentation process is indeed getting started. • The identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. Additionally, a safe pedestrian is made available for the shops in the alignment to guarantee that customers can visit them safely. • The Social Safeguard Specialist was assigned recently. 																								

Sr. No.	Subproject	Requirements	Status																								
16	Construction of integrated storm water drain in Puzhal Surplus South Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 16- Outfall 1 to 2) GCC/KB/16	<ul style="list-style-type: none"> • Reconstruction/reimbursement for the affected minor structures • Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners. • Deployment of Social Safeguard Specialist 	Due to non-deployment of Social Safeguard Specialist in the reporting period, the resettlement implementation is carried out by EHS Officer.																								
17	Construction of integrated storm water drain in Puzhal Surplus South Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 17- Outfall 3,4,5 and 10) GCC/KB/17	<ul style="list-style-type: none"> • Reconstruction/reimbursement for the affected minor structures • Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners. • Deployment of Social Safeguard Specialist 	<ul style="list-style-type: none"> • Minor structures that were damaged during SWD works are currently being rebuilt. Consequently, the documentation process is indeed getting started. • The identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. Additionally, a safe pedestrian is made available for the shops in the alignment to guarantee that customers can visit them safely. • The Social Safeguard Specialist was assigned recently. <table border="1"> <thead> <tr> <th>Resettlement Item</th><th>Structure not affected during SWD Construction works</th><th>Reconstructed by the Contractor</th><th>Pending</th></tr> </thead> <tbody> <tr> <td>Steps</td><td></td><td>1</td><td></td></tr> <tr> <td>Ramp</td><td></td><td></td><td></td></tr> <tr> <td>Cement Flooring</td><td></td><td></td><td>1</td></tr> <tr> <td>Kiosk</td><td></td><td></td><td></td></tr> <tr> <td>Others</td><td></td><td></td><td></td></tr> </tbody> </table>	Resettlement Item	Structure not affected during SWD Construction works	Reconstructed by the Contractor	Pending	Steps		1		Ramp				Cement Flooring			1	Kiosk				Others			
Resettlement Item	Structure not affected during SWD Construction works	Reconstructed by the Contractor	Pending																								
Steps		1																									
Ramp																											
Cement Flooring			1																								
Kiosk																											
Others																											

Sr. No.	Subproject	Requirements	Status												
			<table><tr><th>Resettlement Item</th><th>Provided Alternative Location/ Temporary Approach</th><th>Compensated</th></tr><tr><td>Street Vendors</td><td>2– Flower vendors were relocated</td><td></td></tr><tr><td>Mobile Hawkers</td><td>2–Mobile Tiffin shops 1 – fruit juice shop</td><td></td></tr><tr><td>Shop Owners</td><td></td><td></td></tr></table>	Resettlement Item	Provided Alternative Location/ Temporary Approach	Compensated	Street Vendors	2– Flower vendors were relocated		Mobile Hawkers	2–Mobile Tiffin shops 1 – fruit juice shop		Shop Owners		
Resettlement Item	Provided Alternative Location/ Temporary Approach	Compensated													
Street Vendors	2– Flower vendors were relocated														
Mobile Hawkers	2–Mobile Tiffin shops 1 – fruit juice shop														
Shop Owners															
18	Construction of integrated storm water drain in Puzhal Surplus South Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 18- Outfall6,7, 9 and 12) GCC/KB/18	<ul style="list-style-type: none">• Reconstruction/reimbursement for the affected minor structures• Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners.• Deployment of Social Safeguard Specialist	<ul style="list-style-type: none">• Minor structures that were damaged during SWD works are currently being rebuilt. Consequently, the documentation process is indeed getting started.• The identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. Additionally, a safe pedestrian is made available for the shops in the alignment to guarantee that customers can visit them safely.• The Social Safeguard Specialist was assigned recently.												
19	Construction of integrated storm	<ul style="list-style-type: none">• Reconstruction/reimbursement for the affected minor structures	The Social Safeguard Specialist was assigned recently.												

Sr. No.	Subproject	Requirements	Status				
	water drain in Puzhal Surplus South Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 9- Outfall8) GCC/KB/19	<ul style="list-style-type: none"> • Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners. • Deployment of Social Safeguard Specialist 					
20	Construction of integrated storm water drain in Puzhal Surplus South Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 20- Outfall 13,14) GCC/KB/20	<ul style="list-style-type: none"> • Reconstruction/reimbursement for the affected minor structures • Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners. • Deployment of Social Safeguard Specialist 	<ul style="list-style-type: none"> • In this package, the SWD works are carried out in the government land and within the right-of-way of the roads of State and National Highways. So, it doesn't have any resettlement impact. • The identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. Additionally, a safe pedestrian is made available for the shops in the alignment to guarantee that customers can visit them safely. • Due to non-deployment of Social Safeguard Specialist in the reporting period, the resettlement implementation is not done effectively. 				
21	Construction of integrated storm water drain in Puzhal Surplus South Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 21- Outfall GP1, GP2 and GP3) GCC/KB/21	<ul style="list-style-type: none"> • Reconstruction/reimbursement for the affected minor structures • Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners. • Deployment of Social Safeguard Specialist 	<ul style="list-style-type: none"> • Minor structures that were damaged during SWD works are currently being rebuilt. Consequently, the documentation process is indeed getting started. • The identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. Additionally, a safe pedestrian is made available for the shops in the alignment to guarantee that customers can visit them safely. • The Social Safeguard Specialist was assigned recently. <table border="1"> <tr> <td>Resettlement Item</td><td>Structure not affected during SWD</td><td>Reconstructed by the Contractor</td><td>Pending</td></tr> </table>	Resettlement Item	Structure not affected during SWD	Reconstructed by the Contractor	Pending
Resettlement Item	Structure not affected during SWD	Reconstructed by the Contractor	Pending				

Sr. No.	Subproject	Requirements	Status			
				Construction works		
			Steps		1	4
			Ramp		1	6
			Cement Flooring			3
			Kiosk			
			Others			
				Resettlement Item	Provided Alternative Location/ Temporary Approach	Compensated
				Street Vendors		
				Mobile Hawkers		
				Shop Owners	2 - fancy stores 1 - Snacks shop	
22	Construction of integrated storm water drain in Puzhal Surplus South Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai	<ul style="list-style-type: none">• Reconstruction/reimbursement for the affected minor structures• Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners.• Deployment of Social Safeguard Specialist	<ul style="list-style-type: none">• Minor structures that were damaged during SWD works are currently being rebuilt. Consequently, the documentation process is indeed getting started.• The identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. Additionally, a safe pedestrian is made available for the shops in the alignment to guarantee that customers can visit them safely.			

Sr. No.	Subproject	Requirements	Status																											
	Corporation (Package 22- OutfallGP4) GCC/KB/22			<table><tr><th>Resettlement Item</th><th>Structure not affected during SWD Construction works</th><th>Reconstructed by the Contractor</th><th>Pending</th></tr><tr><td>Steps</td><td>12</td><td>4</td><td>14</td></tr><tr><td>Ramp</td><td>11</td><td>8</td><td>14</td></tr><tr><td>Cement Flooring</td><td>8</td><td></td><td></td></tr><tr><td>Kiosk</td><td></td><td></td><td></td></tr><tr><td>Others</td><td></td><td></td><td></td></tr></table>	Resettlement Item	Structure not affected during SWD Construction works	Reconstructed by the Contractor	Pending	Steps	12	4	14	Ramp	11	8	14	Cement Flooring	8			Kiosk				Others					
Resettlement Item	Structure not affected during SWD Construction works	Reconstructed by the Contractor	Pending																											
Steps	12	4	14																											
Ramp	11	8	14																											
Cement Flooring	8																													
Kiosk																														
Others																														
23	Construction of integrated storm water drain in Puzhal Surplus South Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 23- OutfallGP5,GP6, GP7 and GP8) GCC/KB/23	<ul style="list-style-type: none">• Reconstruction/reimbursement for the affected minor structures• Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners.• Deployment of Social Safeguard Specialist	<ul style="list-style-type: none">• Minor structures that were damaged during SWD works are currently being rebuilt. Consequently, the documentation process is indeed getting started.• The identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. Additionally, a safe pedestrian is made available for the shops in the alignment to guarantee that customers can visit them safely.• The Social Safeguard Specialist was assigned recently.																											
24	Construction of integrated storm water drain in Puzhal Surplus South Watershed of Kosasthalaiyar	<ul style="list-style-type: none">• Reconstruction/reimbursement for the affected minor structures• Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners.	<ul style="list-style-type: none">• Minor structures that were damaged during SWD works are currently being rebuilt. Consequently, the documentation process is indeed getting started.• The identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. Additionally,																											

Sr. No.	Subproject	Requirements	Status																								
	basin in the extended areas of Greater Chennai Corporation (Package 24-OutfallGP9 and GP10) GCC/KB/24	<ul style="list-style-type: none"> • Deployment of Social Safeguard Specialist 	<p>a safe pedestrian is made available for the shops in the alignment to guarantee that customers can visit them safely.</p> <ul style="list-style-type: none"> • The Social Safeguard Specialist was assigned recently. 																								
25	Construction of integrated storm water drain in Puzhal Surplus South Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 25-OutfallGP11) GCC/KB/25	<ul style="list-style-type: none"> • Reconstruction/reimbursement for the affected minor structures • Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners. • Deployment of Social Safeguard Specialist 	<ul style="list-style-type: none"> • Minor structures that were damaged during SWD works are currently being rebuilt. Consequently, the documentation process is indeed getting started. <p>The identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. Additionally, a safe pedestrian is made available for the shops in the alignment to guarantee that customers can visit them safely.</p> <table border="1"> <thead> <tr> <th>Resettlement Item</th><th>Structure not affected during SWD Construction works</th><th>Reconstructed by the Contractor</th><th>Pending</th></tr> </thead> <tbody> <tr> <td>Steps</td><td></td><td>8</td><td>13</td></tr> <tr> <td>Ramp</td><td></td><td>10</td><td>9</td></tr> <tr> <td>Cement Flooring</td><td></td><td></td><td>6</td></tr> <tr> <td>Kiosk</td><td></td><td></td><td></td></tr> <tr> <td>Others</td><td></td><td></td><td></td></tr> </tbody> </table>	Resettlement Item	Structure not affected during SWD Construction works	Reconstructed by the Contractor	Pending	Steps		8	13	Ramp		10	9	Cement Flooring			6	Kiosk				Others			
Resettlement Item	Structure not affected during SWD Construction works	Reconstructed by the Contractor	Pending																								
Steps		8	13																								
Ramp		10	9																								
Cement Flooring			6																								
Kiosk																											
Others																											

Sr. No.	Subproject	Requirements	Status																								
26	Construction of integrated storm water drain in Puzhal Surplus South Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 26- Outfall GP12, GP13, GP14, GP15) GCC/KB/26	<ul style="list-style-type: none"> • Reconstruction/reimbursement for the affected minor structures • Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners. • Deployment of Social Safeguard Specialist 	<ul style="list-style-type: none"> • Minor structures that were damaged during SWD works are currently being rebuilt. Consequently, the documentation process is indeed getting started. • The identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. Additionally, a safe pedestrian is made available for the shops in the alignment to guarantee that customers can visit them safely. • The Social Safeguard Specialist was assigned recently. <table border="1"> <thead> <tr> <th>Resettlement Item</th><th>Structure not affected during SWD Construction works</th><th>Reconstructed by the Contractor</th><th>Pending</th></tr> </thead> <tbody> <tr> <td>Steps</td><td></td><td></td><td></td></tr> <tr> <td>Ramp</td><td></td><td></td><td></td></tr> <tr> <td>Cement Flooring</td><td></td><td></td><td></td></tr> <tr> <td>Kiosk</td><td></td><td></td><td></td></tr> <tr> <td>Others</td><td></td><td>3</td><td></td></tr> </tbody> </table>	Resettlement Item	Structure not affected during SWD Construction works	Reconstructed by the Contractor	Pending	Steps				Ramp				Cement Flooring				Kiosk				Others		3	
Resettlement Item	Structure not affected during SWD Construction works	Reconstructed by the Contractor	Pending																								
Steps																											
Ramp																											
Cement Flooring																											
Kiosk																											
Others		3																									
27	Construction of integrated storm water drain in Puzhal Surplus North Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 27- Outfall 1 to 5) GCC/KB/27	<ul style="list-style-type: none"> • Reconstruction/reimbursement for the affected minor structures • Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners. • Deployment of Social Safeguard Specialist 	<ul style="list-style-type: none"> • The Social Safeguard Specialist was assigned recently. 																								

Sr. No.	Subproject	Requirements	Status												
28	Construction of integrated storm water drain in Puzhal Surplus North Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 28- Outfall6 to 8) GCC/KB/28	<ul style="list-style-type: none"> • Reconstruction/reimbursement for the affected minor structures • Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners. • Deployment of Social Safeguard Specialist 	Due to non-deployment of Social Safeguard Specialist in the reporting period, the resettlement implementation is carried out by EHS Officer.												
29	Construction of integrated storm water drain in Puzhal Surplus North Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 29- Outfall9 to 13,15 to 18) GCC/KB/29	<ul style="list-style-type: none"> • Reconstruction/reimbursement for the affected minor structures • Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners. • Deployment of Social Safeguard Specialist 	<ul style="list-style-type: none"> • Minor structures that were damaged during SWD works are currently being rebuilt. Consequently, the documentation process is indeed getting started. • The identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. Additionally, a safe pedestrian is made available for the shops in the alignment to guarantee that customers can visit them safely. • The Social Safeguard Specialist was assigned recently. 												
30	Construction of integrated storm water drain in Puzhal Surplus North Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 30- Outfall14 and	<ul style="list-style-type: none"> • Reconstruction/reimbursement for the affected minor structures • Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners. • Deployment of Social Safeguard Specialist 	<p>Due to non-deployment of Social Safeguard Specialist in the reporting period, the resettlement implementation is not done effectively.</p> <table border="1"> <thead> <tr> <th>Resettlement Item</th><th>Structure not affected during SWD Construction works</th><th>Reconstructed by the Contractor</th><th>Pending</th></tr> </thead> <tbody> <tr> <td>Steps</td><td></td><td>1</td><td>6</td></tr> <tr> <td>Ramp</td><td></td><td></td><td>6</td></tr> </tbody> </table>	Resettlement Item	Structure not affected during SWD Construction works	Reconstructed by the Contractor	Pending	Steps		1	6	Ramp			6
Resettlement Item	Structure not affected during SWD Construction works	Reconstructed by the Contractor	Pending												
Steps		1	6												
Ramp			6												

Sr. No.	Subproject	Requirements	Status									
	Outfall HP-1 to HP-6) GCC/KB/30			Cement Flooring								
				Kiosk								
				Others								
31	Construction of integrated storm water drain in Puzhal Surplus North Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 31- Outfall HP-7 to HP-8) GCC/KB/31	<ul style="list-style-type: none">• Reconstruction/reimbursement for the affected minor structures• Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners.• Deployment of Social Safeguard Specialist	<ul style="list-style-type: none">• In this package, the SWD works are carried out in the government land and within the right-of-way of the roads of State and National Highways. So, it doesn't have any resettlement impact.• The identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. Additionally, a safe pedestrian is made available for the shops in the alignment to guarantee that customers can visit them safely.• The Social Safeguard Specialist was assigned recently.									
32	Construction of integrated storm water drain in Puzhal Surplus North Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 32- OutfallHP-9 to HP-12) GCC/KB/32	<ul style="list-style-type: none">• Reconstruction/reimbursement for the affected minor structures• Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners.• Deployment of Social Safeguard Specialist	<ul style="list-style-type: none">• Minor structures that were damaged during SWD works are currently being rebuilt. Consequently, the documentation process is indeed getting started.• The identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. Additionally, a safe pedestrian is made available for the shops in the alignment to guarantee that customers can visit them safely.• The Social Safeguard Specialist was assigned recently. <table><tr><td>Resettlement Item</td><td>Structure not affected during SWD Construction works</td><td>Reconstructed by the Contractor</td><td>Pending</td></tr></table>						Resettlement Item	Structure not affected during SWD Construction works	Reconstructed by the Contractor	Pending
Resettlement Item	Structure not affected during SWD Construction works	Reconstructed by the Contractor	Pending									

Sr. No.	Subproject	Requirements	Status				
				Steps			3
				Ramp			1
				Cement Flooring			
				Kiosk			
				Others		2	
33	Construction of integrated storm water drain in North Buckingham Canal Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 33- Outfall1 to 4) GCC/KB/33	<ul style="list-style-type: none"> • Reconstruction/reimbursement for the affected minor structures • Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners. • Deployment of Social Safeguard Specialist 	Due to non-deployment of Social Safeguard Specialist in the reporting period, the resettlement implementation is not done effectively.				
34	Construction of integrated storm water drain in North Buckingham Canal Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai	<ul style="list-style-type: none"> • Reconstruction/reimbursement for the affected minor structures • Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners. • Deployment of Social Safeguard Specialist 	Due to non-deployment of Social Safeguard Specialist in the reporting period, the resettlement implementation is not done effectively.				

Sr. No.	Subproject	Requirements	Status
	Corporation (Package 34- Outfall5 and6) GCC/KB/34		
35	Construction of integrated storm water drain in North Buckingham Canal Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 35-Outfall7) GCC/KB/35	<ul style="list-style-type: none"> • Reconstruction/reimbursement for the affected minor structures • Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners. • Deployment of Social Safeguard Specialist 	<ul style="list-style-type: none"> • Minor structures that were damaged during SWD works are currently being rebuilt. Consequently, the documentation process is indeed getting started. • The identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. Additionally, a safe pedestrian is made available for the shops in the alignment to guarantee that customers can visit them safely. • The Social Safeguard Specialist was assigned recently.
36	Construction of integrated storm water drain in North Buckingham Canal Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 36-Outfall 8 to 13)	<ul style="list-style-type: none"> • Reconstruction/reimbursement for the affected minor structures • Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners. • Deployment of Social Safeguard Specialist 	<ul style="list-style-type: none"> • Minor structures that were damaged during SWD works are currently being rebuilt. Consequently, the documentation process is indeed getting started. • The identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. Additionally, a safe pedestrian is made available for the shops in the alignment to guarantee that customers can visit them safely. • The Social Safeguard Specialist was assigned recently.

Sr. No.	Subproject	Requirements	Status
	GCC/KB/36		
37	Construction of integrated storm water drain in North Buckingham Canal Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 37- Outfall PS1 and Pumping Station PS1) GCC/KB/37	<ul style="list-style-type: none"> • Reconstruction/reimbursement for the affected minor structures • Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners. • Deployment of Social Safeguard Specialist 	<ul style="list-style-type: none"> • Minor structures that were damaged during SWD works are currently being rebuilt. Consequently, the documentation process is indeed getting started. • The identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. Additionally, a safe pedestrian is made available for the shops in the alignment to guarantee that customers can visit them safely. • The Social Safeguard Specialist was assigned recently.
38	Construction of integrated storm water drain in North Buckingham Canal Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 38- Outfall PS2 and Pumping Station PS2) GCC/KB/38	<ul style="list-style-type: none"> • Reconstruction/reimbursement for the affected minor structures • Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners. • Deployment of Social Safeguard Specialist 	<ul style="list-style-type: none"> • Minor structures that were damaged during SWD works are currently being rebuilt. Consequently, the documentation process is indeed getting started. • The identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. Additionally, a safe pedestrian is made available for the shops in the alignment to guarantee that customers can visit them safely. • The Social Safeguard Specialist was assigned recently.

Sr. No.	Subproject	Requirements	Status
39	Construction of integrated storm water drain in North Coast Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 39-OutfallJ1) GCC/KB/39	<ul style="list-style-type: none"> • Reconstruction/reimbursement for the affected minor structures • Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners. • Deployment of Social Safeguard Specialist 	<ul style="list-style-type: none"> • In this package, the SWD works are carried out in the government land and within the right-of-way of the roads of State and National Highways. So, it doesn't have any resettlement impact. • The identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. Additionally, a safe pedestrian is made available for the shops in the alignment to guarantee that customers can visit them safely. • Due to non-deployment of Social Safeguard Specialist in the reporting period, the resettlement implementation is not done effectively.
40	Construction of integrated storm water drain in North Coast Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 40-OutfallJ2) GCC/KB/40	<ul style="list-style-type: none"> • Reconstruction/reimbursement for the affected minor structures • Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners. • Deployment of Social Safeguard Specialist 	<ul style="list-style-type: none"> • Minor structures that were damaged during SWD works are currently being rebuilt. Consequently, the documentation process is indeed getting started. • The identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. Additionally, a safe pedestrian is made available for the shops in the alignment to guarantee that customers can visit them safely. • The Social Safeguard Specialist was assigned recently.
41	Construction of integrated storm water drain in North Coast Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 41-	<ul style="list-style-type: none"> • Reconstruction/reimbursement for the affected minor structures • Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners. • Deployment of Social Safeguard Specialist 	<ul style="list-style-type: none"> • Minor structures that were damaged during SWD works are currently being rebuilt. Consequently, the documentation process is indeed getting started. • The identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. Additionally, a safe pedestrian is made available for the shops in the alignment to guarantee that customers can visit them safely.

Sr. No.	Subproject	Requirements	Status																											
	OutfallJ3 to J8) GCC/KB/41		<table><tr><th>Resettlement Item</th><th>Structure not affected during SWD Construction works</th><th>Reconstructed by the Contractor</th><th>Pending</th></tr><tr><td>Steps</td><td></td><td></td><td></td></tr><tr><td>Ramp</td><td></td><td></td><td></td></tr><tr><td>Cement Flooring</td><td></td><td></td><td></td></tr><tr><td>Kiosk</td><td></td><td></td><td></td></tr><tr><td>Others</td><td>4</td><td></td><td></td></tr></table>				Resettlement Item	Structure not affected during SWD Construction works	Reconstructed by the Contractor	Pending	Steps				Ramp				Cement Flooring				Kiosk				Others	4		
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Steps																														
Ramp																														
Cement Flooring																														
Kiosk																														
Others	4																													
42	Construction of integrated storm water drain in North Coast Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 42-OutfallJ9 to J13) GCC/KB/42	<ul style="list-style-type: none">• Reconstruction/reimbursement for the affected minor structures• Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners.• Deployment of Social Safeguard Specialist	<ul style="list-style-type: none">• Minor structures that were damaged during SWD works are currently being rebuilt. Consequently, the documentation process is indeed getting started.• The identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. Additionally, a safe pedestrian is made available for the shops in the alignment to guarantee that customers can visit them safely. <table><tr><th>Resettlement Item</th><th>Provided Alternative Location/ Temporary Approach</th><th>Pending</th><th>Compensated</th></tr><tr><td>Street Vendors</td><td>2 – Tiffen stalls</td><td></td><td>6 – fisher women vendors and 1 meat shop owner were paid compensation</td></tr></table>				Resettlement Item	Provided Alternative Location/ Temporary Approach	Pending	Compensated	Street Vendors	2 – Tiffen stalls		6 – fisher women vendors and 1 meat shop owner were paid compensation																
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Street Vendors	2 – Tiffen stalls		6 – fisher women vendors and 1 meat shop owner were paid compensation																											

Sr. No.	Subproject	Requirements	Status				
				Mobile Hawkers			
				Shop Owners	1 – fancy store 1 – hardware shop 1 – Tea shop 1 – Meat butchering shop 1 – fruit juice shop 1 – petty shop		
			S. No.	Name of the Affected Person	Compensation Paid	Mode of Payment	Date
			1	R. Vanaja	Rs. 2250	Offline – Cheque No. 361962	25/03/2022
			2	V. Jayalakshmi	Rs. 2250	Offline - Cheque No. 361966	25/03/2022
			3	R. Vanamayil	Rs. 2250	Offline - Cheque No. 361964	25/03/2022
			4	K. Nagalakshmi	Rs. 2250	Offline - Cheque No. 361963	25/03/2022
			5	B. Selvi	Rs. 2250	Offline - Cheque No. 361965	25/03/2022

Sr. No.	Subproject	Requirements	Status																															
			6	H. Poonkodi	Rs. 2250	Offline Cheque No. 361967	- 25/03/2022																											
			7	K. Ibrahim	Rs. 2250	Offline Cheque No. 361968	- 25/03/2022																											
			<table><tr><td></td><td>Structure not affected during SWD Construction works</td><td>Reconstructed by the Contractor</td><td>Pending</td></tr><tr><td>Resettlement Item</td><td></td><td></td><td></td></tr><tr><td>Steps</td><td></td><td></td><td>4</td></tr><tr><td>Ramp</td><td></td><td></td><td>5</td></tr><tr><td>Cement Flooring</td><td></td><td></td><td></td></tr><tr><td>Kiosk</td><td></td><td></td><td></td></tr><tr><td>Others</td><td></td><td></td><td></td></tr></table>					Structure not affected during SWD Construction works	Reconstructed by the Contractor	Pending	Resettlement Item				Steps			4	Ramp			5	Cement Flooring				Kiosk				Others			
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Ramp			5																															
Cement Flooring																																		
Kiosk																																		
Others																																		

Sr. No.	Subproject	Requirements	Status																																				
43	Construction of integrated storm water drain in OtteriNalla Watershed of Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 43 - Outfall1 to 4) GCC/KB/43	<ul style="list-style-type: none">• Reconstruction/reimbursement for the affected minor structures• Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners.• Deployment of Social Safeguard Specialist	<ul style="list-style-type: none">• Minor structures that were damaged during SWD works are currently being rebuilt. Consequently, the documentation process is indeed getting started.• The identified street vendors and mobile hawkers were provided with alternative locations to continue their livelihood. Additionally, a safe pedestrian is made available for the shops in the alignment to guarantee that customers can visit them safely.• The Social Safeguard Specialist was assigned recently. <table><tr><th>Resettlement Item</th><th>Structure not affected during SWD Construction works</th><th>Reconstructed by the Contractor</th><th>Pending</th></tr><tr><td>Steps</td><td>5</td><td></td><td>4</td></tr><tr><td>Ramp</td><td>9</td><td>2</td><td>10</td></tr><tr><td>Cement Flooring</td><td>4</td><td></td><td></td></tr><tr><td>Kiosk</td><td></td><td></td><td></td></tr><tr><td>Others</td><td></td><td></td><td></td></tr></table> <table><tr><th>Resettlement Item</th><th>Provided Alternative Location/ Temporary Approach</th><th>Compensated</th></tr><tr><td>Street Vendors</td><td></td><td>7</td></tr><tr><td>Mobile Hawkers</td><td></td><td></td></tr><tr><td>Shop Owners</td><td>8</td><td></td></tr></table>	Resettlement Item	Structure not affected during SWD Construction works	Reconstructed by the Contractor	Pending	Steps	5		4	Ramp	9	2	10	Cement Flooring	4			Kiosk				Others				Resettlement Item	Provided Alternative Location/ Temporary Approach	Compensated	Street Vendors		7	Mobile Hawkers			Shop Owners	8	
Resettlement Item	Structure not affected during SWD Construction works	Reconstructed by the Contractor	Pending																																				
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Sr. No.	Subproject	Requirements	Status
44	Improvement to Ambattur and Korattur canals in Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 44) GCC/KB/44	<ul style="list-style-type: none"> • Reconstruction/reimbursement for the affected minor structures • Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners. • Deployment of Social Safeguard Specialist 	<ul style="list-style-type: none"> • In this package, the SWD works are carried out in the government land and within the right-of-way of the roads of State and National Highways. So, it doesn't have any resettlement impact. • Due to non-deployment of Social Safeguard Specialist in the reporting period, the resettlement implementation is carried out by EHS Officer.
45	Improvement to Kadappakkam and Ariyallur canals in Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 45) GCC/KB/45	<ul style="list-style-type: none"> • Reconstruction/reimbursement for the affected minor structures • Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners. • Deployment of Social Safeguard Specialist 	<ul style="list-style-type: none"> • In this package, the SWD works are carried out in the government land and within the right-of-way of the roads of State and National Highways. So, it doesn't have any resettlement impact. • Due to non-deployment of Social Safeguard Specialist in the reporting period, the resettlement implementation is carried out by EHS Officer.
46	Constructing Catch-pits with rainwater harvesting structures in existing storm water drains in Kosasthalaiyar basin in the extended areas of Greater Chennai Corporation (Package 46) GCC/KB/46	<ul style="list-style-type: none"> • Reconstruction/reimbursement for the affected minor structures • Livelihood Compensation to the Street vendors/ mobile hawkers/ shop owners. • Deployment of Social Safeguard Specialist 	<ul style="list-style-type: none"> • The silt catch-pit and rain water harvesting works are exclusively carried out by this package. So, it doesn't have any resettlement impact. • The Social Safeguard Specialist was assigned recently.

Annexure 10: Grievances Recorded

S. No.	Package No.	Date of Complaint Received	Gender	Nature/Type of Complaint received	Details of Complaint	Status of Complaint		Remarks
						Pending	Resolved	
1	6	07-02-2022	Male	Provide Temporary approach			Yes	Provided
2	6	10-02-2022	Male	Rectification of disrupted utility services	Rectify the damaged Metro pipeline		Yes	Restored
3	6	14-02-2022	Male	Rectification of disrupted utility services	Rectify the damaged Metro pipeline		Yes	Restored
4	6	18-02-2022	Male	1) Provide Temporary approach 2) Requested to close/barricade the open trenches for safe public access	Inadequate barricading at the SWD worksite		Yes	Provided
5	6	21-02-2022	Male	Rectification of disrupted utility services	1) Rectify the damaged Metro pipeline 2) Repair the Street light pole		Yes	Rectified
6	6	26-02-2022	Male	Noise disturbance during SWD Works	There is noise during the working of SWD Project		Yes	SWD project was completed faster in that location
7	7	02-02-2022	Female	Provide Temporary approach			Yes	Provided
8	7	02-02-2022	Male	1) Provide Temporary approach 2) Rectification of disrupted utility services	1) Rectify the damaged Metro pipeline 2) Provide an extended temporary approach		Yes	Provided

S. No.	Package No.	Date of Complaint Received	Gender	Nature/Type of Complaint received	Details of Complaint	Status of Complaint		Remarks
						Pending	Resolved	
9	7	04-02-2022	Male	1) Provide Temporary approach 2) Rectification of disrupted utility services	1) Rectify the damaged Metro pipeline 2) Provide an extended temporary approach		Yes	Provided
10	7	12-02-2022	Male	1) Provide Temporary approach 2) Rectification of disrupted utility services	1) Rectify the damaged Sewage pipeline 2) Provide an extended temporary approach		Yes	Temporary approach provided and sewage line was rectified
11	7	16-02-2022	Male	Provide Temporary approach			Yes	Provided
12	7	18-02-2022	Male	Provide Temporary approach			Yes	Provided
13	10	04-02-2022	Male	Poor Backfilling	Requested to fill the sides of the SWD excavation		Yes	Backfilled after completion of SWD Works
14	10	10-02-2022	Male	Rectification of disrupted utility services	Rectify the damaged Sewage pipeline		Yes	Damaged pipeline was restored
15	10	11-02-2022	Male	Poor Backfilling	Requested to fill the sides of the SWD excavation		Yes	Backfilled after completion of SWD Works
16	10	13-02-2022	Male	Rectification of disrupted utility services	Rectify the damaged Sewage pipeline		Yes	Damaged pipeline was restored
17	10	08-02-2022	Male	Rectification of disrupted utility services	Rectify the damaged Sewage pipeline		Yes	Damaged pipeline was restored
18	10	13-02-2022	Male	Provide Temporary approach			Yes	Provided
19	10	04-02-2022	Male	Provide Temporary approach			Yes	Provided

S. No.	Package No.	Date of Complaint Received	Gender	Nature/Type of Complaint received	Details of Complaint	Status of Complaint		Remarks
						Pending	Resolved	
20	10	25-02-2022	Male	Poor Backfilling	Requested to fill the sides of the SWD excavation		Yes	Backfilled after completion of SWD Works
21	22	08-02-2022	Male	1) Provide Temporary approach 2) Rectification of disrupted utility services	1) Rectify the damaged Sewage pipeline 2) Provide an extended temporary approach		Yes	Temporary approach provided and sewage line was rectified
22	22	13-02-2022	Male	Provide Temporary approach			Yes	Provided
23	25	03-02-2022	Female	Complete the SWD works as soon as possible to avoid unsafe access/parking	As the region is an industrial area the works were asked to complete fast		Yes	The particular area is given priority to and completed the work soon
24	25	19-02-2022	Male	Rectification of disrupted utility services	Rectify the damaged Metro pipeline		Yes	Damaged pipeline was restored
25	25	24-05-2022	Male	Rectify the minor structures damaged	Ramp of household	Yes		Will be rebuilt after SWD works completion
26	25	18-02-2022	Female	Provide temporary approach			yes	provided
27	6	16-04-2022	Female	Rectify the minor structures damaged	Ramp of household	Yes		Reimbursement is under process
28	6	16-04-2022	Male	Rectify the minor structures damaged	Ramp of household	Yes		Reimbursement is under process
29	6	13-03-2022	Female	Provide Temporary approach			Yes	provided

S. No.	Package No.	Date of Complaint Received	Gender	Nature/Type of Complaint received	Details of Complaint	Status of Complaint		Remarks
						Pending	Resolved	
30	6	08-03-2022	Male	Rectification of disrupted utility services	1) Rectify the damaged Sewage pipeline 2) Rectify the damaged Metro pipeline		Yes	Damaged pipeline was restored
31	6	04-03-2022	Female	1) Provide Temporary approach 2) Rectification of disrupted utility services	EB Cable line damaged		Yes	Temporary approach provided and EB cable line was rectified
32	6	22-03-2022	Female	1) Provide Temporary approach 2) Rectification of disrupted utility services	1) Provide an extended temporary approach 2) Rectify the damaged Sewage pipeline		Yes	Temporary approach provided and sewage line was rectified
33	6	19-03-2022	Female	Rectification of disrupted utility services	Rectify the damaged Metro pipeline		Yes	Damaged pipeline was restored
34	6	12-03-2022	Male	Requested to close/barricade the open trenches for safe public access	Inadequately barricaded excavation trench		Yes	Increased the number of barricades at worksite
35	7	07-03-2022	Male	Provide Temporary approach			Yes	Provided
36	7	08-03-2022	Male	Provide Temporary approach			Yes	Provided
37	7	11-03-2022	Male	Provide Temporary approach			Yes	Provided
38	7	14-03-2022	Male	Provide Temporary approach			Yes	Provided
39	7	17-03-2022	Male	Provide Temporary approach			Yes	Provided
40	7	21-03-2022	Male	Provide Temporary approach			Yes	Provided
41	7	17-03-2022	Female	Provide Temporary approach			Yes	Provided

S. No.	Package No.	Date of Complaint Received	Gender	Nature/Type of Complaint received	Details of Complaint	Status of Complaint		Remarks
						Pending	Resolved	
42	7	18-03-2022	Male	Provide Temporary approach			Yes	Provided
43	10	14-03-2022	Female	Poor Backfilling	Requested to fill the sides of the SWD excavation		Yes	Backfilled after completion of SWD Works
44	10	02-03-2022	Male	Rectification of disrupted utility services	Rectify the damaged Sewage pipeline		Yes	Damaged pipeline was restored
45	10	03-03-2022	Male	Provide Temporary approach			Yes	Provided
46	10	04-03-2022	Male	Rectification of disrupted utility services	Rectify the damaged Sewage pipeline		Yes	Damaged pipeline was restored
47	10	04-03-2022	Male	Rectification of disrupted utility services	Rectify the damaged Sewage pipeline		Yes	Damaged pipeline was restored
48	10	14-03-2022	Male	Poor Backfilling	Requested to fill the sides of the SWD excavation		Yes	Backfilled after completion of SWD Works
49	22	04-03-2022	Male	Rectification of disrupted utility services	Rectify the damaged Sewage pipeline		Yes	Damaged pipeline was restored
50	22	28-03-2022	Male	Rectification of disrupted utility services	Rectify the damaged Sewage pipeline		Yes	Damaged pipeline was restored
51	22	11-03-2022	Male	Provide Temporary approach			Yes	Provided
52	22	07-03-2022	Male	Provide Temporary approach			Yes	Provided
53	22	12-03-2022	Male	Provide Temporary approach			Yes	Provided
54	25	18-03-2022	Male	Rectify the minor structures damaged	Ramp of household		Yes	New ramp was rebuilt
55	25	20./03/2022	Male	Rectification of disrupted utility services	street light pole is dislocated during the SWD Construction		Yes	Street light pole is again erected back and informed to residents

S. No.	Package No.	Date of Complaint Received	Gender	Nature/Type of Complaint received	Details of Complaint	Status of Complaint		Remarks
						Pending	Resolved	
56	25	19-03-2022	Female	Rectification of disrupted utility services	street light pole is dislocated during the SWD Construction		Yes	Street light pole is again erected back and informed to residents
57	25	23-03-2022	Male	Noise disturbance during SWD Works	Loud noise during SWD work hours		Yes	SWD project was completed faster in that location
58	5	27-04-2022	Male	Poor Backfilling	Requested to fill the sides of the SWD excavation		Yes	Backfilled after completion of SWD Works
59	5	27-04-2022	Male	Poor Backfilling	Requested to fill the sides of the SWD excavation		Yes	Backfilled after completion of SWD Works
60	5	03-04-2022	Male	Rectify the minor structures damaged	Compound wall fell during SWD excavation works		Yes	New compound wall was rebuilt
61	5	16-04-2022	Female	Poor Backfilling	Requested to fill the sides of the SWD excavation		Yes	Backfilled after completion of SWD Works
62	5	10-04-2022	Male	Complete the SWD works as soon as possible to avoid unsafe access/parking	Incomplete SWD work in front of house		Yes	Works completed
63	5	18-03-2022	Male	Rectify the minor structures damaged	Requested to reconstruct the damaged steps		Yes	Works completed

S. No.	Package No.	Date of Complaint Received	Gender	Nature/Type of Complaint received	Details of Complaint	Status of Complaint		Remarks
						Pending	Resolved	
64	5	27-03-2022	Female	Rectify the minor structures damaged	Ramp damaged in front of house while SWD excavation, hence requested to reconstruct it		Yes	Works completed
65	5	29-03-2022	Female	Rectify the minor structures damaged	Requested to reconstruct the damaged ramp		Yes	Works completed
66	5	03-03-2022	Male	Rectify the minor structures damaged	Requested to reconstruct the damaged steps		Yes	Works completed
67	32	06-06-2022	Male	Rectification of disrupted utility services	EB Cable line is damaged	Yes		Requested the concerned department to process the permission at earliest and until then the EB cable is secured.
68	5	14-03-2022	Male	Poor Backfilling	Requested to fill the sides of the SWD excavation		Yes	Backfilled after completion of SWD Works
69	5	12-03-2022	Female	Reimbursement for the minor structures reconstructed by house owner	Requested reimbursement for reconstructed ramp		Yes	Works completed
70	5	06-03-2022	Male	Reimbursement for the minor structures reconstructed by house owner	Requested reimbursement for reconstructed steps		Yes	Works completed

S. No.	Package No.	Date of Complaint Received	Gender	Nature/Type of Complaint received	Details of Complaint	Status of Complaint		Remarks
						Pending	Resolved	
71	7	16-05-2022	Male	Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided and family member felt happy
72	7	19-05-2022	Male	Complete the SWD works as soon as possible to avoid unsafe access/parking	Requested to complete road crossing work of SWD as it is difficult to access the road frequently		Yes	Gave priority and completed the work on time
73	7	08-05-2022	Male	Remove the stagnant water/sewage collected in the trench	Mosquito problem prevails due to SWD and requested to dewater		Yes	Dewatering done via motor pump
74	7	10-05-2022	Male	Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided
75	7	10-05-2022	Male	Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided
76	7	14-05-2022	Male	Remove the stagnant water/sewage collected in the trench	Mosquito problem prevails due to SWD and requested to dewater		Yes	Dewatering done via motor pump
77	7	17-05-2022	Male	Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided

S. No.	Package No.	Date of Complaint Received	Gender	Nature/Type of Complaint received	Details of Complaint	Status of Complaint		Remarks
						Pending	Resolved	
78	7	06-05-2022	Male	Provide Temporary approach	Unable to access the road to go to market due to SWD drain work trench		Yes	Temporary approach provided
79	7	10-05-2022	Male	Provide Temporary approach	Unable to access the road to go to school and other activities due to SWD drain work trench		Yes	Temporary approach provided
80	8	04-04-2022	Male	Complete the SWD works as soon as possible to avoid unsafe access/parking	Requested to complete road crossing work of SWD as it is difficult to access the road frequently		Yes	Gave priority and completed the work on time
81	8	08-04-2022	Female	Complete the SWD works as soon as possible to avoid unsafe access/parking	Requested to complete road crossing work of SWD as it is difficult to access the road frequently		Yes	Gave priority and completed the work on time
82	8	13-04-2022	Male	Complete the SWD works as soon as possible to avoid unsafe access/parking	Requested to complete road crossing work of SWD as it is difficult to access the road frequently		Yes	Gave priority and completed the work on time

S. No.	Package No.	Date of Complaint Received	Gender	Nature/Type of Complaint received	Details of Complaint	Status of Complaint		Remarks
						Pending	Resolved	
83	8	16-04-2022	Male	Excavate without damaging minor structures/Utility services/others	Do SWD work without damaging the household utility services		Yes	Necessary safety measures taken during SWD works
84	8	20-04-2022	Male	Excavate without damaging minor structures/Utility services/others	Do SWD work without damaging the household utility services		Yes	Necessary safety measures taken during SWD works
85	8	03-05-2022	Male	Excavate without damaging minor structures/Utility services/others	Do SWD work without damaging the household structures		Yes	Necessary safety measures taken during SWD works
86	8	07-05-2022	Male	Complete the SWD works as soon as possible to avoid unsafe access/parking	Requested to complete road crossing work of SWD as it is difficult to access the road frequently		Yes	Gave priority and completed the work on time
87	8	07-05-2022	Male	Excavate without damaging minor structures/Utility services/others	Do SWD work without damaging the household utility services		Yes	Necessary safety measures taken during SWD works
88	8	11-05-2022	Male	Excavate without damaging minor structures/Utility services/others	Do SWD work without damaging the household utility services		Yes	Necessary safety measures taken during SWD works

S. No.	Package No.	Date of Complaint Received	Gender	Nature/Type of Complaint received	Details of Complaint	Status of Complaint		Remarks
						Pending	Resolved	
89	8	03-05-2022	Male	Complete the SWD works as soon as possible to avoid unsafe access/parking	Requested to complete road crossing work of SWD as it is difficult to access the road frequently		Yes	Gave priority and completed the work on time
90	6	18-05-2022	Female	Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided
91	6	11-05-2022	Male	Complete the SWD works as soon as possible to avoid unsafe access/parking	Requested to complete road crossing work of SWD as it is difficult to access the road frequently		Yes	Traffic management plan was explained and diverted the public in alternative road until project completion
92	6	05-05-2022	Female	Remove the stagnant water/sewage collected in the trench	Mosquito problem prevails due to SWD and requested to dewater		Yes	Dewatering done via motor pump
93	6	16-05-2022	Male	Provide Temporary approach			Yes	Provided
94	6	07-05-2022	Male	Remove the stagnant water/sewage collected in the trench	Mosquito problem prevails due to SWD and requested to dewater		Yes	Dewatering done via motor pump

S. No.	Package No.	Date of Complaint Received	Gender	Nature/Type of Complaint received	Details of Complaint	Status of Complaint		Remarks
						Pending	Resolved	
95	6	10-05-2022	Male	Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided
96	6	11-05-2022	Male	Remove the stagnant water/sewage collected in the trench	Mosquito problem prevails due to SWD and requested to dewater		Yes	Dewatering done via motor pump
97	6	12-05-2022	Male	Remove excess soil/construction debris/Spoil Management	Unsafe street access due to SWD construction debris left without cleaning		Yes	Cleaned the street and completed backfilling
98	6	10-05-2022	Male	Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided
99	6	27-05-2022	Male	Request to Postpone the work due to some medical emergency prevailing in the residence	Kindly postpone your earthwork for one month as my pregnant wife is in ANC condition		Yes	The works were postponed and the details were informed to the respective GCC and PSC officials

S. No.	Package No.	Date of Complaint Received	Gender	Nature/Type of Complaint received	Details of Complaint	Status of Complaint		Remarks
						Pending	Resolved	
100	6	19-05-2022	Male	Complete the SWD works as soon as possible to avoid unsafe access/parking	Requested to complete road crossing work of SWD as it is difficult to access the road frequently		Yes	Requested the Residential Flats members to access nearby road as suggested in the project Traffic management plan and diverted the public in alternative road until project completion
101	6	19-05-2022	Male	Complete the SWD works as soon as possible to avoid unsafe access/parking	Requested to complete road crossing work of SWD as it is difficult to access the road frequently		Yes	Requested the Residential Flats members to access nearby road as suggested in the project Traffic management plan and diverted the public in alternative road until project completion
102	37	04-05-2022	Male	Complete the SWD works as soon as possible to avoid unsafe access/parking	Incomplete drain in Kakkan street. Please immediately connect before monsoon		Yes	Necessary permissions acquired and completed the pending SWD at Kakkan street

S. No.	Package No.	Date of Complaint Received	Gender	Nature/Type of Complaint received	Details of Complaint	Status of Complaint		Remarks
						Pending	Resolved	
103	37	10-05-2022	Male	Remove the stagnant water/sewage collected in the trench	Remove the stagnant water in the SWD		Yes	Stagnant water fully removed and completed the SWD construction
104	37	11-05-2022	Male	Remove the stagnant water/sewage collected in the trench	Remove the stagnant water in the SWD		Yes	Stagnant water fully removed
105	37	25-05-2022	Male	Complete the SWD works as soon as possible to avoid unsafe access/parking	Storm water drain is not connected and partly opened creating unsafe access		Yes	Drain was fully completed and connected
106	37	21-05-2022	Male	Close the Pre-cast slab gaps and Manholes of SWD	Manhole door was not closed in our street		Yes	Manhole door were provided
107	37	30-05-2022	Female	Rectification of disrupted utility services	The EB line cable of household is above the drain, please bury it safely		Yes	EB line was safely buried at 0.5meter depth
108	37	31-05-2022	Female	Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided
109	37	11-05-2022	Male	Complete the SWD works as soon as possible to avoid unsafe access/parking	Mosquito problem prevails due to incomplete SWD works and requested to dewater		Yes	Discussed with Zonal division officers for completing the SWD and dewatered to stop the mosquito menace

S. No.	Package No.	Date of Complaint Received	Gender	Nature/Type of Complaint received	Details of Complaint	Status of Complaint		Remarks
						Pending	Resolved	
110	37	11-05-2022	Male	Complete the SWD works as soon as possible to avoid unsafe access/parking	Mosquito problem prevails due to incomplete SWD works and requested to dewater		Yes	Discussed with Zonal division officers for completing the SWD and dewatered to stop the mosquito menace
111	37	14-05-2022	Male	Rectify the minor structures damaged	Compound wall collapsed during SWD works. Please reconstruct the compound wall of the house		Yes	Compound wall reconstructed
112	37	20-05-2022	Female	Close the Pre-cast slab gaps and Manholes of SWD	Manhole door was not closed in our street		Yes	Manhole door were provided
113	10	05-05-2022	Male	Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided
114	10	10-05-2022	Male	Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided
115	10	15-05-2022	Male	Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided

S. No.	Package No.	Date of Complaint Received	Gender	Nature/Type of Complaint received	Details of Complaint	Status of Complaint		Remarks
						Pending	Resolved	
116	10	20-05-2022	Male	Rectify the minor structures damaged	The ramp of the house is damaged during SWD works. Please reconstruct		Yes	Ramp reconstructed
117	10	25-05-2022	Male	Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided
118	10	30-05-2022	Female	Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided
119	10	30-05-2022	Male	1) Rectify the minor structures damaged 2) Provide Temporary approach	The cement flooring of the house is damaged during SWD works. Please reconstruct and provide temporary access		Yes	Temporary approach provided
120	25	02-05-2022	Female	1) Complete the SWD works as soon as possible to avoid unsafe access/parking 2) Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided
121	25	02-05-2022	Male	1) Provide Temporary approach 2) Soil Sliding due to SWD Excavation works	Soil Sliding in front of my house due to SWD Excavation works		Yes	Temporary approach provided and necessary Safety measures were taken to prevent soil sliding

S. No.	Package No.	Date of Complaint Received	Gender	Nature/Type of Complaint received	Details of Complaint	Status of Complaint		Remarks
						Pending	Resolved	
122	25	12-05-2022	Female	1) Provide Temporary approach 2) Rectify the minor structures damaged	The cement flooring and ramp of the house is damaged during SWD works. Please reconstruct and provide temporary access		Yes	Temporary approach provided and after completion of SWD works minor structures reconstruction will be done
123	25	12-05-2022	Male	Rectify the minor structures damaged	Ramp of household	Yes		Reimbursement is under process
124	25	24-05-2022	Male	Rectify the minor structures damaged	Ramp of household	Yes		Reimbursement is under process
125	25	03-05-2022	Female	Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided
126	25	05-05-2022	Male	Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided

S. No.	Package No.	Date of Complaint Received	Gender	Nature/Type of Complaint received	Details of Complaint	Status of Complaint		Remarks
						Pending	Resolved	
127	25	02-05-2022	Male	1) Provide Temporary approach 2) Rectify the minor structures damaged	Poor temporary access was provided to reach the street and road. The cement flooring and ramp of the house are damaged during SWD works. Please reconstruct and provide temporary access with handrails		Yes	Temporary approach provided within 2 hours and after completion of SWD works minor structures reconstruction will be done
128	25	09-05-2022	Male	1) Provide Temporary approach 2) Rectify the minor structures damaged	The ramp of the house are damaged during SWD works. Please reconstruct and provide temporary access with handrails		Yes	Temporary approach provided within 2 hours and after completion of SWD works minor structures reconstruction will be done
129	25	24-05-2022	Male	1) Provide Temporary approach 2) Rectify the minor structures damaged	The ramp of the house was damaged a little during SWD works. Please reconstruct and provide temporary access with handrails		Yes	Temporary approach provided within 2 hours and after completion of SWD works minor structures reconstruction will be done

S. No.	Package No.	Date of Complaint Received	Gender	Nature/Type of Complaint received	Details of Complaint	Status of Complaint		Remarks
						Pending	Resolved	
130	25	27-05-2022	Male	Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided
131	25	04-05-2022	Male	Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided
132	25	13-05-2022	Male	Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided
133	25	14-05-2022	Female	Rectification of disrupted utility services	EB Cable line damaged		Yes	EB cable line was rectified within 1 hour
134	25	16-05-2022	Male	Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided
135	25	17-05-2022	Male	1) Rectification of disrupted utility services 2) Rectify the minor structures damaged	1) Metro water line was damaged 2) Steps was damaged during excavation		Yes	Metro pipeline damage was rectified on the same day and steps reconstruction will be carried out after SWD works completion

S. No.	Package No.	Date of Complaint Received	Gender	Nature/Type of Complaint received	Details of Complaint	Status of Complaint		Remarks
						Pending	Resolved	
136	25	28/052022	Male	Rectification of disrupted utility services	Rectify the damaged Metro water pipeline		Yes	Metro pipeline damage was rectified on the same day
137	6	02-04-2022	Female	Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided
138	6	11-04-2022	Male	Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided
139	6	11-04-2022	Male	Rectification of disrupted utility services	Rectify the damaged Metro water pipeline		Yes	Metro pipeline damage was rectified on the same day
140	6	18-04-2022	Male	Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided
141	6	22-04-2022	Male	Requested to close/barricade the open trenches for safe public access	Inadequately barricaded excavation trench		Yes	Increased the number of barricades at worksite
142	6	29-04-2022	Male	Requested to close/barricade the open trenches for safe public access	Inadequately barricaded excavation trench		Yes	Increased the number of barricades at worksite

S. No.	Package No.	Date of Complaint Received	Gender	Nature/Type of Complaint received	Details of Complaint	Status of Complaint		Remarks
						Pending	Resolved	
143	7	02-04-2022	Female	1) Provide Temporary approach 2) Rectification of disrupted utility services	1) Provide an extended temporary approach 2) Rectify the damaged Sewage pipeline		Yes	Temporary approach provided and sewage line was rectified
144	7	04-04-2022	Male	Rectification of disrupted utility services	Rectify the damaged Sewage pipeline		Yes	Sewage pipeline damage was rectified on the same day
145	7	04-04-2022	Male	1) Provide Temporary approach 2) Rectification of disrupted utility services	1) Provide an extended temporary approach 2) Rectify the damaged metro water pipeline		Yes	Temporary approach provided and metro water pipeline was rectified
146	7	23-04-2022	Male	Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided
147	13	01-06-2022	Male	Livelihood Compensation for street vendors/ mobile hawkers/ shop owners	Requested for compensation as the Livelihood is affected due to SWD works	Yes		After completion of SWD construction works the livelihood compensation will be calculated and paid

S. No.	Package No.	Date of Complaint Received	Gender	Nature/Type of Complaint received	Details of Complaint	Status of Complaint		Remarks
						Pending	Resolved	
148	13	13-06-2022	Female	Livelihood Compensation for street vendors/ mobile hawkers/ shop owners	Requested for compensation as the Livelihood is affected due to SWD works	Yes		After completion of SWD construction works the livelihood compensation will be calculated and paid
149	10	15-04-2022	Male	Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided
150	22	12-04-2022	Male	Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided
151	22	16-04-2022	Female	Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided
152	22	19-04-2022	Female	Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided
153	22	21-04-2022	Female	Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided

S. No.	Package No.	Date of Complaint Received	Gender	Nature/Type of Complaint received	Details of Complaint	Status of Complaint		Remarks
						Pending	Resolved	
154	22	25-04-2022	Male	Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided
155	22	28-04-2022	Male	Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided
156	25	18-04-2022	Male	Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided
157	25	19-04-2022	Male	Rectification of disrupted utility services	Rectify the damaged water pipeline		Yes	Metro pipeline damage was rectified on the same day
158	2	30-03-2022	Male	Use the same excavated soil for backfilling			Yes	Excavated soil is dumped in a nearby location and the same will be used for backfilled purposes after SWD construction works
159	2	30-03-2022	Male	Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided

S. No.	Package No.	Date of Complaint Received	Gender	Nature/Type of Complaint received	Details of Complaint	Status of Complaint		Remarks
						Pending	Resolved	
160	2	30-03-2022	Male	1) Complete the SWD works as soon as possible to avoid unsafe access/parking 2) Provide Temporary approach	Unable to access the road due to earth excavation of SWD drain works		Yes	Temporary approach provided
161	2	30-03-2022	Female	Provide Temporary approach	Provide Safe temporary approach in front of my shop to accommodate the customers		Yes	Temporary approach provided
162	9	08-03-2022	Male	Rectification of disrupted utility services	The EB line cable of household is above the drain, please bury it safely		Yes	EB line was safely buried at 0.5meter depth
163	9	13-04-2022	Female	1) Complete the SWD works as soon as possible to avoid unsafe access/parking 2) Remove excess soil/construction debris/Spoil Management	Unsafe street access due to SWD construction debris left without cleaning		Yes	Cleaned the street and completed backfilling
164	21	12-04-2022	Female	Poor Backfilling	Due to SWD construction works the soil under the toilet and kitchen structures slid. So, it is requested to fill the sides of the SWD excavation	Yes		Until the metro water pipe laying works safe access is ensured at worksite by covering the potholes

S. No.	Package No.	Date of Complaint Received	Gender	Nature/Type of Complaint received	Details of Complaint	Status of Complaint		Remarks
						Pending	Resolved	
165	21	12-04-2022	Male	Close the Pre-cast slab gaps and Manholes of SWD	Due to open pre-cast slab gaps and open Manholes, it is unsafe for the children to access in the area		Yes	All the open trenches were temporarily closed and safely barricaded to avoid incidents.
166	37	06-04-2022	Male	Rectification of disrupted utility services	Damaged Metro water line was restored by the owner and requested for reimbursement		Yes	Reimbursement done
167	38	07-02-2022	Female	Rectification of disrupted utility services	Rectify the damaged sewage pipeline		Yes	sewage pipeline damage was rectified on the same day
168	43	11-02-2022	Male	Request for a new SWD alignment	The Thendral Colony residents requested a new SWD alignment near Otteri Nallah canal		Yes	A discussion with the concerned authorities (GCC/PSC) and the area residents were organized and a proposal was prepared for new alignment.
169	4	02-06-2022	Male	No awareness and intimation provided before starting SWD works	No public information board is provided at worksite and public are not well informed prior to SWD Works		Yes	Public information board is placed at worksite and public were made aware of the project

S. No.	Package No.	Date of Complaint Received	Gender	Nature/Type of Complaint received	Details of Complaint	Status of Complaint		Remarks
						Pending	Resolved	
170	4	02-06-2022	Male	Rectify the minor structures damaged	Gate of the residence is damaged due to SWD Works and kindly rectify the damaged structure		Yes	After completion of SWD works the damages will be rectified
171	2	17-05-2022	Male	Save the trees in the SWD alignment	Requested to do the SWD construction works without removing the trees in the alignment		Yes	Discussed with Zonal division officers and PSC Officials for completing the SWD
172	2	18-05-2022	Male	Save the trees in the SWD alignment	Requested to do the SWD construction works without removing the trees in the alignment		Yes	Discussed with Zonal division officers and PSC Officials for completing the SWD
173	2	19-05-2022	Male	Save the trees in the SWD alignment	Requested to do the SWD construction works without removing the trees in the alignment		Yes	Discussed with Zonal division officers and PSC Officials for completing the SWD
174	2	13-05-2022	Female	Save the trees in the SWD alignment	Requested to do the SWD construction works without removing the trees in the alignment		Yes	Discussed with Zonal division officers and PSC Officials for completing the SWD
175	2	14-05-2022	Female	Save the trees in the SWD alignment	Requested to do the SWD construction works without removing the trees in the alignment		Yes	Discussed with Zonal division officers and PSC Officials for completing the SWD

S. No.	Package No.	Date of Complaint Received	Gender	Nature/Type of Complaint received	Details of Complaint	Status of Complaint		Remarks
						Pending	Resolved	
176	2	14-05-2022	Female	Save the trees in the SWD alignment	Requested to do the SWD construction works without removing the trees in the alignment		Yes	Discussed with Zonal division officers and PSC Officials for completing the SWD
177	2	13-05-2022	Male	Save the trees in the SWD alignment	Requested to do the SWD construction works without removing the trees in the alignment		Yes	Discussed with Zonal division officers and PSC Officials for completing the SWD
178	2	14-05-2022	Male	Save the trees in the SWD alignment	Requested to do the SWD construction works without removing the trees in the alignment		Yes	Discussed with Zonal division officers and PSC Officials for completing the SWD
179	2	14-05-2022	Male	Save the trees in the SWD alignment	Requested to do the SWD construction works without removing the trees in the alignment		Yes	Discussed with Zonal division officers and PSC Officials for completing the SWD
180	2	14-05-2022	Male	Save the trees in the SWD alignment	Requested to do the SWD construction works without removing the trees in the alignment		Yes	Discussed with Zonal division officers and PSC Officials for completing the SWD
181	2	13-05-2022	Female	Save the trees in the SWD alignment	Requested to do the SWD construction works without removing the trees in the alignment		Yes	Discussed with Zonal division officers and PSC Officials for completing the SWD

S. No.	Package No.	Date of Complaint Received	Gender	Nature/Type of Complaint received	Details of Complaint	Status of Complaint		Remarks
						Pending	Resolved	
182	2	13-05-2022	Female	Save the trees in the SWD alignment	Requested to do the SWD construction works without removing the trees in the alignment		Yes	Discussed with Zonal division officers and PSC Officials for completing the SWD
183	2	13-05-2022	Female	Save the trees in the SWD alignment	Requested to do the SWD construction works without removing the trees in the alignment		Yes	Discussed with Zonal division officers and PSC Officials for completing the SWD
184	2	13-05-2022	Male	Save the trees in the SWD alignment	Requested to do the SWD construction works without removing the trees in the alignment		Yes	Discussed with Zonal division officers and PSC Officials for completing the SWD
185	2	13-05-2022	Female	Save the trees in the SWD alignment	Requested to do the SWD construction works without removing the trees in the alignment		Yes	Discussed with Zonal division officers and PSC Officials for completing the SWD
186	2	13-05-2022	Female	Save the trees in the SWD alignment	Requested to do the SWD construction works without removing the trees in the alignment		Yes	Discussed with Zonal division officers and PSC Officials for completing the SWD
187	2	13-05-2022	Male	Save the trees in the SWD alignment	Requested to do the SWD construction works without removing the trees in the alignment		Yes	Discussed with Zonal division officers and PSC Officials for completing the SWD

S. No.	Package No.	Date of Complaint Received	Gender	Nature/Type of Complaint received	Details of Complaint	Status of Complaint		Remarks
						Pending	Resolved	
188	2	13-05-2022	Male	Save the trees in the SWD alignment	Requested to do the SWD construction works without removing the trees in the alignment		Yes	Discussed with Zonal division officers and PSC Officials for completing the SWD
189	2	17-05-2022	Male	Save the trees in the SWD alignment	Requested to do the SWD construction works without removing the trees in the alignment		Yes	Discussed with Zonal division officers and PSC Officials for completing the SWD
190	2	17-05-2022	Male	Save the trees in the SWD alignment	Requested to do the SWD construction works without removing the trees in the alignment		Yes	Discussed with Zonal division officers and PSC Officials for completing the SWD

Annexure 11: Non-Compliance Report (NCR) and Site Order

Integrated Urban Flood Management for Chennai Kasattalalyar Basin Project Support Consultant Abstract of NCRs, ATRs & Compliance Reports on ATRs - June 2022								
PACKAGE NO : 14								
Name of Contractor : M/s. Sri Saravana Engineering Bharat (P) Ltd.,								
S.N. #	Points of the Complaint	Date of Inspection	NCR Number	Details of NCR issued by PSC	Remedial measures suggested by PSC	Details of ATR furnished by Contractor	Details of PSC's compliance Report on ATR	Status (Closed/Pending)
Adverse Observations During the Month of June 2022								
1	2nd Street, Lutha Colony, Additional Node	20-Jun-2022	NCR / Kasattalalyar 20/Jun-24-018	(2) Lack of Continuous barricading to enclose the work site for occupational and community safety. (3) The Protection cross-wallway provided in the work site is not as per the contractual agreement. (4) Project Information and Emergency Contact Sheet is not available at the work site. (5) Usually construction practices with No PPE site used at work site.	As per contract agreement Annexure A, clause 126 (a) & (b) & GCC File No: SWDC No B10642-042020 Contractor to provide pedestrian access in the residence near station VWD work. As per Clause 2.5 of Volume 2 Section 6 of Technical Specifications, Provision of sub-continuous barricading Adhering to compliance of Environmental Management Plan, Project information boards and emergency contacts to be provided to avoid conflicts near project location. Consider safer construction practice by provision of Personal Protective Equipment to laborers and ensure its usage at site.	ATR Not yet Furnished	-	Pending
Other Change		Notable instance of acceptable construction (ok but could be better)						
Real		Notable instance of Work that does not conform to Contract and or of low quality but Repairable/Satisfactory						
Quality Issue Key		Notable instance of work that does not conform to Contract or low quality and require reconstruction / Re-design						
		Environmental Expert PSC		Social Expert PSC		Team Leader PSC		Engineer GCC
								Engineer Contractor
Team Leader PROJECT SUPPORT CONSULTANT (PSC) Kasattalalyar Basin Project Chennai - 600 053.								

NCR Issued to the Contractor of Package-14

Form F-4
(continued)

DAILY WORK RECORD/SITE ORDER BOOK

DATE: 24/06/22 CONTRACT NO/NAME: P-38 Sakhi Constructions

COMMENTS ON THE PROGRESS AND QUALITY:

Overall Progress of the Work : Ahead of schedule ____ On schedule ____ Behind schedule ____

Sufficient Labor on Site : Yes ____ No ____

Sufficient Equipment on Site : Yes ____ No ____

Overall Quality of Materials : Good ____ Satisfactory ____ Unsatisfactory ____

Overall Quality of Workmanship : Good ____ Satisfactory ____ Unsatisfactory ____

INSTRUCTIONS TO THE CONTRACTOR AND/OR APPROVALS GIVEN:

Nehru Street (8974 - 8975 Node No) 8973-9675

1) During inspection, it was instructed to prepare the ground reality conditions of the utility services, sketch for taking appropriate solutions of interferences.
Mr. Arun, Site Incharge agreed to share the above particulars by today evening (24/06/2022)

2) Kiosk/street vendor issues exists at site, Model format given, Mr. Arun agreed to furnish the kiosk and street vendor settlement Particulars by tomorrow (25/06/2022).

3) Also utility solutions of two proposals were been discussed with the Site Incharge.

4) No public information notice is given to the public prior to starting work.

5) No ~~low~~ adequate partial barricading is found at work site.

6) Project Information Board, Emergency & GMD-IT Awareness boards are not provided at work site.

EXPLAIN ANY UNSATISFACTORY OBSERVATIONS

Page 04 of 104

7) Deployment of environmental & social safeguard officers as per the contract requirement not done so far, inspite of repeated written and oral instructions.

8) Remediation plan Implementation and monthly site specific EMP (SEMP) Submission are not done as per prescribed formats to PSC as well to GCC.

9) The action taken on the above observations must be furnished to PSC for scrutiny and evaluation to submit to the GCC Contract Management Committee.

Signatures

[Signature] (Contractor/PA/Asst)

[Signature] (Site Inspector/Engineer)

[Signature] (Visiting Officer (PMU/PMCP/PMUDSC))

20/8/2022 UE

[Signature] 22/Jul/2022 (Social Expert)

Package - 38 Site Order

Annexure 12: Action Taken Report (ATR)



Annai Infra Developers Limited

CIN : U45205TZ2008PLC014869

AIDL/TD/NSD/2022/63

Date: 18.02.2022

To

The Team Leader,
Project Support Consultant,
Kosasthalaiyar Basin Project,
Chennai.

Sir,

Sub: Construction of Integrated Storm Water Drain in Retteri Lake Watershed of Kosasthalaiyar Basin in the extended areas of Greater Chennai Corporation (Package - 10 - Outfall 3) - **Non Compliance Report - Reply Furnished - reg.**

Ref: 1. Your Letter No. HDC/GCC/DI1444/2021/144 dated 17.02.2022 received through E-Mail on 18.02.2022.
2. NCR No. NCR/Kosasthalaiyar/IUFM/P-10/038 dated 17.02.2022.
3. LOA No. S.W.D.C.No.B1/0662-10/2020 dated 12.01.2021.

With reference to the aforesaid project, the work has been awarded to us vide ref (3) and we are executing the same. In this connection, with reference to your letter ref. (1,2) cited above, we have provided the necessary barricades continuously throughout the working area and tied with caution tape and also provided cross walkway with handrails for pedestrians and the photographs of the same are enclosed herewith for your reference. Hence we assure your good office to carry out the further works with proper barricades and cross walkway for pedestrians as per the standards.

Thanking You,

Yours faithfully,

For Annai Infra Developers Limited

Managing Director



Encl: Photos

Copy To: The Superintending Engineer, SWDD, Greater Chennai Corporation, Chennai.

Door No. 2/9, AN Towers, Dr. Sathyamoorthy Hospital Opp. Road,
2/5, Perundurai Road, ERODE - 638 011. TAMIL NADU. INDIA.
Ph No. : +91 424 2241455 Fax No : +91 424 2241433
E-mail : tender@annaiinfra.com, info@annaiinfra.com GSTIN : 33AAHCA5802A1ZE

**Kosasthalaiyar Basin Project in the extended areas of Greater Chennai Corporation
(Package - 10 - Outfall 3)**

Location : Secreteriate Colony 15th street

Node No: 1528 - 3562

Chainage: 16 to 46



Annexure 13: Livelihood Compensation Document of Package 42

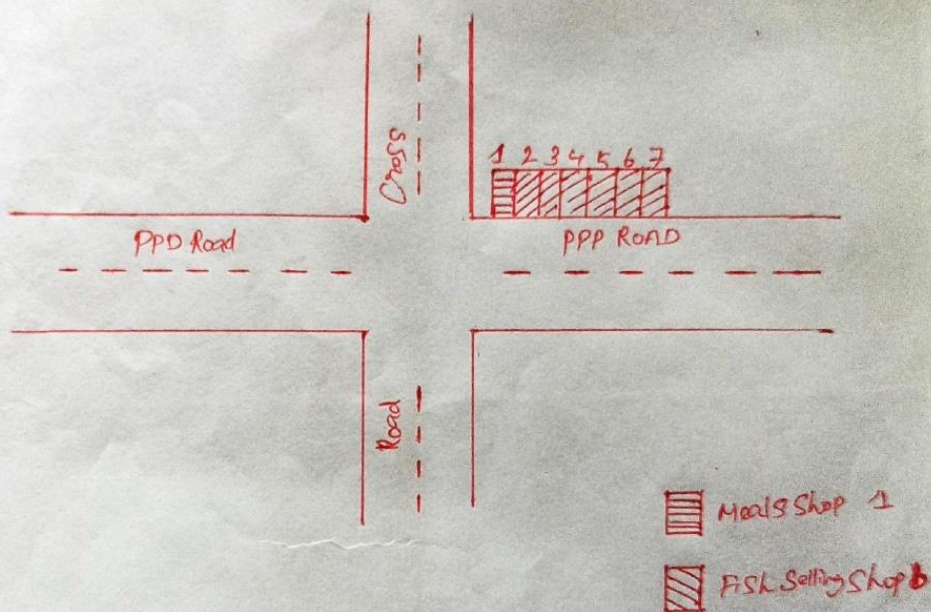
Annexure - 4

Pro forma			
Project Support Consultants			
Integrated Urban Flood Management for the Chennai – Kosathalaiyar Basin Project			
Resettlement Plan Assessment (RPA) Form			
Cost for Compensation to Street Vendors /Mobile hawkers			
Package No: 42		Nodes from 1025... to 8619.	
Street Name: Peer Pailwan Targa Road, Tiruvottiyur			
Activity	Description	Remarks	
Date: 11-02-22			
1	Transect Walk and Preliminary Survey		
2	Enumeration of Street Vendors /Mobile hawkers		
	Nos		
		RHS	LHS
	Street Vendors	—	7
	Mobile hawkers	—	—
4	Cost for Compensation to		
	1) Street Vendors - Nos	—	7
	2) Mobile hawkers - Nos		
	(Details of brake wise enclosed in reverse side)		
		Total =	15,750/-
Signature Social Safeguard Specialist/Contractor			
	Project Manager of Contractor	Project Support Consultant	GCC- Employer
Signature			
Name	K. V. G. N. S. H.	P. Rajan	
Date	11-02-22	31/03/22	

Annexure - 5

Sketch Prepared for Listing Structures in a Road

Livelihood Compensation Drawing



Signature
Social Safeguard Specialist/Contractor

Signature
Social Safeguard Officer/PSC

	Project Manager of Contractor	Project Support Consultant	GCC- AEE/EE
Signature	K.	P. Rajender	
Name	K. VIGNESH	P. Rajender	
Date	11-02-22	31/03/22	

Annexure - 2

சென்னை பெருநகர கொசுத்தலையாறு மழைநீர் வடிகால்
கட்டுமானப்பணி திட்டம்

தேதி: 25-03-22

திரு/திருமதி	R. முனா	என்பவர்	கதவு
எண். NO-72, D-Block, NTO நிலம், அண்ணாம்பேட்டை சாலை தெரு, திருவாரூர், CH-19.			
எனும் முகவரியில் சிறு தொழில் வியாபாரம் செய்து வருகிறார். அவரது ஆதார் அடையாள எண். 3222 0967 5906. அவருடைய சிறு வியாபாரத் தொழில், சென்னை பெருநகராட்சி, கொசுத்தலையாறு மழைநீர் வடிகால் வாய்க்கால் கட்டுமானப் பணியின் போது தவிர்க்கவியலாமல் தற்காலிகமாக பாதிக்கப்பட்டு வருமான இழப்பு ஏற்பட்டதற்கு பெருநகராட்சி நிர்ணயித்தபடி, அதற்கான மொத்த இழப்பீட்டுத் தொகை ரூ. 2250/- ஐ ஒப்பந்ததாரரிடமிருந்து பெற்றுக் கொள்ளப்பட்டது.			
R. Vardar. கையொப்பம் சிறு தொழில் வியாபாரி		K. V. V. பொறியாளர்/ திட்ட மேலாளர் ஒப்பந்ததாரர் நிறுவனம்	
உதவி செயற்பொறியாளர் பெருநகர சென்னை மாநகராட்சி		சமூக மற்றும் மீள்குடியேற்ற வல்லுநர் திட்ட ஆதரவு ஆலோசகர்	
ஒப்புதல் அளிக்கப்பட்டது			
மேற்பார்வை பொறியாளர் மழைநீர் வடிகால் துறை பெருநகர சென்னை மாநகராட்சி			

சென்னை மாநகராட்சி கோசத்தலையாறு பேரின் ஒருங்கிணைந்த வெள்ள மேலாண்மை திட்டம் செயல்படுத்துதல் தொடர்பான புகார்கள், பரிந்துரைகள், கேள்விகள் (ம) கருத்துக்களை வரவேற்கிறது. குறைகளை பதிவு செய்ய விரும்பும் நபர்களின் பெயர் (ம) தொடர்பு தகவல்களை வழங்க ஊக்குவிக்கிறோம். உங்கள் தனிப்பட்ட விவரங்களை ரகசியமாக காக்க விரும்பினால் தயவு செய்து உங்கள் பெயருக்கு மேலே ரகசியமானது என குறிப்பிடவும். நன்றி.

தேதி	11-02-22	பதிவு செய்யும் இடம்	Fish Market, Tiruvallur.		
தொடர்பு கொள்ளும் தகவல் தனிப்பட்ட விவரங்கள்					
பெயர் :		உளநா.			
விட்டு முகவரி :		பாலினம்	ஆண்	வயது	42
NO-72, D-Block		பெண்	<input checked="" type="checkbox"/>		
NTO 0000,		இடம்	PPD Road		
சென்னை மாநகராட்சி		தொலைபேசி எண்	7401304034		
சென்னை - 19.		மின்னஞ்சல் முகவரி :			
உங்கள் குறைகள் குறித்த புகார் பரிந்துரை/கருத்து கேள்வி விவரங்களை வழங்கவும்		பஞ்சவர்ணம் கனம் குடிமகனாக இருப்பதால்			
அது கடிதமாகவோ, மின்னஞ்சலாகவோ இருப்பின் இங்கேயே (). இல்லையேல் இந்த கேள்வியை தவிர்ந்துவிடவும்.		கேள்வி எண் 10725 பாதிக்கப்பட்டிருக்கிறது			
உங்களுக்கு பதில் அளிக்க நாங்கள் உங்களை எவ்வாறு அணுக வேண்டும்?		Fish Market, PPD Road.			

அலுவலக உபயோகத்திற்கு மட்டும்

குறைகளை பதிவு செய்யும் அதிகாரியின் பெயர்:			
தொடர்புகொண்ட முறை			
குறிப்பு	கடிதம்		
மின்னஞ்சல்	வாய்மொழி		
தொலைபேசியில்			
குறைகளை ஆய்வு செய்தவரின் பெயர்:		பதவி:	
எடுக்கப்பட்ட நடவடிக்கை?			
எடுக்கப்பட்ட நடவடிக்கையை தெரியப்படுத்தினார்களா?		ஆம்	இல்லை
தெரியப்படுத்திய முறை			
இந்தக்குறை திட்டத்தின் எந்த வேலையோடு தொடர்புடையது?		நிதி	

बैंक ऑफ़ इंडिया

Bank of India BRANCH.

REQUEST FOR ELECTRONIC FUND TRANSFER THROUGH NEFT / RTGS

Please transfer a sum of **Rs. 2250/-** (Rs. TWO THOUSAND TWO HUNDRED FIFTY ONLY)

by debiting our SB/CD/CC/OD account No. 802120110000810

I/We herewith enclose **Cheque No.361962 Dated.25.03.22 Rs. 2250/-**

Details of Beneficiary: (use Capital letters)

Name of the Bank	UNION BANK
Branch Name	WASHERMANPET
IFS Code	UBIN0546500
Account No.	465002010018130
Beneficiary Name	VANAJA
Mobile Number not compulsory)	
PAN (Not Mandatory)	

1/ We agree and abide by Rules that under the normal circumstances, the Beneficiary account would be credited by destination Bank/Branch on the same day at the destination centre and accept the Terms and Conditions and NEFT/RTGS Rules / Regulations enumerated by RBI mentioned below:

✓ Funds transfer shall be effected only when the Destination Bank/Branch is participating in NEFT/RTGS.

✓ sufficient clear balance must be available in the remitter's account.

The NEFT/RTGS Customer/Applicant should verify the statement of account and confirm the correctness of remittance made.

In case of any discrepancy the Customer/Applicant should intimate the Bank immediately.

✓ In case of holidays at the destination branch the credit will be afforded on next working day.

Once the account is debited and funds are remitted/NEFT/RTGS transfer effected, the remitter cannot revoke the given mandate.

✓ The Remitting Branch/Bank shall not be liable for delay/non-payments to the beneficiary if:

i) Incorrect and insufficient details of beneficiary are provided by the Applicant / Remitter ii) Dislocation of work due to the circumstances beyond the control of Remitting / Destination Banks like non functioning of

Computer system, disruption of work due to natural calamities, strike, riot, declared/ undeclared holidays, etc. or internal

problems or other causes beyond the control of the Branch / Bank resulting in disruption of communication. iii) All payment

instructions should be checked carefully by the remitter. Bank shall not be liable for crediting remittance

amount to wrong beneficiary on account of incorrect information furnished by the customer in the application

Please debit applicable Commission / Exchange, etc. in our account mentioned above.

PAN: (Not Mandatory)

Remitter's Mobile No. 9840104727

Date : 25.03.2022

For M/s. THOMAS IYADURAI
INFRASTRUCTURE PVT.LTD.

[Signature]
Director

Signature (If Company, Authorized Signatory with seal)

FOR BRANCH USE

: DATE :
Senior Manager

Transaction ID No.

UTR No.

Chief Manager

UTR

